State of Louisiana
Division of Administration
Office of Community Development

The Homeowner Assistance Program
Situation & Pipeline Report
#468 July 2017

August 1, 2017

Table of Content

EXECUTIVE SUMMARY 1
Closing Activity 3
Low/Moderate Income Households 4
Individual Mitigation Measure (IMM) Funding 5
Individual Mitigation Measure (IMM) Certification 5
Compliance and Monitoring 6
Road Home Elevation Incentive (RHEI) Compliance Statistics with HMGP Payment Information 7
Incoming and Outgoing Calls 8
Letters Mailed 9
APPENDIX A 10
APPENDIX B 15
APPENDIX C 16
APPENDIX D 17
APPENDIX E 19
GLOSSARY 21

List of Tables

Table 1: Homeowner Program Snapshot 2
Table 2: Applicants and Closings Held By Race/Ethnicity 3
Table 3: Closings by Elderly Applicants 3
Table 4: Closings by Disabled Applicants 3
Table 5: Closings Held Activity including LMI Detail 4
Table 6: Additional ACG Dollars 4
Table 7: IMM Certification Status 5
Table 8: Total Certification Population 5
Table 9: Total RHEI C&M + RHEI with HMGP Payments 7
Table 10: Incoming and Outgoing Calls 8
Table 11: Monthly Letters Mailed 9
Table 12: Closings by Parish 10
Table 13: Closings by Louisiana House District 12
Table 14: Closings by Louisiana Senate District 14
Table 15: Option 1 Compliant by Parish 19
Table 16: Option 2 Compliant 20

List of Figures

Figure 1: Compliance by Parish 6
Figure 2: RHEI C&M + RHEI with HMGP Payments 7
Figure 3: Project Letters Mailed by Type 9

EXECUTIVE SUMMARY

- 130,055 homeowners have had their benefits calculated and of those, 130,052 (99.99%) homeowners have closed on their Road Home grant with disbursements totaling $9,018,570,707. The average award is $69,346.
- 119,195 (92%) of these homeowners have decided to stay and rebuild in Louisiana. Rebuilding resources provided to Option 1 homeowners totaling $8,091,140,731. The average award is $67,882.
- 61,728 additional disbursements have been closed for a total of $1,724,793,237. The average additional disbursement is $27,942.
- 54% of all Road Home dollars ($4,883,341,487) have been provided to 56,147 low to moderate income households. The average award is $86,974.
- 46,146 homeowners have received $2,126,889,840 in Additional Compensation Grants (ACG) to supplement their recovery needs.
- 30,035 elderly applicants have closed for a total of $2,406,180,770. The average award is $80,113.
- 17,592 disabled (self-reporting) applicants have closed for a total of $1,308,047,316. The average award is $74,355.
- BRGA funding has been provided to 489 homeowners totaling $16,178,021.
- IMM funding has been provided to 25,729 homeowners totaling $192,734,391.
- 65% of the 110,905 applicants monitored through this period have been dispositioned Compliant. 35 of the 37 work-in-progress parishes have greater than 40% compliancy.
- 32,389 applicants have received elevation disbursements totaling $942,889,477.

Table 1: Homeowner Program Snapshot

Activity	As of COB 07/01/2017	Monthly Activity	As of COB 07/31/2017	Total Dollars
Applications Received				
Total Applications Received	229,432	0	229,432	
Ineligible Applications				
Total Ineligible	80,936	0	80,936	
Duplicate Application	39,670	0	39,670	
No First Appointment	24,628	0	24,628	
Ineligible- FEMA Assessment	7,512	0	7,512	
Sold Home Ineligible / Not Interested	2,688	0	2,688	
Ownership	2,673	0	2,673	
Occupancy	1,179	0	1,179	
Title / Heirship Issues	608	0	608	
Other	1,978	0	1,978	
Eligible Applications				
Total Eligible Population	148,496	0	148,496	
Applications Withdrawn	3,932	3	3,935	
Zero Awards	14,506	-1	14,505	
Adminhold	1	0	1	
Eligible for Benefits Calculation	130,057	-2	130,055	
Funding Disbursed				
Total Funding Disbursed	130,052	0	130,052	9,018,570,707
Option One Closings	119,196	-1	119,195	8,091,140,731
Option Two Closings	8,467	1	8,468	746,160,702
Option Three Closings	2,389	0	2,389	181,269,274
Sold Homes Closings	1,229	0	1,229	53,809,462
Elevation Only Closings	1,596	0	1,596	47,320,242
Total Closings with Elevation Dollars	32,389	0	32,389	942,889,477
Affordable Compensation Grants Disbursed	46,146	0	46,146	2,126,889,840
Blighted Reduction Grant Adjustment (BRGA)	489	0	489	16,178,021
Individual Mitigation Measures (IMM)	25,729	0	25,729	192,734,391
Post Closing Option Change (PCOC)	373	1	374	
Benefits Calculated Without Funds Disbursed				
Eligibility Calculated Without Funds Disbursed	5	-2	3	267,530
Active Applications	2	-2	0	
IMM Only	0	0	0	
Currently Transferred to Title Company				
Initial Closing Transfer	3	0	3	267,530
Additional Disbursement Transfer	34	-5	29	902,907
Post Closing Option Change (PCOC) at Title Co	40	-11	29	
Award Statistics				
Average Award				69,346

Closing Activity

As of July 31, 2017, a total of 52,255 files have been transferred to closing agents by HGI. The closing team has assisted closing agents in completion of 130,052 closings, of which:

- The average award is $69,346.
- 30,035 Elderly Applicant closings were held for a total of $2,406,180,770 and average award of $80,113.
- 17,592 Disabled Applicant closings were held for a total of $1,308,047,316 and average award of $74,355.

Table 2: Applicants and Closings Held By Race/Ethnicity

Race (Self-Reported)	Applicants			Closings Held		Average Award Amount
	#	%		#	%	
American Indian/Alaska Native	666	<1%		522	0.40%	$60,563
American Indian/Alaska Native and White	530	<1%		385	0.30%	$60,625
American Indian/Alaskan Native/Black-African American	379	<1%		298	0.23%	$72,845
Asian	2,925	2.00%		2,162	1.66%	$64,610
Asian and White	300	<1%		215	0.17%	$68,948
Black/African American	65,833	36.00%		53,538	41.17%	$72,633
Black/African American and White	1,153	1.00%		920	0.71%	$75,404
Native Hawaiian/Other Pacific Islander	183	<1%		134	0.10%	$68,526
Other Multi-Racial	3,419	2.00%		2,592	1.99%	$68,917
White	72,052	39.00%		51,542	39.63%	$63,372
A Race was not provided	37,673	20.00%		17,744	13.64%	$77,506
Total	**185,113**			**130,052**		**$69,346**

Table 3: Closings by Elderly Applicants

Closing Options	Elderly Count	Closing Amount	%	Average Award
1	25,227	$1,972,728,159	84%	$78,199
2	2,767	$271,358,885	9%	$98,070
3	2,041	$162,093,726	7%	$79,419
Total	**30,035**	**$2,406,180,770**		**$80,113**

Table 4: Closings by Disabled Applicants

Closing Options	Disabled Count	Closing Amount	%	Average Award
1	15,971	$1,162,286,517	90.8%	$72,775
2	1,162	$109,593,203	6.6%	$94,314
3	459	$36,167,597	2.6%	$78,797
Total	**17,592**	**$1,308,047,316**		**$74,355**

Low/Moderate Income Households

- A total of 130,052 applicants have gone to closing and received their Road Home disbursement as of July 31, 2017. Of these applicants, 56,147 (43%) were documented as LMI.
- A total of $9,018,570,707 in Homeowner Assistance Program awards were disbursed as of July 31, 2017. Of these disbursements, $4,883,341,487 (54%) went to applicants documented as LMI.

Table 5: Closings Held Activity including LMI Detail

Total Household and Low/Moderate Income (LMI) Detail

Comp Grant $ in Closed Options	Option 1	Option 2	Option 3	Totals
Number of Closed Options	119,195	8,468	2,389	130,052
Total $ in Closed Options	$8,091,140,731	$746,160,702	$181,269,274	$9,018,570,707
Comp Grant $ in Closed Options	$5,024,175,969	$550,810,805	$181,070,226	$5,756,056,999
Elev Grant $ in Closed Options	$942,281,425	$572,904	N/A	$942,889,477
ACG $ in Closed Options	$1,931,948,947	$194,776,994	N/A	$2,126,889,840
IMM $ in Closed Options	$192,734,391	N/A	N/A	$192,734,391
LMI Closed Options	**Option 1**	**Option 2**	**Option 3**	**Totals**
Number of Closings Held by LMI	51,019	4,136	992	56,147
Total $ to LMI	$4,393,662,825	$414,895,929	$74,782,733	$4,883,341,487
Comp Grant $ to LMI	$2,026,353,221	$229,123,493	$74,588,833	$2,330,065,547
Elev Grant $ to LMI	$454,885,528	$241,383	N/A	$455,156,911
ACG $ to LMI	$1,849,055,462	$185,531,053	N/A	$2,034,750,415
IMM Grant $ to LMI	$63,368,614	$0	N/A	$63,368,614
LMI Closed Option Percentages	**Option 1**	**Option 2**	**Option 3**	**Totals**
% of Total Closings Held that are LMI	43%	49%	42%	43%
% of Total $ to LMI	54%	56%	41%	54%
% of Comp Grant $ to LMI	40%	42%	41%	40%
% of Elev Grant $ to LMI	48%	42%	N/A	48%
% of IMM Grant $ to LMI	33%	N/A	N/A	33%

Table 6: Additional ACG Dollars

ACG > $50,000	
Count	13,956
Additional ACG Amount	$490,005,634

Individual Mitigation Measure (IMM) Funding

As of July 31, 2017, 39,018 homeowners received letters explaining the IMM Program.

- Of the 39,018 homeowners, 25,729 (66%) have received disbursements totaling $192,734,391*.
- Of the 39,018 homeowners, 13,289 (34%) homeowners have not been funded.
    - 13,289 of the 13,289 homeowners have been determined to be ineligible or have declined funding.
    - 0 of the 13,289 are at the title company.

* The Initial Disbursement Deadline for IMM was 8/1/2013.

Individual Mitigation Measure (IMM) Certification

25,728 Certification letters were sent to homeowners who received disbursements through April 2017.

- Of the 25,728 homeowners, 23,826 have returned letters through July 31, 2017.*
- Of the 23,826 letters returned
    - A total of 23,047 have been certified compliant.
    - 9 are under review.
    - 770 are in collections.

Table 7: IMM Certification Status

Certification Status	Applicants	%
Certified	23,047	89.58%
Under Review	9	0.04%
In Collections	770	2.99%
Total No Responders	1,902	7.39%
Total Letters Sent	25,728	100%

Table 8: Total Certification Population

Total Certified Population	Applicants
Certified Files	23,047
Utilized IMM	23,095
Window Protection	16,390
Other Mitigation Activity	16,728
Provided Contractor Name	16,240
Provided Completion Date	11,235

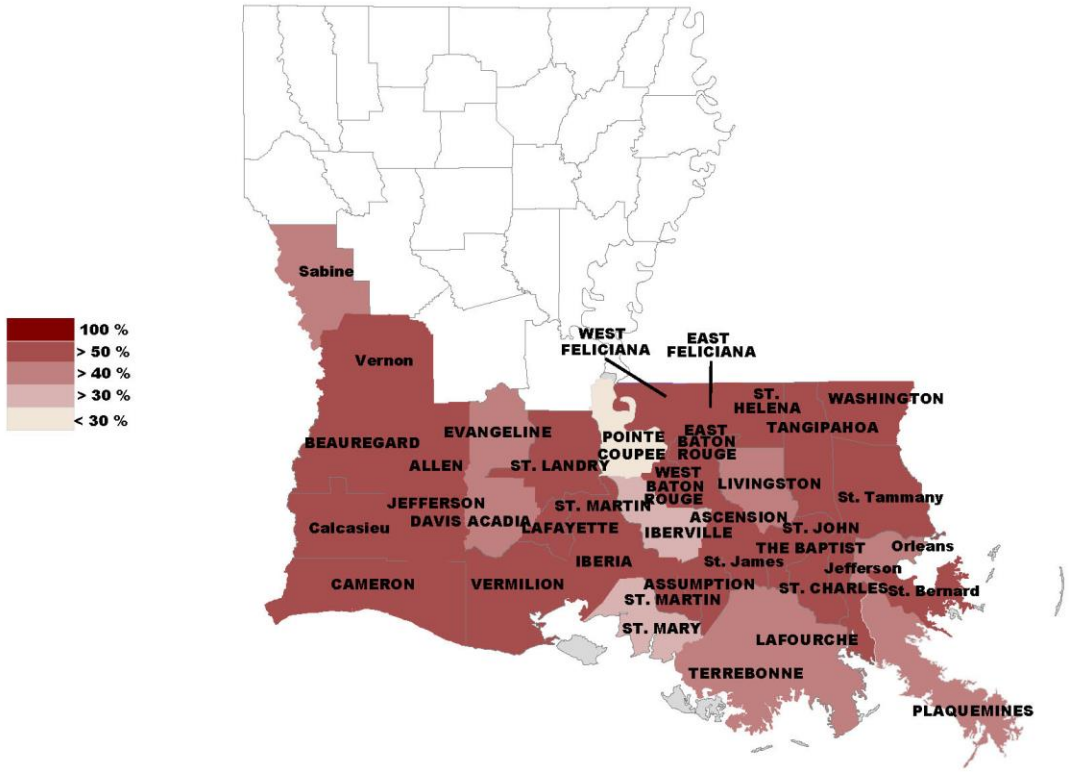
* Initial Disbursement Deadline was 8/1/2013.

Compliance and Monitoring

A total of 65% of the 110,905 applicants monitored through this period have been dispositioned Compliant. 35 of the 37 work-in-progress Parishes have greater than 40% compliancy.

Please see Appendix E, Compliant by Parish for additional details.

Figure 1: Compliance by Parish



Road Home Elevation Incentive (RHEI) Compliance Statistics with HMGP Payment Information

As of July 31, 2017 a total of 32,389 RHEI applicants received elevation disbursements totaling $942,889,477*:

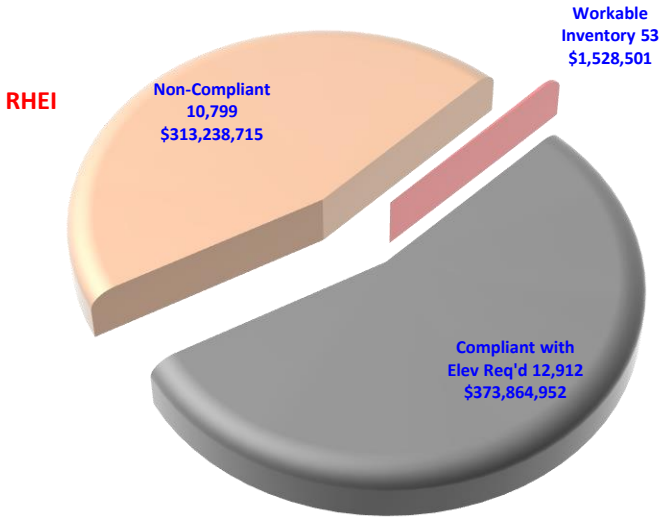
- Of the 32,389 RHEI applicants, 29,966 (93%) responded to the Program concerning compliance. 2,423 (7%) have not responded to the Program to date.
- Of the 23,764 monitored, 12,912 have been dispositioned compliant.

Table 9: Total RHEI C&M + RHEI with HMGP Payments

	Total			Total Elevation Feed 4 Disbursed	Net Elevation After Returns/ Reallocations/ Reclassifications	HMGP Payment Count	Total HMGP $	HMGP Final Payment Count	HMGP Final Payment $	HMGP Non-Final Payment Count	HMGP Non-Final Payment $
Total RHEI Payments	32,389			$942,889,477	$711,422,660	6,224	$478,788,687	5,704	$148,297,650	5,837	$330,491,037
RHEI Not Monitored	8,625			$254,257,309	$34,750,491	222	$12,331,155	90	$2,162,102	208	$10,169,054
RHEI Monitored	23,764			$688,632,168	$676,672,169	6,002	$466,457,531	5,614	$146,135,548	5,629	$320,321,983
Compliant with Elev Req'd		12,912	54.3%	$373,864,952	$373,293,389	5,814	$458,891,650	5,599	$145,638,345	5,447	$313,253,306
Non-Compliant		10,799	45.4%	$313,238,715	$301,859,679	182	$7,157,417	13	$449,433	176	$6,707,984
Workable Inventory		53	0.2%	$1,528,501	$1,519,101	6	$408,464	2	$47,771	6	$360,693

* The Deadline for Initial Elevation Disbursement was 8/1/2013.

Figure 2: RHEI C&M + RHEI with HMGP Payments



Incoming and Outgoing Calls

There were a total 1,154 incoming and outgoing calls made for this reporting period due to mail out of compliance and monitoring deadline letters.

Table 10: Incoming and Outgoing Calls

July 2017	In-Coming	Out-Going	Abandoned	Abandon %	Total Calls
Call Center	412	350	12	3%	762
ECV Call Out		48			48
Compliance Call Center					
C & M	338	6			344
IMM					
C & M Non Responsive					
LLS					
AFWA					
Record Requests					
Subrogation					
E & BD					
Appeals					
Total	750	404	12	2%	1,154

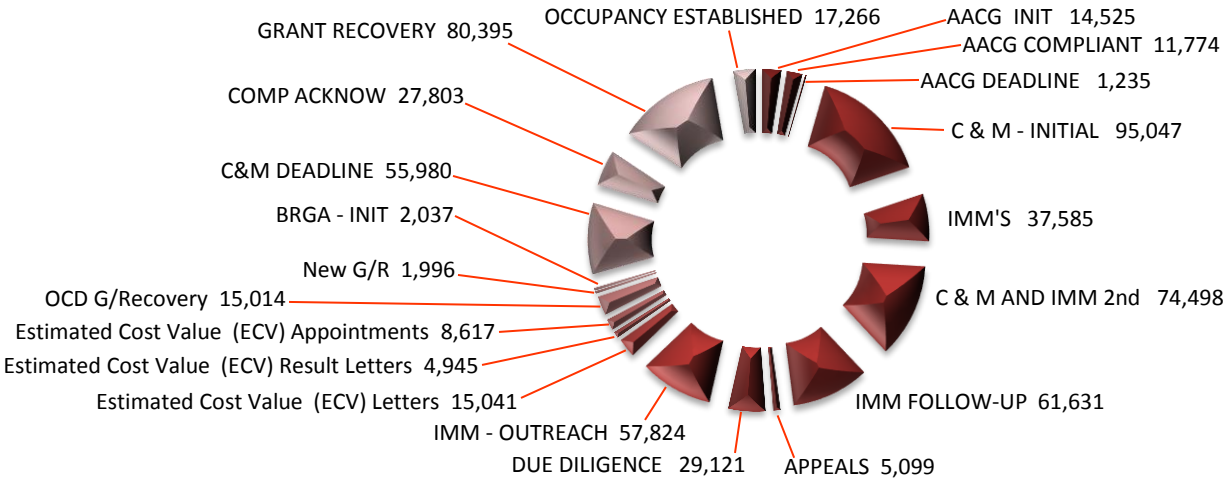
Letters Mailed

There were a total of 349 letters mailed during the reporting period. From Transition of Contract 4/20/09* forward, 638,080 letters have been mailed.

Table 11: Monthly Letters Mailed

Monthly Activity	Month to Date	Total*
Additional Affordable Compensation Grant (AACG) - Initial Letter	-	14,525
Additional Affordable Compensation Grant (AACG) Compliance - 6 month letter for efforts to comply	-	11,774
Additional Affordable Compensation Grant (AACG) Deadline Letter	-	1,235
Compliance & Monitoring (C&M) - Initial Letter	18	95,047
Individual Mitigation Measures (IMM)	1	37,585
Compliance and Monitoring (C&M) and Individual Mitigation Measures (IMM) Second letters to non-respondents	-	74,498
Compliance and Monitoring (C&M) and Individual Mitigation Measures (IMM) Follow-up Letters to respondents for additional documents	-	61,631
Appeals Determination Letters and Denied Appeals	-	5,099
Due Diligence Letters	11	29,121
Individual Mitigation Measures (IMM) - Outreach Letters & Deadline Letters	-	57,824
Blight Reduction Grant Adjustment (BRGA) - Initial Letters	-	2,037
OCD G/Recovery	178	15,014
New G/R	-	1,996
Individual Mitigation Measures (IMM) - Second Certification Letters	-	20,647
Estimated Cost Value (ECV) Letters	-	15,041
Estimated Cost Value (ECV) Result Letters	35	4,945
Estimated Cost Value (ECV) Appointments	39	8,617
C&M Deadline Letters	-	55,980
Compliance Acknowledgement Letter	63	27,803
Grant Recovery Letters (Initial & 2nd)	4	80,395
Occupancy Established	-	17,266
Grand Total	**349**	**638,080**

Figure 3: Project Letters Mailed by Type



APPENDIX A

Table 12: Closings by Parish

Note: *All Damaged Residence information is as provided by the applicant during the application process. Actual damaged residence information may differ from what the applicant provided. Eligibility information is confirmed during the verification process.*

Parish	Option 1. Keep Your Home	Option Amount	Option 2. Sell, but Stay in Louisiana	Option Amount	Option 3. Sell, and Move out of Louisiana	Option Amount	Total	Total Dollars by Parish
Acadia	289	$11,657,381	2	$79,017	0	$0	**291**	**$11,736,398**
Allen	489	$17,517,705	11	$781,526	1	$15,302	**501**	**$18,314,534**
Ascension	144	$6,939,617	0	$0	0	$0	**144**	**$6,939,617**
Assumption	211	$7,503,002	0	$0	0	$0	**211**	**$7,503,002**
Beauregard	937	$29,749,672	10	$699,394	0	$0	**947**	**$30,449,066**
Calcasieu	12,716	$466,309,490	109	$7,793,628	6	$281,655	**12,831**	**$474,384,772**
Cameron	1,547	$102,509,462	130	$10,078,085	2	$143,850	**1,679**	**$112,731,397**
East Baton Rouge	178	$7,360,382	1	$66,481	1	$62,718	**180**	**$7,489,581**
East Feliciana	27	$943,768	1	$50,000	0	$0	**28**	**$993,768**
Evangeline	53	$1,569,627	0	$0	0	$0	**53**	**$1,569,627**
Iberia	1,025	$51,579,076	17	$938,366	1	$61,086	**1,043**	**$52,578,528**
Iberville	54	$2,328,787	1	$36,036	0	$0	**55**	**$2,364,824**
Jefferson	25,128	$1,380,649,807	143	$14,735,712	30	$2,672,680	**25,301**	**$1,398,058,199**
Jefferson Davis	850	$29,518,365	12	$832,716	0	$0	**862**	**$30,351,081**
Lafayette	114	$3,483,188	2	$205,060	0	$0	**116**	**$3,688,248**
Lafourche	791	$38,006,187	6	$394,587	1	$83,763	**798**	**$38,484,536**
Livingston	213	$9,575,335	3	$170,680	0	$0	**216**	**$9,746,015**

Parish	Option 1. Keep Your Home	Option Amount	Option 2. Sell, but Stay in Louisiana	Option Amount	Option 3. Sell, and Move out of Louisiana	Option Amount	Total	Total Dollars by Parish
Orleans	41,661	$3,839,715,992	3,690	$356,392,514	1,570	$122,921,498	**46,921**	**$4,319,030,004**
Plaquemines	2,894	$182,196,538	250	$16,898,911	24	$1,296,008	**3,168**	**$200,391,456**
Pointe Coupee	14	$709,704	0	$0	0	$0	**14**	**$709,704**
Sabine	29	$991,854	0	$0	0	$0	**29**	**$991,854**
Saint Bernard	7,861	$692,484,180	3,789	$312,155,085	715	$51,122,914	**12,365**	**$1,055,762,179**
Saint Charles	982	$42,632,959	1	$141,240	0	$0	**983**	**$42,774,199**
Saint Helena	270	$11,671,634	2	$143,031	0	$0	**272**	**$11,814,665**
Saint James	366	$13,235,430	0	$0	0	$0	**366**	**$13,235,430**
Saint Landry	160	$7,670,761	6	$540,360	0	$0	**166**	**$8,211,120**
Saint Martin	101	$2,953,725	3	$158,096	0	$0	**104**	**$3,111,821**
Saint Mary	842	$35,838,666	4	$207,471	0	$0	**846**	**$36,046,137**
Saint Tammany	10,942	$713,841,631	153	$14,401,173	32	$2,372,015	**11,127**	**$730,614,819**
St John The Baptist	1,226	$35,969,287	0	$0	0	$0	**1,226**	**$35,969,287**
Tangipahoa	1,507	$66,271,245	6	$419,789	1	$41,577	**1,514**	**$66,732,610**
Terrebonne	2,474	$132,768,775	50	$3,494,712	1	$41,071	**2,525**	**$136,304,559**
Vermilion	1,615	$97,365,511	51	$3,462,405	3	$134,133	**1,669**	**$100,962,049**
Vernon	142	$4,132,406	2	$152,624	0	$0	**144**	**$4,285,030**
Washington	1,326	$42,539,714	13	$732,001	1	$19,006	**1,340**	**$43,290,721**
West Baton Rouge	13	$713,734	0	$0	0	$0	**13**	**$713,734**
West Feliciana	4	$236,135	0	$0	0	$0	**4**	**$236,135**
Total	**119,195**	**$8,091,140,731**	**8,468**	**$746,160,702**	**2,389**	**$181,269,274**	**130,052**	**$9,018,570,707**

Table 13: Closings by Louisiana House District

House District	Number of Closings	Dollar Amount
District 7	1	$2,396
District 18	18	$861,272
District 24	100	$3,619,166
District 29	28	$1,377,289
District 30	371	$10,697,648
District 31	23	$914,717
District 32	1,144	$39,306,746
District 33	2,405	$85,859,942
District 34	4,396	$163,854,878
District 35	2,338	$91,156,995
District 36	2,265	$76,718,095
District 37	1,834	$69,535,044
District 38	57	$1,994,420
District 39	28	$839,081
District 40	107	$5,220,453
District 41	107	$4,552,278
District 42	226	$9,094,464
District 43	11	$262,957
District 44	25	$687,873
District 45	8	$337,656
District 46	90	$3,372,278
District 47	2,556	$151,687,889
District 48	140	$5,075,036

House District	Number of Closings	Dollar Amount
District 49	2,007	$122,324,300
District 50	803	$34,800,263
District 51	1,224	$65,899,574
District 52	250	$9,491,761
District 53	1,242	$70,275,428
District 54	531	$35,363,955
District 55	378	$15,937,610
District 56	670	$30,752,192
District 57	1,337	$40,071,452
District 58	416	$16,396,929
District 59	23	$1,343,753
District 60	210	$7,801,240
District 61	24	$1,350,957
District 62	32	$1,127,254
District 63	25	$1,018,273
District 64	27	$1,184,486
District 65	14	$682,598
District 66	13	$507,140
District 67	19	$702,999
District 68	4	$174,972
District 69	8	$284,475
District 70	4	$360,076
District 71	22	$838,026

House District	Number of Closings	Dollar Amount
District 72	1,019	$44,512,538
District 73	349	$15,185,912
District 74	803	$36,480,065
District 75	1,257	$40,343,302
District 76	4,152	$302,772,950
District 77	470	$25,674,906
District 78	1,817	$107,037,814
District 79	3,195	$175,037,200
District 80	1,202	$56,315,907
District 81	297	$11,940,201
District 82	1,503	$97,738,281
District 83	3,958	$227,436,832
District 84	2,592	$146,024,638
District 85	1,877	$86,407,945
District 86	302	$14,166,494
District 87	3,326	$167,470,411
District 88	44	$1,946,456
District 89	676	$41,043,225
District 90	3,762	$250,964,347
District 91	4,004	$378,838,413
District 92	3,369	$196,165,955
District 93	3,301	$321,613,227
District 94	5,667	$554,209,730

House District	Number of Closings	Dollar Amount
District 95	74	$3,095,038
District 96	181	$5,141,254
District 97	10,657	$1,031,542,491
District 98	2,104	$164,411,748

House District	Number of Closings	Dollar Amount
District 99	9,870	$979,027,615
District 100	8,579	$723,997,629
District 101	31	$891,841
District 102	2,501	$119,133,570

House District	Number of Closings	Dollar Amount
District 103	14,001	$1,198,139,181
District 104	1,481	$82,533,663
District 105	4,070	$225,611,641
Total	**130,052**	**$9,018,570,707**

Table 14: Closings by Louisiana Senate District

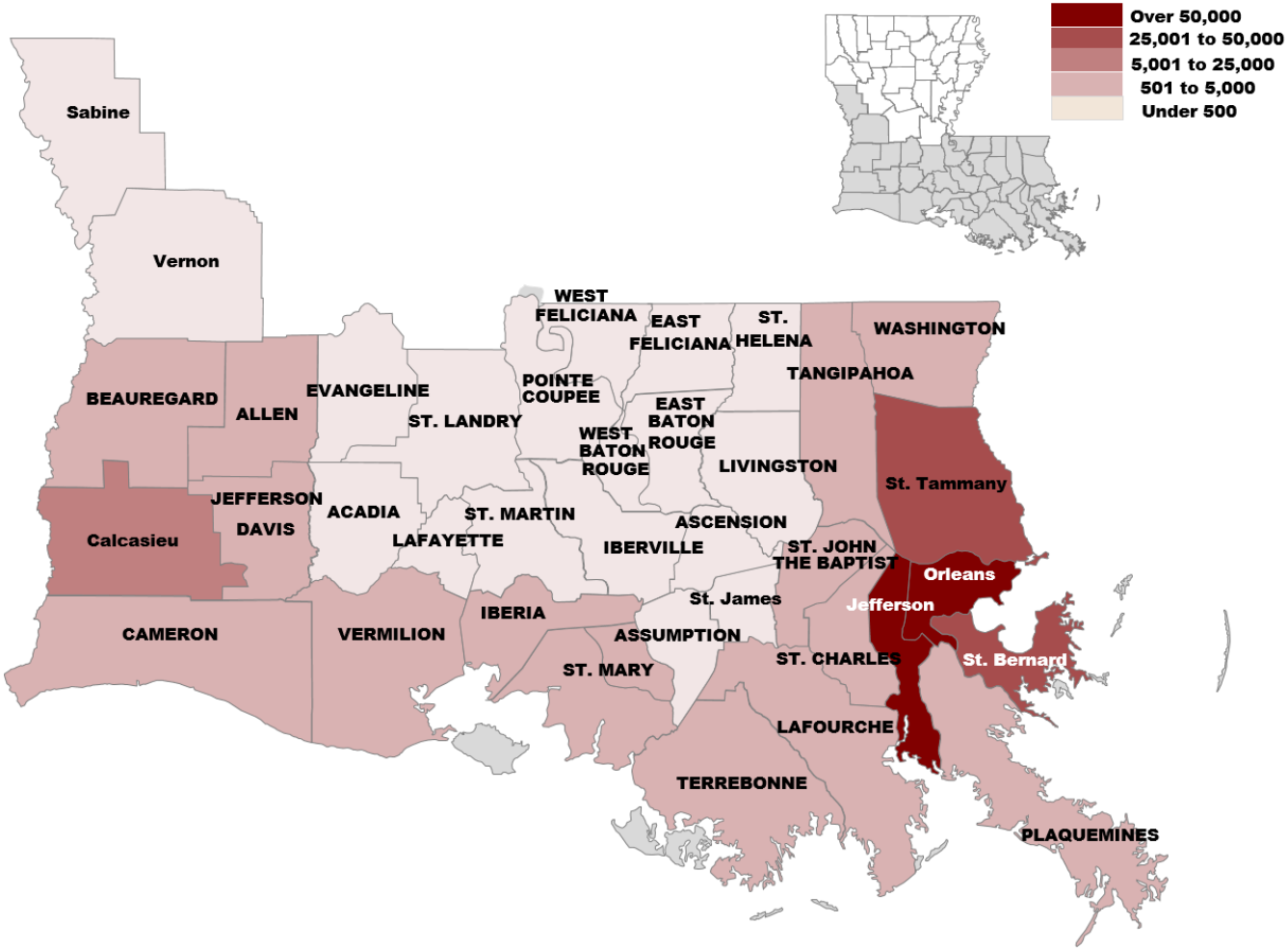
Senate District	Number of Closings	Dollar Amount
District 1	14,597	$1,082,464,997
District 2	1,537	$55,206,093
District 3	25,240	$2,262,418,957
District 4	20,844	$2,008,194,234
District 5	7,910	$720,111,488
District 6	663	$29,174,012
District 7	6,047	$291,103,665
District 8	9,592	$500,535,557
District 9	4,557	$260,299,837
District 10	6,457	$355,879,982
District 11	2,025	$119,202,219

Senate District	Number of Closings	Dollar Amount
District 12	2,651	$104,488,413
District 13	111	$4,677,890
District 14	65	$3,043,558
District 15	70	$2,521,283
District 16	11	$472,309
District 17	304	$12,903,798
District 18	203	$9,599,659
District 19	2,944	$148,485,574
District 20	2,533	$143,198,508
District 21	1,406	$56,724,239
District 22	980	$49,216,279

Senate District	Number of Closings	Dollar Amount
District 23	45	$1,571,566
District 24	192	$8,261,307
District 25	6,214	$281,125,403
District 26	1,789	$106,640,103
District 27	7,632	$279,202,212
District 28	594	$21,829,051
District 30	2,807	$98,791,579
District 31	28	$990,802
District 32	4	$236,135
Total	**130,052**	**$9,018,570,707**

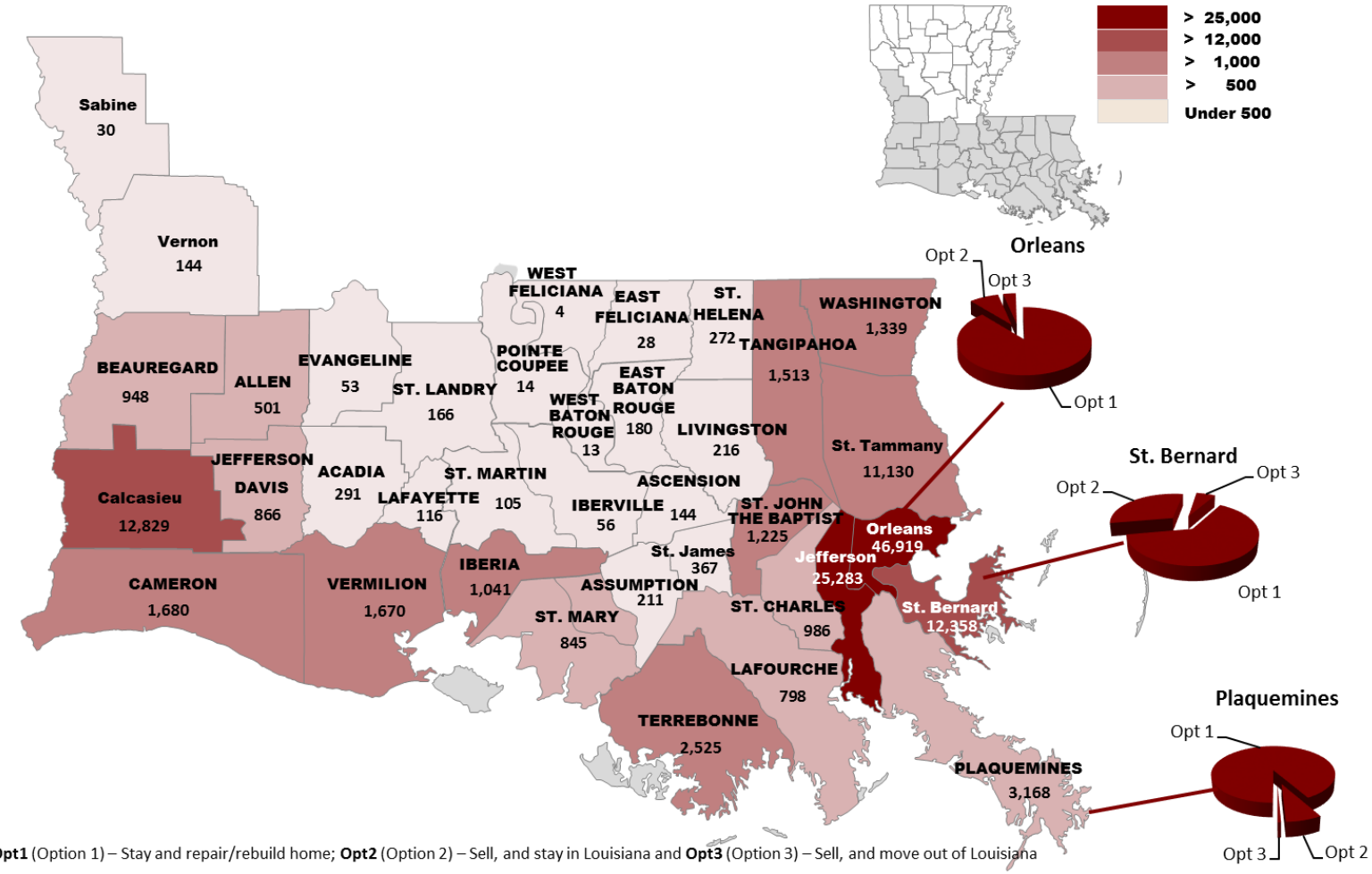
APPENDIX B

Total Number of damaged residences reported by Parish



APPENDIX C

Actual use of Funds as of July 31, 2017.



Opt1 (Option 1) – Stay and repair/rebuild home; **Opt2** (Option 2) – Sell, and stay in Louisiana and **Opt3** (Option 3) – Sell, and move out of Louisiana

APPENDIX D

Elevation, ACG, & IMM by Parish

Parish	Elev Count	Elev Amount	ACG Count	ACG Amount	IMM Count	IMM Amount
Acadia	82	$2,320,000	140	$3,403,319	53	$397,500
Allen	34	$885,225	207	$6,141,447	93	$695,762
Ascension	14	$360,000	85	$2,212,112	28	$210,000
Assumption	10	$250,000	129	$3,396,841	31	$232,500
Beauregard	21	$540,000	364	$9,568,830	128	$960,000
Calcasieu	1,113	$30,417,490	3,348	$106,913,033	2,283	$17,121,690
Cameron	667	$18,523,796	661	$30,579,024	143	$1,066,102
East Baton Rouge	16	$450,000	60	$1,956,662	37	$277,500
East Feliciana	0	$0	19	$439,952	5	$37,500
Evangeline	2	$50,000	25	$581,710	5	$37,500
Iberia	357	$9,895,379	464	$14,246,546	199	$1,491,643
Iberville	2	$50,000	37	$994,842	5	$37,500
Jefferson	8,037	$237,893,136	4,821	$155,993,597	7,714	$57,814,862
Jefferson Davis	64	$1,798,528	240	$7,221,434	154	$1,153,730
Lafayette	5	$150,000	58	$1,406,510	19	$142,500
Lafourche	255	$7,065,009	418	$12,070,526	134	$1,000,217
Livingston	29	$730,000	139	$3,906,505	27	$202,500
Orleans	15,135	$447,560,002	19,676	$1,131,146,568	9,370	$70,142,051
Plaquemines	791	$21,113,559	1,900	$82,626,932	220	$1,650,000
Pointe Coupee	0	$0	10	$351,121	2	$15,000
Sabine	2	$40,000	17	$494,235	4	$30,000
Saint Bernard	1,376	$39,060,289	5,282	$278,122,758	861	$6,434,274
Saint Charles	249	$7,120,000	293	$6,923,594	257	$1,927,500
Saint Helena	21	$550,753	199	$5,693,135	36	$270,000

Parish	Elev Count	Elev Amount	ACG Count	ACG Amount	IMM Count	IMM Amount
Saint James	5	$120,000	171	$4,483,658	86	$645,000
Saint Landry	14	$400,000	91	$3,172,576	37	$277,500
Saint Martin	7	$190,000	66	$1,191,610	19	$142,500
Saint Mary	216	$6,130,000	519	$15,197,812	122	$915,000
Saint Tammany	1,589	$44,766,809	2,913	$122,167,951	1,912	$14,326,937
St John The Baptist	61	$1,806,660	348	$8,913,189	405	$3,036,058
Tangipahoa	128	$3,410,000	934	$26,912,211	258	$1,934,840
Terrebonne	1,193	$33,026,117	1,340	$40,647,080	438	$3,279,832
Vermilion	859	$25,316,726	610	$20,483,129	296	$2,220,000
Vernon	4	$90,000	46	$1,239,564	22	$165,000
Washington	31	$810,000	507	$15,760,316	323	$2,421,392
West Baton Rouge	0	$0	7	$207,143	2	$15,000
West Feliciana	0	$0	2	$122,369	1	$7,500
Total	**32,389**	**$942,889,477**	**46,146**	**$2,126,889,840**	**25,729**	**$192,734,390**

APPENDIX E

A total of 65% of the 110,905 applicants monitored through this period have been dispositioned Compliant. The Non-Compliant population was 15% of the total.

Table 15: Option 1 Compliant by Parish

Parish	Total	Compliant	Com %	Occupancy Established	OE%	Elevation Non-Compliant Only	EO %	Total Occupied (Comp + OE + ENCO)	Occupied %	Occupancy Non-Compliant	ONC %	Elevation & Occupancy Non-Compliant	E&O %	Unknown	Unk %
Acadia	220	121	55.0%	58	26.4%	28	12.7%	**207**	**94.1%**	10	4.5%	3	1.4%	0	0.0%
Allen	396	255	64.4%	101	25.5%	18	4.5%	**374**	**94.4%**	21	5.3%	1	0.3%	0	0.0%
Ascension	104	58	55.8%	34	32.7%	4	3.8%	**96**	**92.3%**	6	5.8%	2	1.9%	0	0.0%
Assumption	112	67	59.8%	37	33.0%	3	2.7%	**107**	**95.5%**	5	4.5%	0	0.0%	0	0.0%
Beauregard	731	499	68.3%	189	25.9%	16	2.2%	**704**	**96.3%**	25	3.4%	1	0.1%	1	0.1%
Calcasieu	10,762	7,945	73.8%	2,074	19.3%	440	4.1%	**10,459**	**97.2%**	264	2.5%	35	0.3%	4	0.0%
Cameron	1,108	652	58.8%	223	20.1%	78	7.0%	**953**	**86.0%**	89	8.0%	62	5.6%	4	0.4%
East Baton Rouge	161	101	62.7%	39	24.2%	8	5.0%	**148**	**91.9%**	12	7.5%	1	0.6%	0	0.0%
East Feliciana	17	11	64.7%	6	35.3%	0	0.0%	**17**	**100.0%**	0	0.0%	0	0.0%	0	0.0%
Evangeline	41	19	46.3%	15	36.6%	1	2.4%	**35**	**85.4%**	6	14.6%	0	0.0%	0	0.0%
Iberia	728	492	67.6%	161	22.1%	38	5.2%	**691**	**94.9%**	22	3.0%	15	2.1%	0	0.0%
Iberville	28	10	35.7%	15	53.6%	1	3.6%	**26**	**92.9%**	2	7.1%	0	0.0%	0	0.0%
Jefferson	23,294	16,658	71.5%	3,711	15.9%	2,401	10.3%	**22,770**	**97.8%**	324	1.4%	183	0.8%	17	0.1%
Jefferson Davis	704	476	67.6%	168	23.9%	26	3.7%	**670**	**95.2%**	31	4.4%	3	0.4%	0	0.0%
Lafayette	69	49	71.0%	15	21.7%	3	4.3%	**67**	**97.1%**	2	2.9%	0	0.0%	0	0.0%
Lafourche	526	268	51.0%	157	29.8%	80	15.2%	**505**	**96.0%**	8	1.5%	13	2.5%	0	0.0%
Livingston	117	58	49.6%	38	32.5%	10	8.5%	**106**	**90.6%**	9	7.7%	2	1.7%	0	0.0%
Orleans	38,230	22,425	58.7%	8,139	21.3%	4,413	11.5%	**34,977**	**91.5%**	1,947	5.1%	1,129	3.0%	177	0.5%
Plaquemines	1,625	814	50.1%	449	27.6%	148	9.1%	**1,411**	**86.8%**	116	7.1%	96	5.9%	2	0.3%
Pointe Coupee	11	2	18.2%	7	63.6%	0	0.0%	**9**	**81.8%**	2	18.2%	0	0.0%	0	0.0%
Sabine	19	9	47.4%	7	36.8%	2	10.5%	**18**	**94.7%**	1	5.3%	0	0.0%	0	0.0%
Saint Bernard	6,551	4,243	64.8%	1,444	22.0%	315	4.8%	**6,002**	**91.6%**	414	6.3%	118	1.8%	17	0.3%
Saint Charles	787	477	60.6%	177	22.5%	108	13.7%	**762**	**96.8%**	14	1.8%	9	1.1%	2	0.3%

Parish	Total	Compliant	Com %	Occupancy Established	OE%	Elevation Non-Compliant Only	EO %	Total Occupied (Comp + OE + ENCO)	Occupied %	Occupancy Non-Compliant	ONC %	Elevation & Occupancy Non-Compliant	E&O %	Unknown	Unk %
Saint Helena	127	76	59.8%	38	29.9%	8	6.3%	122	96.1%	4	3.1%	1	0.8%	0	0.0%
Saint James	219	147	67.1%	59	26.9%	3	1.4%	209	95.4%	10	4.6%	0	0.0%	0	0.0%
Saint Landry	131	86	65.6%	33	25.2%	5	3.8%	124	94.7%	7	5.3%	0	0.0%	0	0.0%
Saint Martin	65	36	55.4%	19	29.2%	4	6.2%	59	90.8%	6	9.2%	0	0.0%	0	0.0%
Saint Mary	411	186	45.3%	119	29.0%	82	20.0%	387	94.2%	13	3.2%	11	2.7%	0	0.0%
Saint Tammany	9,867	7,154	72.5%	1,924	19.5%	449	4.6%	9,527	96.6%	245	2.5%	90	0.9%	5	0.1%
St John The Baptist	1,002	706	70.5%	235	23.5%	30	3.0%	971	96.9%	29	2.9%	2	0.2%	0	0.0%
Tangipahoa	878	487	55.5%	259	29.5%	73	8.3%	971	93.3%	54	6.2%	5	0.6%	0	0.0%
Terrebonne	1,755	944	53.8%	523	29.8%	223	12.7%	1,690	96.3%	29	1.7%	30	1.7%	6	0.3%
Vermilion	1,329	964	72.5%	240	18.1%	76	5.7%	1,280	96.3%	31	2.4%	16	1.2%	1	0.1%
Vernon	118	80	67.8%	27	22.9%	2	1.7%	109	92.4%	9	7.6%	0	0.0%	0	0.0%
Washington	1,056	698	66.1%	290	27.5%	12	1.1%	1,000	94.7%	54	5.1%	2	0.2%	0	0.0%
West Baton Rouge	10	6	60.0%	2	20.0%	0	0.0%	8	80.0%	2	20.0%	0	0.0%	0	0.0%
West Feliciana	4	4	100.0%	0	0.0%	0	0.0%	4	100.0%	0	0.0%	0	0.0%	0	0.0%
Option 1 Monitored Total	**103,313**	**67,283**	**65.1%**	**21,032**	**20.4%**	**9,108**	**8.8%**	**97,423**	**94.3%**	**3,824**	**3.7%**	**1,830**	**1.8%**	**236**	**0.2%**
Option 1 Not Monitored *	**15,882**														
Total Option 1 Closed	**119,195**														

*The Not Monitored Population is primarily the result of Leased Land applicants with no covenants, along with Deceased applicants.

Table 16: Option 2 Compliant

	Total	Compliant	Com %	Occupancy Established	OE%	Total Occupied (Comp + OE)	Occupied %	Occupancy Non-Compliant	ONC %	Unknown	Unk %
Option 2 Monitored Total	**7,592**	**4,849**	**63.9%**	**1,170**	**15.4%**	**6,019**	**79.3%**	**1,557**	**20.5%**	**16**	**0.2%**
Option 2 Not Monitored *	**876**										
Total Option 2 Closed	**8,468**										

* The Not Monitored Population is primarily applicants with an Elderly Option 2 waiver, along with Deceased applicants.

GLOSSARY

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

- ***Duplicate Application*** Represents the total number of all applications identified for being a duplicate application.
- ***No First Appointment*** Represents the total number of all applications who did not complete an appointment by the December 15, 2007 deadline.
- ***Ineligible-FEMA Assessment*** Represents the total number of all applications due to FEMA assessment requirement.
- ***Sold Home Ineligible/Not Interested*** Represents the total number of all applications who did not meet the eligibility requirements of the Sold Home program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

- ***Zero Award*** Represents the total number of eligible applications under program guidelines but with grant calculation of zero dollars.
- ***Application Withdrawn*** Represents the total number of applications closed at the request of the applicant.

Total Benefits Calculated (Eligible Only) Represents the total population and benefits calculated for all eligible applicants that have positive calculations amounts and have not withdrawn their applications.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

- ***Option One Closings*** Applicants who have received funds under the Option 1 Benefit Selection.
- ***Option Two Closings*** Applicants who have received funds under the Option 2 Benefit Selection.
- ***Option Three Closings*** Applicants who have received funds under the Option 3 Benefit Selection.
- ***Sold Home Closings*** Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.
- ***Elevation Only Closings*** Represents the cumulative number of Option 1 applicants that received elevation funding only.
- ***Total Closing with Elevation Dollars*** Represents the cumulative number of Option 1 applicants that received elevation funding. The dollar amount represents the total elevation dollar elevation dollars disbursed under the program.

Eligible Applicants Without Funds Represents the total number of eligible applications that have yet to receive an award.

Eligibility Documentation Requested Represents applicants who have not provided necessary documentation to support their program eligibility.

Unable to Contact Represents the eligible applicants who are no longer responding to program communications.

Active Applications Represents the current total workable inventory of the program.

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Pipeline Diagram Terms (Figures 1 and 2):

APPLICATIONS & APPOINTMENTS

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

Road Home Advisory Services (RHAS) Appointments Held Represents the cumulative number of all Road Home Advisory Services appointments held.

CALCULATIONS

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

CLOSINGS BY OPTION SELECTION

Option One Closings Applicants who have received funds under the Option 1 Benefit Selection.

Option Two Closings Applicants who have received funds under the Option 2 Benefit Selection.

Option Three Closings Applicants who have received funds under the Option 3 Benefit Selection.

Sold Home Closings Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.

CLOSINGS

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for an initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

AWARD STATISTICS

Average Award Represents the Total Funds Disbursed to Date divided by the cumulative number of applicants that have received funding from the Road Home Program.

Evidence of Occupancy Applicant has provided documentation according to Compliance & Monitoring policy to show that the occupancy requirement has been met.