The Homeowner Assistance Program
Situation & Pipeline Report
#454 May 2016

June 8, 2016
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EXECUTIVE SUMMARY

- 130,061 homeowners have had their benefits calculated and of those, 130,042 (99.99%) homeowners have closed on their Road Home grant with disbursements totaling $9,011,683,936. The average award is $69,298.
- 119,230 (92%) of these homeowners have decided to stay and rebuild in Louisiana. Rebuilding resources provided to Option 1 homeowners totaling $8,088,380,039. The average award is $67,838.
- 61,660 additional disbursements have been closed for a total of $1,719,097,119. The average additional disbursement is $27,880.
- 54% of all Road Home dollars ($4,879,251,028) have been provided to 56,131 low to moderate income households. The average award is $86,926.
- 46,144 homeowners have received $2,126,649,134 in Additional Compensation Grants (ACG) to supplement their recovery needs.
- 30,030 elderly applicants have closed for a total of $2,404,971,924. The average award is $80,086.
- 17,591 disabled (self-reporting) applicants have closed for a total of $1,307,454,002. The average award is $74,325.
- BRGA funding has been provided to 488 homeowners totaling $16,137,467.
- IMM funding has been provided to 25,729 homeowners totaling $192,734,391.
- 59% of the 116,767 applicants monitored through this period have been dispositioned Compliant. 35 of the 38 work-in-progress parishes have greater than 40% compliance.
- 32,390 applicants have received elevation disbursements totaling $942,907,929.
### Table 1: Homeowner Program Snapshot

<table>
<thead>
<tr>
<th>Activity</th>
<th>As of COB</th>
<th>Monthly Activity</th>
<th>As of COB</th>
<th>Total Dollars</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Applications Received</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Applications Received</td>
<td>229,432</td>
<td>0</td>
<td>229,432</td>
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<tr>
<td><strong>Ineligible Applications</strong></td>
<td></td>
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<td></td>
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<tr>
<td>Total Ineligible</td>
<td>80,932</td>
<td>0</td>
<td>80,932</td>
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<tr>
<td>Duplicate Application</td>
<td>39,670</td>
<td>0</td>
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<tr>
<td>No First Appointment</td>
<td>24,628</td>
<td>0</td>
<td>24,628</td>
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<tr>
<td>Ineligible- FEMA Assessment</td>
<td>7,512</td>
<td>0</td>
<td>7,512</td>
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</tr>
<tr>
<td>Sold Home Ineligible / Not Interested</td>
<td>2,688</td>
<td>0</td>
<td>2,688</td>
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<tr>
<td>Ownership</td>
<td>2,672</td>
<td>0</td>
<td>2,672</td>
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<tr>
<td>Occupancy</td>
<td>1,179</td>
<td>0</td>
<td>1,179</td>
<td></td>
</tr>
<tr>
<td>Title / Heirship Issues</td>
<td>605</td>
<td>0</td>
<td>605</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>1,978</td>
<td>0</td>
<td>1,978</td>
<td></td>
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<tr>
<td><strong>Eligible Applications</strong></td>
<td></td>
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<td></td>
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<tr>
<td>Total Eligible Population</td>
<td>148,500</td>
<td>0</td>
<td>148,500</td>
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<tr>
<td>Applications Withdrawn</td>
<td>3,932</td>
<td>0</td>
<td>3,932</td>
<td></td>
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<tr>
<td>Zero Awards</td>
<td>14,506</td>
<td>0</td>
<td>14,506</td>
<td></td>
</tr>
<tr>
<td>Adminhold</td>
<td>1</td>
<td>0</td>
<td>1</td>
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<tr>
<td>Eligible for Benefits Calculation</td>
<td>130,061</td>
<td>0</td>
<td>130,061</td>
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</tr>
<tr>
<td><strong>Funding Disbursed</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Total Funding Disbursed</td>
<td>130,042</td>
<td>0</td>
<td>130,042</td>
<td>9,011,683,936</td>
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<tr>
<td>Option One Closings</td>
<td>119,231</td>
<td>-1</td>
<td>119,230</td>
<td>8,088,380,039</td>
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<tr>
<td>Option Two Closings</td>
<td>8,429</td>
<td>1</td>
<td>8,430</td>
<td>742,573,436</td>
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<tr>
<td>Option Three Closings</td>
<td>2,382</td>
<td>0</td>
<td>2,382</td>
<td>180,730,461</td>
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<tr>
<td>Sold Homes Closings</td>
<td>1,229</td>
<td>0</td>
<td>1,229</td>
<td>53,805,326</td>
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<tr>
<td>Elevation Only Closings</td>
<td>1,595</td>
<td>0</td>
<td>1,595</td>
<td>47,290,242</td>
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<tr>
<td>Total Closings with Elevation Dollars</td>
<td>32,390</td>
<td>0</td>
<td>32,390</td>
<td>942,907,929</td>
</tr>
<tr>
<td>Affordable Compensation Grants Disbursed</td>
<td>46,144</td>
<td>0</td>
<td>46,144</td>
<td>2,126,649,134</td>
</tr>
<tr>
<td>Blighted Reduction Grant Adjustment (BRGA)</td>
<td>488</td>
<td>0</td>
<td>488</td>
<td>16,137,467</td>
</tr>
<tr>
<td>Individual Mitigation Measures (IMM)</td>
<td>25,729</td>
<td>0</td>
<td>25,729</td>
<td>192,734,391</td>
</tr>
<tr>
<td>Post Closing Option Change (PCOC)</td>
<td>338</td>
<td>1</td>
<td>339</td>
<td></td>
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<tr>
<td><strong>Benefits Calculated Without Funds Disbursed</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Eligibility Calculated Without Funds Disbursed</td>
<td>19</td>
<td>0</td>
<td>19</td>
<td>1,355,423</td>
</tr>
<tr>
<td>Active Applications</td>
<td>4</td>
<td>-1</td>
<td>3</td>
<td>137,872</td>
</tr>
<tr>
<td>IMM Only</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td><strong>Currently Transferred to Title Company</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Initial Closing Transfer</td>
<td>15</td>
<td>0</td>
<td>15</td>
<td>1,112,550</td>
</tr>
<tr>
<td>Additional Disbursement Transfer</td>
<td>17</td>
<td>-1</td>
<td>16</td>
<td>257,510</td>
</tr>
<tr>
<td>Post Closing Option Change (PCOC) at Title Co</td>
<td>42</td>
<td>-1</td>
<td>41</td>
<td></td>
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<tr>
<td><strong>Award Statistics</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average Award</td>
<td></td>
<td></td>
<td></td>
<td>69,298</td>
</tr>
</tbody>
</table>
Closing Activity

As of May 31, 2016, a total of 46,511 files have been transferred to closing agents by HGI. The closing team has assisted closing agents in completion of 130,042 closings, of which:

- The average award is $69,298.
- 30,030 Elderly Applicant closings were held for a total of $2,404,971,924 and average award of $80,086.
- 17,591 Disabled Applicant closings were held for a total of $1,307,454,002 and average award of $74,325.

### Table 2: Applicants and Closings Held By Race/Ethnicity

<table>
<thead>
<tr>
<th>Race (Self Reported)</th>
<th>Applicants</th>
<th>Closings Held</th>
<th>Average Award Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian/Alaska Native</td>
<td>666 &lt;1%</td>
<td>522 0.40%</td>
<td>$60,563</td>
</tr>
<tr>
<td>American Indian/Alaska Native and White</td>
<td>530 &lt;1%</td>
<td>385 0.30%</td>
<td>$60,625</td>
</tr>
<tr>
<td>American Indian/Alaskan Native/Black African American</td>
<td>379 &lt;1%</td>
<td>298 0.23%</td>
<td>$72,845</td>
</tr>
<tr>
<td>Asian</td>
<td>2,925 2.00%</td>
<td>2,162 1.66%</td>
<td>$64,609</td>
</tr>
<tr>
<td>Asian and White</td>
<td>300 &lt;1%</td>
<td>215 0.17%</td>
<td>$68,948</td>
</tr>
<tr>
<td>Black/African American</td>
<td>65,833 36.00%</td>
<td>53,531 41.16%</td>
<td>$72,551</td>
</tr>
<tr>
<td>Black/African American and White</td>
<td>1,153 1.00%</td>
<td>920 0.71%</td>
<td>$75,404</td>
</tr>
<tr>
<td>Native Hawaiian/Other Pacific Islander</td>
<td>183 &lt;1%</td>
<td>134 0.10%</td>
<td>$68,526</td>
</tr>
<tr>
<td>Other Multi-Racial</td>
<td>3,419 2.00%</td>
<td>2,592 1.99%</td>
<td>$68,915</td>
</tr>
<tr>
<td>White</td>
<td>72,052 39.00%</td>
<td>51,540 39.63%</td>
<td>$63,353</td>
</tr>
<tr>
<td>A race was not provided</td>
<td>37,673 20.00%</td>
<td>17,743 13.64%</td>
<td>$77,461</td>
</tr>
<tr>
<td>Total</td>
<td>185,113 100.00%</td>
<td>130,042 100.00%</td>
<td>$69,298</td>
</tr>
</tbody>
</table>

### Table 3: Closings by Elderly Applicants

<table>
<thead>
<tr>
<th>Closing Options</th>
<th>Elderly Count</th>
<th>Closing Amount</th>
<th>%</th>
<th>Average Award</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>25,239</td>
<td>1,973,176,149</td>
<td>84.05%</td>
<td>$78,180</td>
</tr>
<tr>
<td>2</td>
<td>2,757</td>
<td>270,240,862</td>
<td>9.18%</td>
<td>$98,020</td>
</tr>
<tr>
<td>3</td>
<td>2,034</td>
<td>161,554,913</td>
<td>6.77%</td>
<td>$79,427</td>
</tr>
<tr>
<td>Total</td>
<td>30,030</td>
<td>2,404,971,924</td>
<td></td>
<td>$80,086</td>
</tr>
</tbody>
</table>

### Table 4: Closings by Disabled Applicants

<table>
<thead>
<tr>
<th>Closing Options</th>
<th>Disabled Count</th>
<th>Closing Amount</th>
<th>%</th>
<th>Average Award</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>15,974</td>
<td>1,162,190,602</td>
<td>90.81%</td>
<td>$72,755</td>
</tr>
<tr>
<td>2</td>
<td>1,160</td>
<td>109,325,953</td>
<td>6.59%</td>
<td>$94,247</td>
</tr>
<tr>
<td>3</td>
<td>457</td>
<td>35,937,447</td>
<td>2.60%</td>
<td>$78,638</td>
</tr>
<tr>
<td>Total</td>
<td>17,591</td>
<td>1,307,454,002</td>
<td></td>
<td>$74,325</td>
</tr>
</tbody>
</table>
Low/Moderate Income Households

- A total of 130,042 applicants have gone to closing and received their Road Home disbursement as of May 31, 2016. Of these applicants, 56,131 (43%) were documented as LMI.
- A total of $9,011,683,936 in Homeowner Assistance Program awards were disbursed as of May 31, 2016. Of these disbursements, 4,879,251,028 (54%) went to applicants documented as LMI.

**Table 5: Closings Held Activity including LMI Detail**

<table>
<thead>
<tr>
<th>Closings Held</th>
<th>Option 1</th>
<th>Option 2</th>
<th>Option 3</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Closed Options</td>
<td>119,230</td>
<td>8,430</td>
<td>2,382</td>
<td>130,042</td>
</tr>
<tr>
<td>Total $ in Closed Options</td>
<td>$8,088,380,039</td>
<td>$742,573,436</td>
<td>$180,730,461</td>
<td>$9,011,683,936</td>
</tr>
<tr>
<td>Comp Grant $ in Closed Options</td>
<td>$5,020,196,831</td>
<td>$548,626,040</td>
<td>$180,569,611</td>
<td>$5,749,392,482</td>
</tr>
<tr>
<td>Elev Grant $ in Closed Options</td>
<td>$942,720,948</td>
<td>$156,980</td>
<td>N/A</td>
<td>$942,907,929</td>
</tr>
<tr>
<td>IMM $ in Closed Options</td>
<td>$1,932,727,869</td>
<td>$193,790,415</td>
<td>N/A</td>
<td>$2,126,518,284</td>
</tr>
<tr>
<td>LMI Closed Options</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Closings Held by LMI</td>
<td>51,027</td>
<td>4,115</td>
<td>989</td>
<td>56,131</td>
</tr>
<tr>
<td>Total $ to LMI</td>
<td>$4,392,066,941</td>
<td>$412,645,058</td>
<td>$74,539,030</td>
<td>$4,879,251,028</td>
</tr>
<tr>
<td>Comp Grant $ to LMI</td>
<td>$2,024,246,095</td>
<td>$228,070,123</td>
<td>$74,378,180</td>
<td>$2,326,694,398</td>
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<tr>
<td>Elev Grant $ to LMI</td>
<td>$455,025,506</td>
<td>$80,460</td>
<td>$30,000</td>
<td>$455,135,966</td>
</tr>
<tr>
<td>ACG $ to LMI</td>
<td>$1,849,419,226</td>
<td>$184,494,474</td>
<td>N/A</td>
<td>$2,034,044,550</td>
</tr>
<tr>
<td>Total IMM $</td>
<td>$63,376,114</td>
<td>$0</td>
<td>N/A</td>
<td>$63,376,114</td>
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</table>

<table>
<thead>
<tr>
<th>LMI Closed Option Percentages</th>
<th>Option 1</th>
<th>Option 2</th>
<th>Option 3</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of Total Closings Held that are LMI</td>
<td>43%</td>
<td>49%</td>
<td>42%</td>
<td>43%</td>
</tr>
<tr>
<td>% of Total $ to LMI</td>
<td>54%</td>
<td>56%</td>
<td>41%</td>
<td>54%</td>
</tr>
<tr>
<td>% of Comp Grant $ to LMI</td>
<td>40%</td>
<td>42%</td>
<td>41%</td>
<td>40%</td>
</tr>
<tr>
<td>% of Elev Grant $ to LMI</td>
<td>48%</td>
<td>51%</td>
<td>N/A</td>
<td>48%</td>
</tr>
<tr>
<td>% to IMM</td>
<td>33%</td>
<td>N/A</td>
<td>N/A</td>
<td>33%</td>
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</table>

**Table 6: Additional ACG Dollars**

<table>
<thead>
<tr>
<th>ACG &gt; $50,000</th>
<th>Count</th>
<th>Additional ACG Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>13,956</td>
<td>$490,005,634</td>
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</tbody>
</table>
Individual Mitigation Measure (IMM) Funding

As of May 31, 2016, 39,018 homeowners received letters explaining the IMM Program.
- Of the 39,018 homeowners, 25,729 (66%) have received disbursements totaling $192,734,391*.
- Of the 39,018 homeowners, 13,289 (34%) homeowners have not been funded.
  - 13,289 of the 13,289 homeowners have been determined to be ineligible or have declined funding.
  - 0 of the 13,289 are at the title company.

* The Initial Disbursement Deadline for IMM was 8/1/2013.

Individual Mitigation Measure (IMM) Certification

25,719 Certification letters were sent to homeowners who received disbursements through February 2016.
- Of the 25,719 homeowners, 23,533 have returned letters through May 31, 2016.*
- Of the 23,533 letters returned
  - A total of 22,768 have been certified compliant.
  - 765 are under review.

<table>
<thead>
<tr>
<th>Certification Status</th>
<th>Applicants</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certified</td>
<td>22,768</td>
<td>89%</td>
</tr>
<tr>
<td>Under Review</td>
<td>765</td>
<td>3%</td>
</tr>
<tr>
<td>Total No Responders</td>
<td>2,186</td>
<td>8%</td>
</tr>
<tr>
<td>Total Letters Sent</td>
<td>25,719</td>
<td>100%</td>
</tr>
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</table>

Table 8: Total Certification Population

<table>
<thead>
<tr>
<th>Total Certified Population</th>
<th>Applicants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certified Files</td>
<td>22,768</td>
</tr>
<tr>
<td>Utilized IMM</td>
<td>22,768</td>
</tr>
<tr>
<td>Window Protection</td>
<td>16,226</td>
</tr>
<tr>
<td>Other Mitigation Activity</td>
<td>16,546</td>
</tr>
<tr>
<td>Provided Contractor Name</td>
<td>16,079</td>
</tr>
<tr>
<td>Provided Completion Date</td>
<td>11,110</td>
</tr>
</tbody>
</table>

* Initial Disbursement Deadline was 8/1/2013.
Compliance and Monitoring

A total of 59% of the 116,767 applicants monitored through this period have been dispositioned Compliant. 35 of the 38 work-in-progress Parishes have greater than 40% compliancy.

Please see Appendix E, Compliant by Parish for additional details.

Figure 1: Compliance by Parish
A total of 95%\(^1\) of the 107,063 Option 1 applicants have been monitored to date.

### Table 9: Option 1 Evidence of Occupancy

<table>
<thead>
<tr>
<th>Parish</th>
<th>Total</th>
<th>Rebuilt</th>
<th>Rebuilt %</th>
<th>Complaint</th>
<th>Complaint %</th>
<th>Likely Occupied</th>
<th>Occupied %</th>
<th>Not Occupied</th>
<th>Not Occupied %</th>
<th>Unknown</th>
<th>Unknown %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orleans</td>
<td>38,660</td>
<td>35,192</td>
<td>91.0%</td>
<td>21,211</td>
<td>54.9%</td>
<td>13,981</td>
<td>36.2%</td>
<td>3,406</td>
<td>08.8%</td>
<td>62</td>
<td>0.02%</td>
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<tr>
<td>Jefferson</td>
<td>23,348</td>
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<td>67.4%</td>
<td>7,229</td>
<td>31.0%</td>
<td>319</td>
<td>01.4%</td>
<td>56</td>
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<tr>
<td>Calcasieu</td>
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<td>7,797</td>
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<td>7,018</td>
<td>70.9%</td>
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<td>6,612</td>
<td>5,981</td>
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<td>4,130</td>
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<td>28.0%</td>
<td>596</td>
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<td>1,761</td>
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<td>50.6%</td>
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<td>644</td>
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<td>322</td>
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<td>118</td>
<td>10.6%</td>
<td>40</td>
<td>0.36%</td>
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<td>1,060</td>
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<td>690</td>
<td>65.1%</td>
<td>319</td>
<td>30.1%</td>
<td>43</td>
<td>04.1%</td>
<td>8</td>
<td>0.08%</td>
</tr>
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<td>68.3%</td>
<td>292</td>
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<td>17</td>
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<td>47</td>
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<td>10</td>
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<td>17</td>
<td>02.4%</td>
<td>8</td>
<td>0.08%</td>
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<td>47.7%</td>
<td>257</td>
<td>48.7%</td>
<td>17</td>
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<td>167</td>
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<td>227</td>
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<td>4</td>
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<td>398</td>
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<td>248</td>
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<td>03.8%</td>
<td>5</td>
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</tr>
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<td>9</td>
<td>04.1%</td>
<td>2</td>
<td>0.09%</td>
</tr>
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<td>221</td>
<td>212</td>
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<td>147</td>
<td>66.5%</td>
<td>65</td>
<td>29.4%</td>
<td>7</td>
<td>03.2%</td>
<td>2</td>
<td>0.09%</td>
</tr>
<tr>
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<td>153</td>
<td>95.0%</td>
<td>98</td>
<td>60.9%</td>
<td>55</td>
<td>34.2%</td>
<td>7</td>
<td>04.3%</td>
<td>1</td>
<td>0.06%</td>
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<td>132</td>
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<td>41</td>
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<td>5</td>
<td>03.8%</td>
<td>3</td>
<td>0.23%</td>
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<td>3</td>
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<td>0.00%</td>
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<td>80</td>
<td>67.2%</td>
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<td>26.1%</td>
<td>2</td>
<td>01.7%</td>
<td>6</td>
<td>0.05%</td>
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<td>56</td>
<td>47.5%</td>
<td>52</td>
<td>44.1%</td>
<td>7</td>
<td>05.9%</td>
<td>3</td>
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<td>66</td>
<td>58.9%</td>
<td>41</td>
<td>36.6%</td>
<td>1</td>
<td>00.9%</td>
<td>4</td>
<td>0.06%</td>
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<td>98</td>
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<td>54.8%</td>
<td>41</td>
<td>39.4%</td>
<td>5</td>
<td>04.8%</td>
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<td>0.01%</td>
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<td>69</td>
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<td>48</td>
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<td>21</td>
<td>30.4%</td>
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<td>00.0%</td>
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<td>0.00%</td>
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<td>39.4%</td>
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<td>01.5%</td>
<td>4</td>
<td>0.06%</td>
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<td>43.9%</td>
<td>19</td>
<td>46.3%</td>
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<td>07.3%</td>
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<td>10</td>
<td>34.5%</td>
<td>17</td>
<td>58.6%</td>
<td>1</td>
<td>03.4%</td>
<td>1</td>
<td>0.04%</td>
</tr>
<tr>
<td>Sabine</td>
<td>20</td>
<td>19</td>
<td>95.0%</td>
<td>10</td>
<td>50.0%</td>
<td>9</td>
<td>45.0%</td>
<td>0</td>
<td>00.0%</td>
<td>1</td>
<td>0.05%</td>
</tr>
<tr>
<td>East Feliciana</td>
<td>17</td>
<td>16</td>
<td>94.1%</td>
<td>10</td>
<td>58.8%</td>
<td>6</td>
<td>35.3%</td>
<td>1</td>
<td>05.9%</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>PointeCoupe</td>
<td>11</td>
<td>9</td>
<td>81.8%</td>
<td>2</td>
<td>18.2%</td>
<td>7</td>
<td>63.6%</td>
<td>2</td>
<td>18.2%</td>
<td>0</td>
<td>0.00%</td>
</tr>
</tbody>
</table>

---

\(^1\) Note: Represents the summation of compliant applicants and those Option 1 applicants with evidence of occupancy.
<table>
<thead>
<tr>
<th>Area</th>
<th>Total</th>
<th>Total Rebuilt</th>
<th>Rebuilt %</th>
<th>Compliant</th>
<th>Compliant %</th>
<th>Likely Occupied</th>
<th>Occupied %</th>
<th>Not Occupied</th>
<th>Not Occupied %</th>
<th>Unknown</th>
<th>Unknown %</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Baton Rouge</td>
<td>10</td>
<td>8</td>
<td>80.0%</td>
<td>6</td>
<td>60.0%</td>
<td>2</td>
<td>20.0%</td>
<td>2</td>
<td>20.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>West Feliciana</td>
<td>4</td>
<td>3</td>
<td>75.0%</td>
<td>3</td>
<td>75.0%</td>
<td>0</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
<td>1</td>
<td>25.0%</td>
</tr>
<tr>
<td>La Salle</td>
<td>1</td>
<td>1</td>
<td>100.0%</td>
<td>0</td>
<td>0.0%</td>
<td>1</td>
<td>100.0%</td>
<td>0</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Monitored Total</td>
<td>103,968</td>
<td>98,121</td>
<td>94.4%</td>
<td>64,442</td>
<td>62.0%</td>
<td>33,679</td>
<td>32.4%</td>
<td>5,438</td>
<td>5.2%</td>
<td>409</td>
<td>0.4%</td>
</tr>
<tr>
<td>Not Monitored but Occupied</td>
<td>3,095</td>
<td>3,095</td>
<td>100.0%</td>
<td>0</td>
<td>0.0%</td>
<td>3,095</td>
<td>100.0%</td>
<td>0</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>107,063</td>
<td>101,216</td>
<td>94.5%</td>
<td>64,442</td>
<td>60.2%</td>
<td>36,774</td>
<td>34.3%</td>
<td>5,438</td>
<td>0.5%</td>
<td>409</td>
<td>0.4%</td>
</tr>
</tbody>
</table>
Road Home Elevation Incentive (RHEI) Compliance Statistics with HMGP Payment Information
As of May 31, 2016 a total of 32,390 RHEI applicants received elevation disbursements totaling $942,907,929*:

- Of the 32,390 RHEI applicants, 29,964 (93%) responded to the Program concerning compliance. 2,426 (7%) have not responded to the Program to date;
- Of the 27,109 monitored, 12,686 have been dispositioned compliant.

Table 10: Total RHEI C&M + RHEI with HMGP Payments

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th>RHEI Not Monitored</th>
<th>RHEI Monitored</th>
<th>Compliant with Elev Req’d</th>
<th>Non-Compliant</th>
<th>Workable Inventory</th>
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</thead>
<tbody>
<tr>
<td>Total RHEI Payments</td>
<td>32,390</td>
<td>0</td>
<td>27,109</td>
<td>0</td>
<td>5,281</td>
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<tr>
<td>Total Elevation Feed &amp; Disbursed</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Not Elevation After Returns/ Reallocations/ Reclassifications</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>HMGP Payment Count</td>
<td>812,263,682</td>
<td>1,228</td>
<td>781,983,771</td>
<td>6,060</td>
<td>12,686</td>
<td>46</td>
</tr>
<tr>
<td>Total HMGP $</td>
<td>$367,049,539</td>
<td>5,672</td>
<td>$148,410,908</td>
<td>557</td>
<td>$330,476,680</td>
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<tr>
<td>HMGP Final Payment Count</td>
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<td>557</td>
<td>463</td>
<td>437</td>
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<td>$45,848,996</td>
<td>5,575</td>
<td>9,437,321</td>
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<td>HMGP Non-Final Payment $</td>
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<td>221</td>
<td>221</td>
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<td>1</td>
<td>$71,345</td>
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* The Deadline for Initial Elevation Disbursement was 8/1/2013.
Incoming and Outgoing Calls

There were a total 4,488 incoming and outgoing calls made for this reporting period due to mail out of compliance and monitoring deadline letters.

Table 11: Incoming and Outgoing Calls

<table>
<thead>
<tr>
<th>May 2016</th>
<th>In-Coming</th>
<th>Out-Going</th>
<th>Abandoned</th>
<th>Abandon %</th>
<th>Total Calls</th>
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<tr>
<td>Call Center</td>
<td>1,408</td>
<td>1,171</td>
<td>88</td>
<td>6%</td>
<td>2,579</td>
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<tr>
<td>ECV Call Out</td>
<td></td>
<td>554</td>
<td></td>
<td></td>
<td>554</td>
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<tr>
<td>Compliance Call Center</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C &amp; M</td>
<td>1,274</td>
<td>81</td>
<td></td>
<td></td>
<td>1,355</td>
</tr>
<tr>
<td>IMM</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>C &amp; M Non Responsive</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LLS</td>
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<td>Record Requests</td>
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<td>Subrogation</td>
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<td></td>
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<td></td>
<td></td>
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<tr>
<td>E &amp; BD Appeals</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>2,682</strong></td>
<td><strong>1,806</strong></td>
<td><strong>88</strong></td>
<td><strong>3%</strong></td>
<td><strong>4,488</strong></td>
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</table>
Letters Mailed

There were a total of 5,899 letters mailed during the reporting period. From Transition of Contract 4/20/09* forward, 594,696 letters have been mailed.

Table 12: Monthly Letters Mailed

<table>
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<tr>
<th>Monthly Activity</th>
<th>Month to Date</th>
<th>Total*</th>
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<td>Additional Affordable Compensation Grant (AACG) - Initial Letter</td>
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<td>14,525</td>
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<tr>
<td>Additional Affordable Compensation Grant (AACG) Compliance - 6 month letter for efforts to comply</td>
<td>-</td>
<td>11,774</td>
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<td>Additional Affordable Compensation Grant (AACG) Deadline Letter</td>
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<tr>
<td>Compliance &amp; Monitoring (C&amp;M) - Initial Letter</td>
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<td>94,992</td>
</tr>
<tr>
<td>Individual Mitigation Measures (IMM)</td>
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<td>37,583</td>
</tr>
<tr>
<td>Compliance and Monitoring (C&amp;M) and Individual Mitigation Measures (IMM) Second letters to non-respondents</td>
<td>8</td>
<td>74,479</td>
</tr>
<tr>
<td>Compliance and Monitoring (C&amp;M) and Individual Mitigation Measures (IMM) Follow-up Letters to respondents for additional documents</td>
<td>-</td>
<td>61,625</td>
</tr>
<tr>
<td>Appeals Determination Letters and Denied Appeals</td>
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</tr>
<tr>
<td>Due Diligence Letters</td>
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Figure 3: Project Letters Mailed by Type

[Diagram showing various categories of letters mailed with their respective numbers.]
### APPENDIX A

**Table 13: Closings by Parish**

*Note: All Damaged Residence information is as provided by the applicant during the application process. Actual damaged residence information may differ from what the applicant provided. Eligibility information is confirmed during the verification process.*

<table>
<thead>
<tr>
<th>Parish</th>
<th>Option 1. Keep Your Home</th>
<th>Option Amount</th>
<th>Option 2. Sell, but Stay in Louisiana</th>
<th>Option Amount</th>
<th>Option 3. Sell, and Move out of Louisiana</th>
<th>Option Amount</th>
<th>Total Dollars by Parish</th>
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<td>$15,302</td>
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<td>$0</td>
<td>0</td>
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<td>144 $6,939,617</td>
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<td>$0</td>
<td>0</td>
<td>$0</td>
<td>211 $7,503,002</td>
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## Table 14: Closings by Louisiana House District

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<th>Dollar Amount</th>
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<th>Dollar Amount</th>
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<td>$164,202,551</td>
</tr>
<tr>
<td>District 99</td>
<td>9,865</td>
<td>$976,641,632</td>
</tr>
<tr>
<td>District 100</td>
<td>8,579</td>
<td>$723,024,017</td>
</tr>
<tr>
<td>District 101</td>
<td>31</td>
<td>$891,841</td>
</tr>
<tr>
<td>District 102</td>
<td>2,501</td>
<td>$119,133,570</td>
</tr>
<tr>
<td>District 103</td>
<td>14,000</td>
<td>$1,196,909,877</td>
</tr>
<tr>
<td>District 104</td>
<td>1,481</td>
<td>$82,533,212</td>
</tr>
<tr>
<td>District 105</td>
<td>4,070</td>
<td>$225,607,674</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>130,042</strong></td>
<td><strong>$9,011,683,936</strong></td>
</tr>
</tbody>
</table>
Table 15: Closings by Louisiana Senate District

<table>
<thead>
<tr>
<th>Senate District</th>
<th>Number of Closings</th>
<th>Dollar Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>District 1</td>
<td>14,597</td>
<td>$1,081,721,293</td>
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<tr>
<td>District 2</td>
<td>1,537</td>
<td>$55,206,093</td>
</tr>
<tr>
<td>District 3</td>
<td>25,234</td>
<td>$2,259,429,021</td>
</tr>
<tr>
<td>District 4</td>
<td>20,842</td>
<td>$2,005,940,988</td>
</tr>
<tr>
<td>District 5</td>
<td>7,909</td>
<td>$719,462,637</td>
</tr>
<tr>
<td>District 6</td>
<td>663</td>
<td>$29,174,012</td>
</tr>
<tr>
<td>District 7</td>
<td>6,047</td>
<td>$291,099,643</td>
</tr>
<tr>
<td>District 8</td>
<td>9,592</td>
<td>$500,523,160</td>
</tr>
<tr>
<td>District 9</td>
<td>4,556</td>
<td>$260,132,569</td>
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<tr>
<td>District 10</td>
<td>6,457</td>
<td>$355,847,155</td>
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<tr>
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<td>2,025</td>
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<tr>
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<td>$104,481,868</td>
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<tr>
<td>District 13</td>
<td>111</td>
<td>$4,677,890</td>
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<tr>
<td>District 14</td>
<td>65</td>
<td>$3,043,558</td>
</tr>
<tr>
<td>District 15</td>
<td>70</td>
<td>$2,521,283</td>
</tr>
<tr>
<td>District 16</td>
<td>11</td>
<td>$472,309</td>
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<tr>
<td>District 17</td>
<td>304</td>
<td>$12,903,798</td>
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<td>District 18</td>
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<td>$56,724,239</td>
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<tr>
<td>District 22</td>
<td>980</td>
<td>$49,216,279</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>130,042</strong></td>
<td><strong>$9,011,683,936</strong></td>
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</tbody>
</table>
APPENDIX B
Total Number of damaged residences reported by Parish
APPENDIX C

Actual use of Funds as of May 31, 2016.

Opt1 (Option 1) – Stay and repair/rebuild home; Opt2 (Option 2) – Sell, and stay in Louisiana and Opt3 (Option 3) – Sell, and move out of Louisiana
### APPENDIX D

**Elevation, ACG, & IMM by Parish**

<table>
<thead>
<tr>
<th>Parish</th>
<th>Elev Count</th>
<th>Elev Amount</th>
<th>ACG Count</th>
<th>ACG Amount</th>
<th>IMM Count</th>
<th>IMM Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acadia</td>
<td>82</td>
<td>$2,320,000</td>
<td>140</td>
<td>$3,403,319</td>
<td>53</td>
<td>$397,500</td>
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<td>207</td>
<td>$6,141,447</td>
<td>93</td>
<td>$695,762</td>
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<td>$210,000</td>
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<td>$540,000</td>
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<td>$960,000</td>
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<td>3,349</td>
<td>$106,915,964</td>
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<td>$17,121,690</td>
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<td>661</td>
<td>$30,579,024</td>
<td>143</td>
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<td>60</td>
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<td>$277,500</td>
</tr>
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<td>$0</td>
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<td>$37,500</td>
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<td>25</td>
<td>$581,710</td>
<td>5</td>
<td>$37,500</td>
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<td>$14,246,546</td>
<td>199</td>
<td>$1,491,643</td>
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<tr>
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<td>$37,500</td>
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<td>$1,153,730</td>
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<td>$142,500</td>
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<td>$12,070,526</td>
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<td>$202,500</td>
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<td>$70,149,551</td>
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<td>Plaquemines</td>
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<td>$1,650,000</td>
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<td>10</td>
<td>$351,121</td>
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<td>Sabine</td>
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<td>17</td>
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<td>5,280</td>
<td>$278,063,121</td>
<td>861</td>
<td>$6,434,274</td>
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<td>294</td>
<td>$6,933,231</td>
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<td>$1,927,500</td>
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<td>199</td>
<td>$5,693,135</td>
<td>36</td>
<td>$270,000</td>
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<td>Parish</td>
<td>Elev Count</td>
<td>Elev Amount</td>
<td>ACG Count</td>
<td>ACG Amount</td>
<td>IMM Count</td>
<td>IMM Amount</td>
</tr>
<tr>
<td>---------------</td>
<td>------------</td>
<td>-------------</td>
<td>-----------</td>
<td>------------</td>
<td>-----------</td>
<td>------------</td>
</tr>
<tr>
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<td>$4,483,658</td>
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<td>$645,000</td>
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<td>$3,172,576</td>
<td>37</td>
<td>$277,500</td>
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<tr>
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<td>$220,000</td>
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<td>$1,195,445</td>
<td>19</td>
<td>$142,500</td>
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<td>518</td>
<td>$15,193,978</td>
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<td>$915,000</td>
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<td>$122,167,951</td>
<td>1,912</td>
<td>$14,326,937</td>
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<td>405</td>
<td>$3,036,058</td>
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<td>$26,912,211</td>
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<td>1,340</td>
<td>$40,647,080</td>
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<td>859</td>
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<td>610</td>
<td>$20,483,129</td>
<td>296</td>
<td>$2,220,000</td>
</tr>
<tr>
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<td>46</td>
<td>$1,239,564</td>
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<td>$165,000</td>
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<td>31</td>
<td>$810,000</td>
<td>507</td>
<td>$15,760,316</td>
<td>323</td>
<td>$2,421,392</td>
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<tr>
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<td>$0</td>
<td>7</td>
<td>$207,143</td>
<td>2</td>
<td>$15,000</td>
</tr>
<tr>
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<td>$0</td>
<td>2</td>
<td>$122,369</td>
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<td>$7,500</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>32,390</strong></td>
<td><strong>$942,907,929</strong></td>
<td><strong>46,144</strong></td>
<td><strong>$2,126,649,134</strong></td>
<td><strong>25,729</strong></td>
<td><strong>$192,734,391</strong></td>
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</tbody>
</table>
APPENDIX E

A total of 59% of the 116,767 applicants monitored through this period have been dispositioned Compliant. The Non-Compliant population was 19% of the total.

Table 16: Compliant by Parish

<table>
<thead>
<tr>
<th>Parish</th>
<th>Total</th>
<th>Compliant</th>
<th>Occupancy Established</th>
<th>Comp+Occ Subtotal</th>
<th>Comp/Occ %</th>
<th>No Occupancy/Ineligibility Non-Compliant</th>
<th>NO/I %</th>
<th>Elevation &amp; Occupancy Non-Compliant</th>
<th>E&amp;O %</th>
<th>Elevation Non-Compliant Only</th>
<th>EO%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acadia</td>
<td>222</td>
<td>115</td>
<td>46</td>
<td>161</td>
<td>72.50%</td>
<td>17</td>
<td>7.70%</td>
<td>4</td>
<td>1.80%</td>
<td>39</td>
<td>17.6%</td>
</tr>
<tr>
<td>Allen</td>
<td>398</td>
<td>248</td>
<td>93</td>
<td>341</td>
<td>85.70%</td>
<td>27</td>
<td>6.80%</td>
<td>1</td>
<td>0.30%</td>
<td>29</td>
<td>7.3%</td>
</tr>
<tr>
<td>Ascension</td>
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<td>57</td>
<td>30</td>
<td>87</td>
<td>83.70%</td>
<td>8</td>
<td>7.70%</td>
<td>2</td>
<td>1.90%</td>
<td>7</td>
<td>6.7%</td>
</tr>
<tr>
<td>Assumption</td>
<td>112</td>
<td>66</td>
<td>33</td>
<td>99</td>
<td>88.40%</td>
<td>8</td>
<td>7.10%</td>
<td>1</td>
<td>0.90%</td>
<td>4</td>
<td>3.6%</td>
</tr>
<tr>
<td>Beauregard</td>
<td>732</td>
<td>495</td>
<td>185</td>
<td>680</td>
<td>92.90%</td>
<td>31</td>
<td>4.20%</td>
<td>2</td>
<td>0.30%</td>
<td>17</td>
<td>2.3%</td>
</tr>
<tr>
<td>Calcasieu</td>
<td>10,789</td>
<td>7,797</td>
<td>1,969</td>
<td>9,766</td>
<td>90.50%</td>
<td>360</td>
<td>3.30%</td>
<td>40</td>
<td>0.40%</td>
<td>620</td>
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</tr>
<tr>
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<td>825</td>
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<td>117</td>
<td>10.50%</td>
<td>64</td>
<td>5.80%</td>
<td>93</td>
<td>8.4%</td>
</tr>
<tr>
<td>East Baton Rouge</td>
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<td>98</td>
<td>37</td>
<td>135</td>
<td>83.90%</td>
<td>12</td>
<td>7.50%</td>
<td>1</td>
<td>0.60%</td>
<td>13</td>
<td>8.1%</td>
</tr>
<tr>
<td>East Feliciana</td>
<td>17</td>
<td>10</td>
<td>5</td>
<td>15</td>
<td>88.20%</td>
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<td>11.80%</td>
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<td>0.00%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
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<td>75.60%</td>
<td>9</td>
<td>22.00%</td>
<td>0</td>
<td>0.00%</td>
<td>1</td>
<td>2.4%</td>
</tr>
<tr>
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<td>139</td>
<td>618</td>
<td>84.80%</td>
<td>41</td>
<td>5.60%</td>
<td>17</td>
<td>2.30%</td>
<td>53</td>
<td>7.3%</td>
</tr>
<tr>
<td>Iberville</td>
<td>29</td>
<td>10</td>
<td>14</td>
<td>24</td>
<td>82.80%</td>
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<td>6.90%</td>
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<td>0.00%</td>
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<td>10.3%</td>
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<td>19,137</td>
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<td>559</td>
<td>2.40%</td>
<td>201</td>
<td>0.90%</td>
<td>3,442</td>
<td>14.7%</td>
</tr>
<tr>
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<td>471</td>
<td>164</td>
<td>635</td>
<td>89.90%</td>
<td>37</td>
<td>5.20%</td>
<td>3</td>
<td>0.40%</td>
<td>31</td>
<td>4.4%</td>
</tr>
<tr>
<td>La Salle</td>
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<td>1</td>
<td>100.00%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Lafayette</td>
<td>69</td>
<td>48</td>
<td>13</td>
<td>61</td>
<td>88.40%</td>
<td>3</td>
<td>4.30%</td>
<td>0</td>
<td>0.00%</td>
<td>5</td>
<td>7.2%</td>
</tr>
<tr>
<td>Lafourche</td>
<td>528</td>
<td>252</td>
<td>140</td>
<td>392</td>
<td>74.20%</td>
<td>16</td>
<td>3.00%</td>
<td>13</td>
<td>2.50%</td>
<td>106</td>
<td>20.1%</td>
</tr>
<tr>
<td>Livingston</td>
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<td>56</td>
<td>35</td>
<td>91</td>
<td>77.10%</td>
<td>11</td>
<td>9.30%</td>
<td>2</td>
<td>1.70%</td>
<td>13</td>
<td>11.0%</td>
</tr>
<tr>
<td>Orleans</td>
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<td>6,832</td>
<td>28,043</td>
<td>72.50%</td>
<td>3,487</td>
<td>9.00%</td>
<td>1,349</td>
<td>3.50%</td>
<td>5,662</td>
<td>14.6%</td>
</tr>
<tr>
<td>Plaquemines</td>
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<td>357</td>
<td>1,127</td>
<td>69.00%</td>
<td>200</td>
<td>12.20%</td>
<td>99</td>
<td>6.10%</td>
<td>207</td>
<td>12.7%</td>
</tr>
<tr>
<td>Pointe Coupee</td>
<td>11</td>
<td>2</td>
<td>7</td>
<td>9</td>
<td>81.80%</td>
<td>2</td>
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<td>6,612</td>
<td>4,130</td>
<td>1,311</td>
<td>5,441</td>
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<tr>
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<td>Compliant</td>
<td>Occupancy Established</td>
<td>Comp+Occ Subtotal</td>
<td>Comp/Occ %</td>
<td>No Occupancy/Ineligibility Non-Compliant</td>
<td>NO/I %</td>
<td>Elevation &amp; Occupancy Non-Compliant</td>
<td>E&amp;O %</td>
<td>Elevation Non-Compliant Only</td>
<td>EO %</td>
</tr>
<tr>
<td>----------------</td>
<td>-------</td>
<td>-----------</td>
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<td>5.50%</td>
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<td>1.60%</td>
<td>12</td>
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<td>92.80%</td>
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<tr>
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<td>9.10%</td>
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<td>0.00%</td>
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<td>9.1%</td>
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<tr>
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<td>6.10%</td>
<td>11</td>
<td>2.70%</td>
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<td>7,018</td>
<td>1,823</td>
<td>8,841</td>
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<td>364</td>
<td>3.70%</td>
<td>92</td>
<td>0.90%</td>
<td>590</td>
<td>6.0%</td>
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<tr>
<td>St John The Baptist</td>
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<td>37</td>
<td>3.70%</td>
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<td>0.20%</td>
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<td>Tangipahoa</td>
<td>878</td>
<td>474</td>
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<td>711</td>
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<td>7.70%</td>
<td>13</td>
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<tr>
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<td>76</td>
<td>4.30%</td>
<td>33</td>
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<tr>
<td>Vermilion</td>
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<td>937</td>
<td>200</td>
<td>1,137</td>
<td>85.20%</td>
<td>61</td>
<td>4.60%</td>
<td>18</td>
<td>1.30%</td>
<td>118</td>
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<tr>
<td>Vernon</td>
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<td>25</td>
<td>105</td>
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</tr>
<tr>
<td>Washington</td>
<td>1,060</td>
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<td>6</td>
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<td>2</td>
<td>20.00%</td>
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<td>0.0%</td>
</tr>
<tr>
<td>West Feliciana</td>
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<td>3</td>
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<td>3</td>
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<td>1</td>
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<tr>
<td>Option 1 Total</td>
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<td>64,442</td>
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<td>83,079</td>
<td>79.90%</td>
<td>6,333</td>
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<td>2,127</td>
<td>2.00%</td>
<td>12,247</td>
<td>11.8%</td>
</tr>
<tr>
<td>Option 2 Total</td>
<td>7,609</td>
<td>4,779</td>
<td>1,095</td>
<td>5,874</td>
<td>77.20%</td>
<td>1,733</td>
<td>22.80%</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
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</tr>
<tr>
<td>*C&amp;M Not Required to Date</td>
<td>5,190</td>
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<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>116,767</td>
<td>69,221</td>
<td>19,732</td>
<td>88,953</td>
<td>76.20%</td>
<td>8,066</td>
<td>6.90%</td>
<td>2,127</td>
<td>1.80%</td>
<td>12,247</td>
<td>10.5%</td>
</tr>
</tbody>
</table>

*Note: Files with a final disposition of “Complete” or files “Held for further research”
GLOSSARY

**Total Applications Received** Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

**Total Ineligible** Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

- **Duplicate Application** Represents the total number of all applications identified for being a duplicate application.
- **No First Appointment** Represents the total number of all applications who did not complete an appointment by the December 15, 2007 deadline.
- **Ineligible-FEMA Assessment** Represents the total number of all applications due to FEMA assessment requirement.
- **Sold Home Ineligible/Not Interested** Represents the total number of all applications who did not meet the eligibility requirements of the Sold Home program.

**Total Eligible Population** Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

- **Zero Award** Represents the total number of eligible applications under program guidelines but with grant calculation of zero dollars.
- **Application Withdrawn** Represents the total number of applications closed at the request of the applicant.

**Total Benefits Calculated (Eligible Only)** Represents the total population and benefits calculated for all eligible applicants that have positive calculations amounts and have not withdrawn their applications.

**Total Funding Disbursed** Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

- **Option One Closings** Applicants who have received funds under the Option 1 Benefit Selection.
- **Option Two Closings** Applicants who have received funds under the Option 2 Benefit Selection.
- **Option Three Closings** Applicants who have received funds under the Option 3 Benefit Selection.
- **Sold Home Closings** Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.
- **Elevation Only Closings** Represents the cumulative number of Option 1 applicants that received elevation funding only.
- **Total Closing with Elevation Dollars** Represents the cumulative number of Option 1 applicants that received elevation funding. The dollar amount represents the total elevation dollar elevation dollars disbursed under the program.
Eligible Applicants Without Funds Represents the total number of eligible applications that have yet to receive an award.

Eligibility Documentation Requested Represents applicants who have not provided necessary documentation to support their program eligibility.

Unable to Contact Represents the eligible applicants who are no longer responding to program communications.

Active Applications Represents the current total workable inventory of the program.

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Pipeline Diagram Terms (Figures 1 and 2):

APPLICATIONS & APPOINTMENTS

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

Road Home Advisory Services (RHAS) Appointments Held Represents the cumulative number of all Road Home Advisory Services appointments held.

CLOSINGS BY OPTION SELECTION

Option One Closings Applicants who have received funds under the Option 1 Benefit Selection.

Option Two Closings Applicants who have received funds under the Option 2 Benefit Selection.

Option Three Closings Applicants who have received funds under the Option 3 Benefit Selection.

Sold Home Closings Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.
CLOSINGS

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for an initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

AWARD STATISTICS

Average Award Represents the Total Funds Disbursed to Date divided by the cumulative number of applicants that have received funding from the Road Home Program.

Evidence of Occupancy Applicant has provided documentation according to Compliance & Monitoring policy to show that the occupancy requirement has been met.