State of Louisiana
Division of Administration
Office of Community Development

The Homeowner Assistance Program
Week 395 Situation & Pipeline Report

January 28, 2014

Table of Content

EXECUTIVE SUMMARY 1
Closing Activity 3
Low/Moderate Income Households 4
Elevation Program Activity 5
IMM Funding 6
Individual Mitigation Measure (IMM) Certification 7
Compliance and Monitoring 8
Road Home Elevation Incentive (RHEI) Compliance Statistics with HMGP Payment Information 10
Appeals 11
Incoming and Outgoing Calls 12
Compliance and Monitoring (C&M) Deadline Outreach 13
Letters Mailed 14
ANTIFRAUD, WASTE & ABUSE/ RECORDS REQUESTS 15
APPENDIX A 16
APPENDIX B 24
APPENDIX C 25
APPENDIX D 26
APPENDIX E 28
GLOSSARY 30

List of Tables

Table 1: Homeowner Program Snapshot 2
Table 2: Applicants and Closings Held By Race/Ethnicity 3
Table 3: Closings by Elderly Applicants 3
Table 4: Closings by Disabled Applicants 3
Table 5: Closings Held Activity including LMI Detail 4
Table 6: Additional ACG Dollars 4
Table 7: Elevation Disbursement Activity 5
Table 8: IMM Certification Status 7
Table 9: Total Certification Population 7
Table 10: Option 1 Evidence of Occupancy 9
Table 11: Total RHEI C&M + RHEI with HMGP Payments 10
Table 12: Status of Appeals 11
Table 13: Status of State Panel Review Appeals 11
Table 14: Incoming and Outgoing Calls 12
Table 15: C&M Deadline Outreach 13
Table 16: Weekly Letters Mailed 14
Table 17: Antifraud, Waste & Abuse 15
Table 18: Record Requests 15
Table 19: Compliant by Parish 28

List of Figures

Figure 1: IMM Certification Status 7

Figure 2: Compliance by Parish 8
Figure 3: Option 1 Evidence of Occupancy 9
Figure 4: RHEI C&M + RHEI with HMGP Payments 10
Figure 5: Status of Appeals 11
Figure 6: Housing Assistance Center Appointments by Week 13
Figure 7: Project Letters Mailed by Type 14

EXECUTIVE SUMMARY

- 130,056 homeowners had their benefits calculated, 130,033 (99.98%) have closed on their Road Home grant with disbursements totaling $8,996,444,029. The average award is $69,186;
- 119,312 (92%) of these homeowners have decided to stay and rebuild in Louisiana. Rebuilding resources provided to Option 1 homeowners total $8,080,162,642. The average award is $67,723;
- 66,979 additional disbursements have been closed for a total of $1,272,233,204. The average additional disbursement is $18,995;
- 56,007 (54%) of all Road Home dollars ($4,863,226,960) has been provided to low to moderate income households. The average award is $86,832;
- 46,129 homeowners have received $2,123,077,122 in Additional Compensation Grant (ACG) to supplement their recovery needs;
- 32,433 applicants have received elevation disbursements totaling $944,117,233;
- 30,027 elderly applicants have closed for a total of $2,402,943,457. The average award is $80,026;
- 17,588 disabled (self reporting) applicants have closed for a total of $1,305,784,793. The average award is $74,243;
- BRGA funding has been provided to 484 homeowners receiving $15,945,569;
- IMM funding has been provided to 25,717 homeowners receiving $192,642,448;
- 53% of the 114,723 applicants monitored through this period has been dispositioned Compliant. 32 of the 37 work-in-progress Parishes have greater than 40% compliancy;
- Of the 32,433 applicants receiving elevation disbursements, 9,198 have been dispositioned compliant. 6,257 received supplemental HMGP payments totaling $453,356,516. Moreover, 4,576 of the 6,257 have received their final HMGP payments resulting in completion of their elevation project.

Table 1: Homeowner Program Snapshot

Activity	As of COB 1/17/14	Weekly Activity	As of COB 1/23/14	Total Dollars
Applications Received				
Total Applications Received	229,432	0	229,432	
Ineligible Applications				
Total Ineligible	80,942	0	80,942	
Duplicate Application	39,669	0	39,669	
No First Appointment	24,628	0	24,628	
Ineligible- FEMA Assessment	7,512	0	7,512	
Sold Home Ineligible / Not Interested	2,688	0	2,688	
Ownership	2,678	0	2,678	
Occupancy	1,179	0	1,179	
Title/Heirship Issues	610	0	610	
Other	1,978	0	1,978	
Eligible Applications				
Total Eligible Population	148,490	0	148,490	
Applications Withdrawn	3,924	0	3,924	
Zero Awards	14,508	0	14,508	
Adminhold	2	0	2	
Eligible for Benefits Calculation	130,056	0	130,056	
Funding Disbursed				
Total Funding Disbursed	130,033	0	130,033	**$ 8,996,444,029**
Option One Closings	119,312	0	119,312	**$ 8,080,162,642**
Option Two Closings	8,347	0	8,347	**$ 735,992,102**
Option Three Closings	2,374	0	2,374	**$ 180,289,285**
Sold Homes Closings	1,229	0	1,229	**$ 53,796,802**
Elevation Only Closings	1,601	0	1,601	**$ 47,460,242**
Total Closings with Elevation Dollars	32,433	0	32,433	**$ 944,117,233**
Affordable Compensation Grants Disbursed	46,129	0	46,129	**$ 2,123,077,122**
Individual Mitigation Measures (IMM)	25,717	0	25,717	**$ 192,642,448**
Benefits Calculated Without Funds Disbursed				
Eligiblity Calculated Without Funds Disbursed	23	0	23	**$ 1,822,709**
Active Applications	0	0	0	
IMM Only	0	0	0	
Currently Transferred to Title Company				
Initial Closing Transfer	23	0	23	**$ 1,822,709**
Additional Disbursement Transfer	68	3	71	**$ 385,407**
Award Statistics				
Average Award				**$ 69,186**
Blighted Reduction Grant Adjustment (BRGA)	484	0	484	**$ 15,945,569**

Closing Activity

As of January 23, 2014, a total of 45,903 files have been transferred to closing agents by HGI. The closing team has assisted closing agents in completion of 130,033 closings, of which:

- The average award is $69,186;
- 30,027 Elderly Applicant closings were held for a total of $2,402,943,457 and average award of $80,026;
- 17,588 Disabled Applicant closings were held for a total of $1,305,784,793 and average award of $74,243.

Table 2: Applicants and Closings Held By Race/Ethnicity

Race (Self Reported)	Applicants #	Applicants %	Closings Held #	Closings Held %	Average Award Amount
American Indian/Alaska Native	666	>1%	522	0.40%	$60,562.74
American Indian/Alaska Native and White	530	>1%	385	0.30%	$60,600.13
American Indian/Alaskan Native/Black-African American	379	>1%	298	0.23%	$71,929.07
Asian	2,925	2.00%	2159	1.66%	$64,539.05
Asian and White	300	>1%	215	0.17%	$68,948.06
Black/African American	65,833	36.00%	53,470	41.12%	$72,459.00
Black/African American and White	1,153	1.00%	919	0.71%	$75,478.27
Native Hawaiian/Other Pacific Islander	183	>1%	134	0.10%	$68,526.16
Other Multi-Racial	3,419	2.00%	2,588	1.99%	$68,940.36
White	72,052	39.00%	51,510	39.61%	$63,326.55
A race was not provided	37,673	20.00%	17,722	13.63%	$77,451.89
Total	**185,113**		**130,033**		**$69,185.85**

Table 3: Closings by Elderly Applicants

Closing Options	Elderly Count	Closing Amount	%	Average Award
1	25,267	$1,973,504,933.96	84.15%	$78,106.03
2	2,733	$268,230,912.77	9.10%	$98,145.23
3	2,027	$161,207,609.78	6.75%	$79,530.15
Total	**30,027**	**$2,402,943,456.51**		**$80,026.09**

Table 4: Closings by Disabled Applicants

Closing Options	Disabled Count	Closing Amount	%	Average Award
1	15,986	$1,161,679,347.60	90.89%	$72,668.54
2	1,147	$108,311,665.87	6.52%	$94,430.40
3	455	$35,793,779.43	2.59%	$78,667.65
Total	**17,588**	**$1,305,784,792.90**		**$74,242.94**

Low/Moderate Income Households

- A total of 130,033 applicants had gone to closing and received their Road Home disbursement as of January 23, 2014. Of these applicants, 56,007 (43 percent) were documented as LMI.
- A total of $8,996,444,028.62 in Homeowner Assistance Program awards were disbursed as of January 23, 2014. Of these disbursements, (54 percent) went to applicants documented as LMI.

Table 5: Closings Held Activity including LMI Detail

Total Household and Low/Moderate Income (LMI) Detail

Closings Held	Option 1	Option 2	Option 3	Totals
Number of Closed Options	119,312	8,347	2,374	130,033
Total $ in Closed Options	$8,080,162,641.50	$735,992,102.07	$180,289,285.05	$8,996,444,028.62
Comp Grant $ in Closed Options	$5,013,117,337.43	$543,361,453.42	$180,128,435.05	$5,736,607,225.90
Elev Grant $ in Closed Options	$943,960,252.22	$126,980.45	N/A	$944,117,232.67
ACG $ in Closed Options	$1,930,442,603.72	$192,503,668.20	N/A	$2,123,077,121.92
IMM $ in Closed Options	$192,642,448.13	N/A	N/A	$192,642,448.13
LMI Closed Options	**Option 1**	**Option 2**	**Option 3**	**Totals**
Number of Closings Held by LMI	50,942	4,078	987	56,007
Total $ to LMI	$4,379,505,678.61	$409,310,869.46	$74,410,411.92	$4,863,226,959.99
Comp Grant $ to LMI	$2,017,100,800.68	$226,131,734.56	$74,249,561.92	$2,317,482,097.16
Elev Grant $ to LMI	$455,546,769.84	$80,460.00	$30,000.00	$455,657,229.84
ACG $ to LMI	$1,843,511,994.24	$183,098,674.90	N/A	$2,026,741,519.14
Total IMM $	$63,346,113.85	$0.00	N/A	$63,346,113.85
LMI Closed Option Percentages	**Option 1**	**Option 2**	**Option 3**	**Totals**
% of Total Closings Held that are LMI	43%	49%	42%	43%
% of Total $ to LMI	54%	56%	41%	54%
% of Comp Grant $ to LMI	40%	42%	41%	40%
% of Elev Grant $ to LMI	48%	63%	N/A	48%
% to IMM	33%	N/A	N/A	33%

Table 6: Additional ACG Dollars

ACG > $50,000	
Count	13,896
Additional ACG Amount	$487,591,476

Elevation Program Activity

As of January 23, 2014, a total of 115,540 elevation letters have been sent to applicants.

- 32,448 applicants are eligible and interested in receiving elevation awards;
- 32,433 applicants have received elevation disbursements totaling $944,117,233 (average elevation award of $29,110);
- 9,198 applicants have been dispositioned compliant;
- 5,093 initial and 25,434 additional disbursements of elevation funds from March 2008 through the present for a total of $891,649,104;
- 1,906 initial and 765 additional disbursements previously from program inception through current total of $52,468,129;
- 6 elevation requests for a total of $180,000 are currently at the closing companies for processing. See Table 7 for a summary of Elevation Disbursement Activity.

Table 7: Elevation Disbursement Activity

	# 0f Initial Disbursements	# 0f Additional Disbursements	Total $ Disbursed
Elevation Disbursements through Feb 08	1,906	765	$ 52,468,129
Elevation Disbursements from Mar 08	5,093	25,434	$ 891,649,104
Total Elevation Disbursements	6,999	26,199	$ 944,117,233
	Applications at Title Company		
Total Pending Transactions	6	0	$ 180,000

IMM Funding

As of January 23, 2013, letters have been mailed to 39,018 homeowners explaining the IMM Program. Of those, 25,717 (66%) have received disbursements totaling $192,642,448 with another 21 ($0.2 million) in the payment queue.

13,301 (34.1%) homeowners have not been funded:

- 13,280 (99.8%) of these homeowners have been determined to be ineligible or have declined funding;
- 0 (0.0%) are currently being worked by the program;
- 0 (0.0%) are missing documentation;
- 21 (0.2%) are at the title company.

Individual Mitigation Measure (IMM) Certification

25,699 Certification letters were sent to Individual Mitigation Measure (IMM) applicants, who received disbursements through October, 2013. Of the 17,808 letters returned through January 23, 2014, a total of 16,560 have certified compliant and 1,248 are under review.

Table 8: IMM Certification Status

Certification Status	Applicants	%
Certified	16,560	64%
Under Review	1,248	5%
Total No Responders	7,891	31%
Total Letters Sent	25,699	100%

Figure 1: IMM Certification Status

Table 9: Total Certification Population

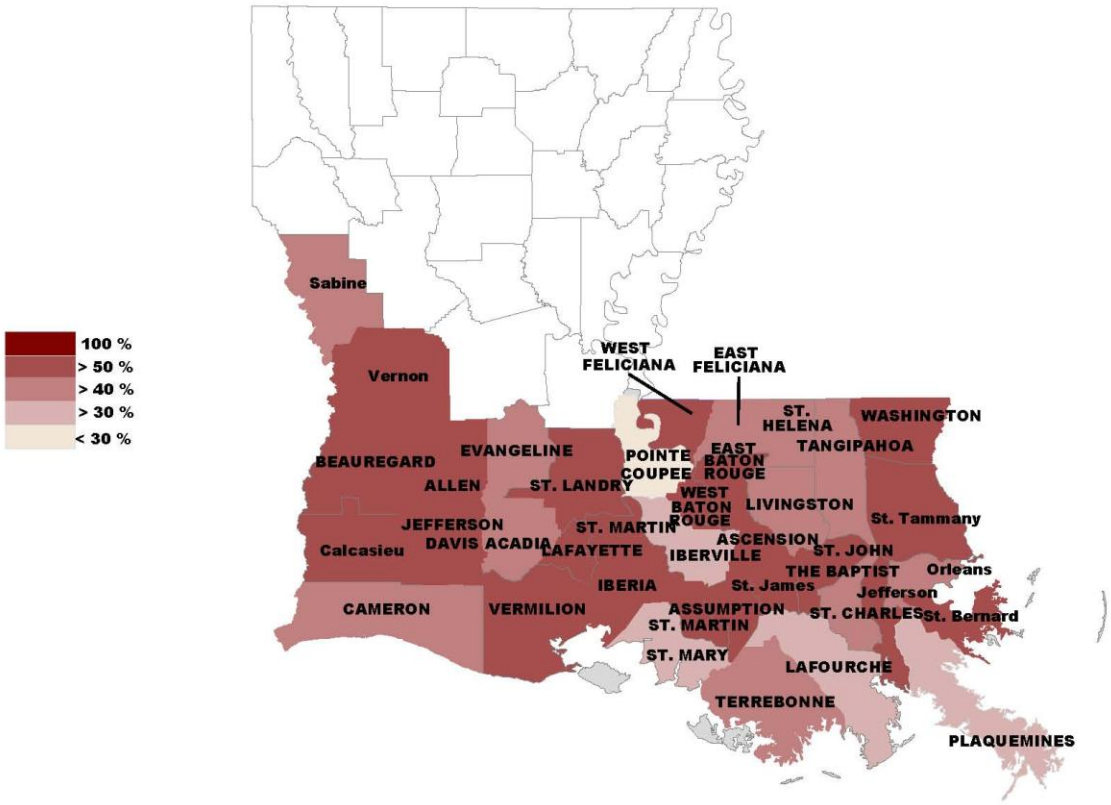
Total Certified Population	Applicants
Certified Files	16,560
Utilized IMM	16,560
Window Protection	12,344
Other Mitigation Activity	11,707
Provided Contractor Name	12,306
Provided Completion Date	8,821

Compliance and Monitoring

A total of 53% of the 114,723 applicants monitored through this period have been dispositioned Compliant. 32 of the 37 work-in-progress Parishes have greater than 40% compliancy.

Please see Appendix E, Compliance by Parish for additional details.

Figure 2: Compliance by Parish

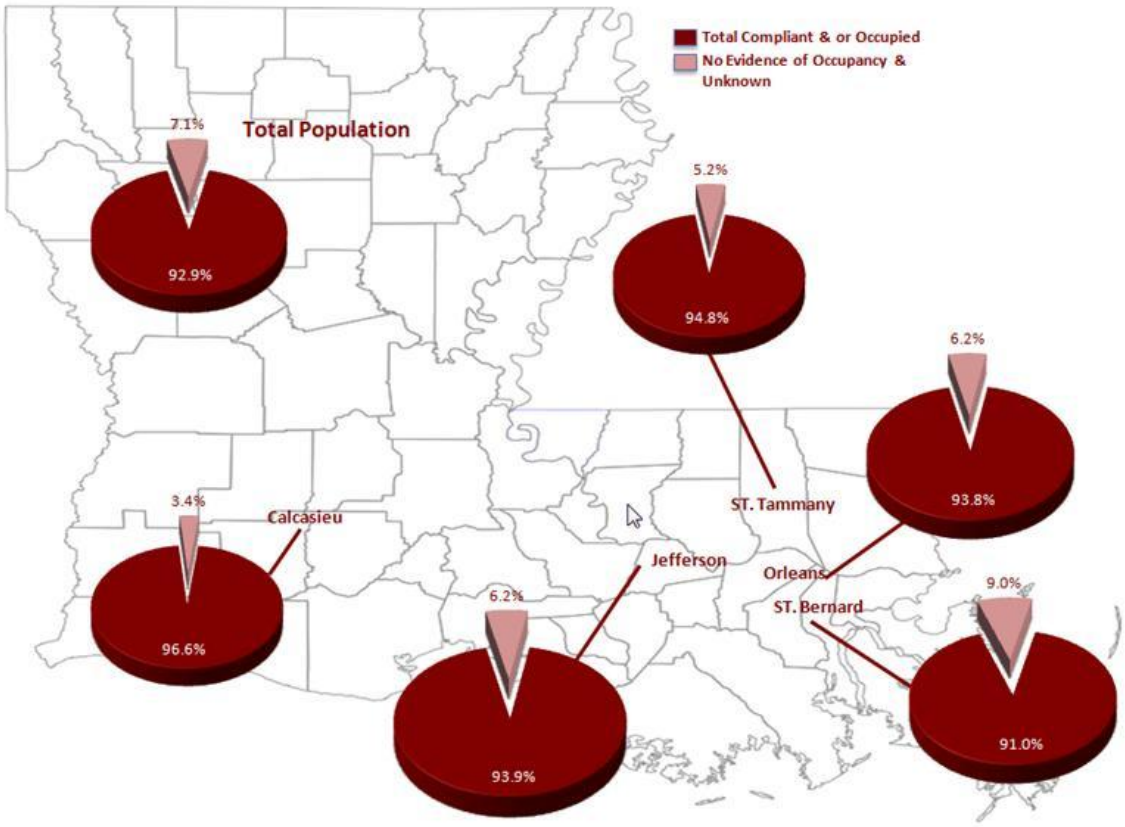


A total of 92.9%[1] of the 107,501 Option 1 applicants have been monitored to date.

Table 10: Option 1 Evidence of Occupancy

	Total	Total Compliant & or Occupied	Total Compliant & or Occupied %	Evidence of Occupancy	No Evidence of Occupancy	Unknown
Orleans	40,251	37,751	93.8%	19,705	2,136	364
Jefferson	23,984	22,509	93.9%	8,644	832	643
Calcasieu	11,075	10,698	96.6%	3,629	372	5
Saint Tammany	10,204	9,672	94.8%	3,378	371	161
Saint Bernard	6,811	6,197	91.0%	2,635	507	107
Other	15,176	13,074	86.1%	5,627	1,037	1,065
	107,501	99,901	92.9%	43,618	5,255	2,345

Figure 3: Option 1 Evidence of Occupancy



[1] Note: Represents the summation of compliant applicants and those Option 1 applicants with evidence of occupancy.

Road Home Elevation Incentive (RHEI) Compliance Statistics with HMGP Payment Information

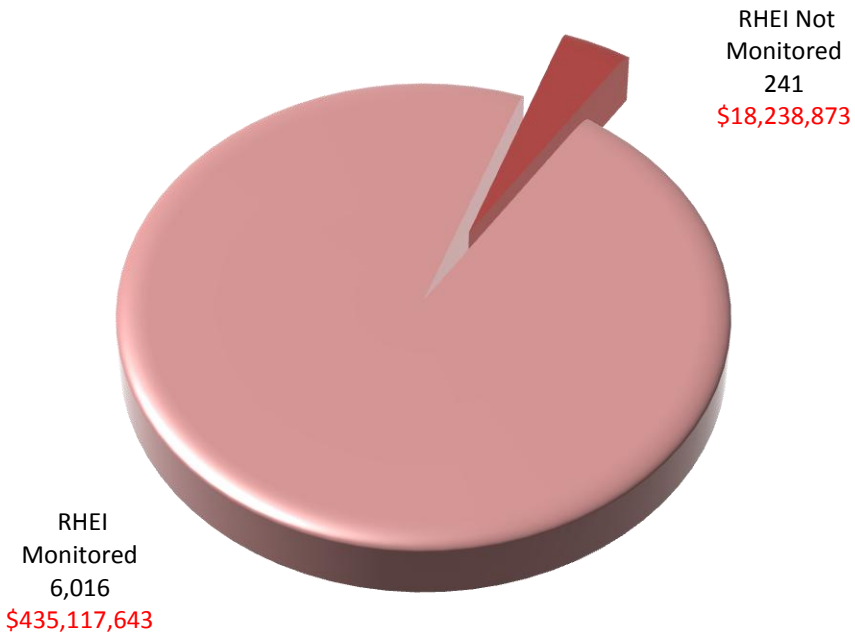
As of January 23, 2014 a total of 32,433 RHEI applicants received elevation disbursements:

- Of the 32,433 RHEI applicants, 28,104 (87%) responded to the Program concerning compliance. 4,329 (13%) have not responded to the Program to date;
- Of the 29,696 monitored 6,016 received HMGP payments totaling $435,117,643;
- Of the 29,696 monitored, 9,198 have been dispositioned compliant.

Table 11: Total RHEI C&M + RHEI with HMGP Payments

	Total			Total Elevation Feed 4 Disbursed	Net Elevation After Returns/ Reallocations/ Reclassifications	HMGP Payment Count	Total HMGP $	HMGP Final Payment Count	HMGP Final Payment $	HMGP Non-Final Payment Count	HMGP Non-Final Payment $
Total REHI Payments	32,433			$944,117,233	$907,520,329	6,257	$453,356,516	4,576	$128,113,883	1,681	$325,242,632
RHEI Not Monitored	2,737			$81,150,476	$45,110,256	241	$18,238,873	141	$3,617,034	100	$14,621,839
RHEI Monitored	29,696			$862,966,757	$862,410,073	6,016	$435,117,643	4,435	$124,496,849	1,581	$310,620,793
Compliant with Elev Req'd		9,198	31.0%	$267,546,253	$267,266,943	4,761	$361,923,557	4,193	$118,497,163	568	$243,426,394
Non-Compliant		13,637	45.9%	$395,010,003	$394,898,102	727	$42,090,825	101	$2,488,722	626	$39,602,103
Workable Inventory		6,861	23.1%	$200,410,501	$200,245,028	528	$31,103,261	141	$3,510,964	387	$27,592,296

Figure 4: RHEI C&M + RHEI with HMGP Payments



Appeals

As of January 23, 2014, 17,922 cases have been processed through the Appeals department, 17,922 have been resolved, and 0 are active. Table 12: Status of Appeals shows the status of these cases.

Table 12: Status of Appeals

Resolved Cases	Applicants	%	Awards	Average Award
Additional Funds Awarded	6,751	38%	$189,309,067	$28,042
Reduction of Award	919	5%	($17,455,665)	($19,056)
No Change	5,629	31%		
Eligibility Approved	1,575	9%		
Eligibility Denied	3,048	17%		
Total	**17,922**	**100%**		

Figure 5: Status of Appeals

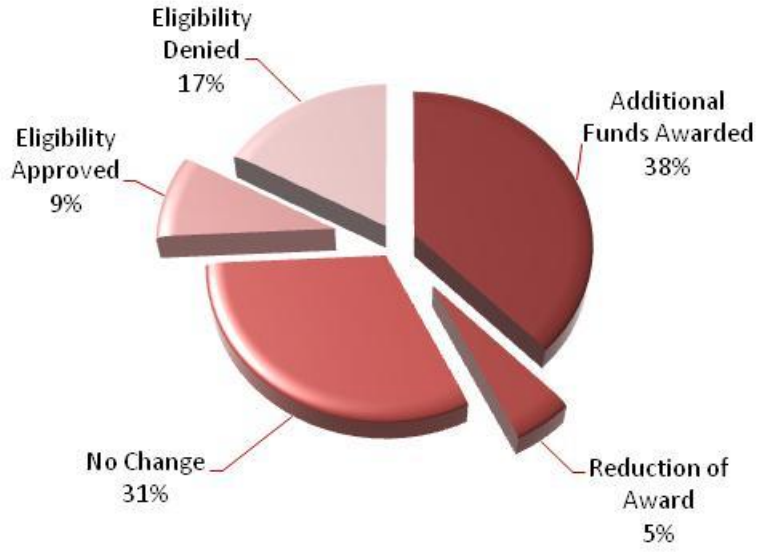


Table 13: Status of State Panel Review Appeals

ACTIVITY	PRIOR 2010	2010	2011	2012	2013	2014	TOTAL
Cases Resolved	3,791	369	63	12	2	0	4,237
Appeal Cases in Progress	0	0	0	0	0	0	0
Total	**3,791**	**369**	**63**	**12**	**2**	**0**	**4,237**

Incoming and Outgoing Calls

There were a total 1,256 incoming and outgoing calls made for this reporting period due to mail out of compliance and monitoring deadline letters.

Table 14: Incoming and Outgoing Calls

1/17/2014 - 1/23/2014	In-Coming	Out-Going	Abandoned	Abandon %	Total Calls
Call Center	825		16	1.9%	825
Compliance Call Center	174		0	0.0%	174
C&M	5	90			95
IMM	0	73			73
C&M Non Responsive					0
LLS	2	1			3
AFWA	11	13	0		24
Record Requests	18	9	0		27
Subrogation	0	0			0
E&BD			0		0
Appeals	9	26	0		35
Total	1,044	212	16	1.3%	1,256

Compliance and Monitoring (C&M) Deadline Outreach

There were a total of 4,233 Compliance and Monitoring outreach appointments held to date.

Table 15: C&M Deadline Outreach

Event Date		Event Name	Assisted
Ongoing	New Orleans	The Road Home - Lakeshore Office	3,576
09/05/13	Jefferson	East Bank Regional Library (Jefferson Room)	112
09/06/13	New Orleans	All Souls Episcopal Church & Community Center	85
09/07/13	New Orleans	Vietnamese Initiatives in Economic Training	12
09/09/13	New Orleans	Read Library	43
09/10/13	Chalmette	St. Bernard Memorial Gardens Funeral Home	48
09/11/13	New Orleans	Lower 9th Ward Village	16
09/18/13	Slidell	St. Tammany Library - Slidell Branch	44
09/20/13	New Orleans	First Pilgrims Baptist Church	30
09/28/13	New Orleans	7th Annual Housing and Home Improvement Fair	80
10/21/13	Cameron	Parish Multiple Purpose Building	56
10/22/13	Lake Charles	Lake Charles Public Library	10
10/23/13	Erath	Erath Branch Library	29
10/26/13	New Orleans	Trinity Lutheran Church	65
10/28/13	New Orleans	City Hall Committee Hearing	1
11/05/13	New Orleans	Mary Queen of Vietnam	26
01/14/14	Metairie	East Bank Regional Library	0
01/28/14	New Orleans	New Orleans East Regional Library	
01/29/14	Slidell	St. Tammany Library - Slidell Branch	
		Total	4,233

Housing Assistance Center Appointment Activity

There were 67 RHAS appointments held at the Baton Rouge and New Orleans Housing Assistance Centers during the reporting period.

Figure 6: Housing Assistance Center Appointments by Week

Week Start	20-Dec	27-Dec	3-Jan	10-Jan	17-Jan
Appointments per Week	68	61	29	18	67

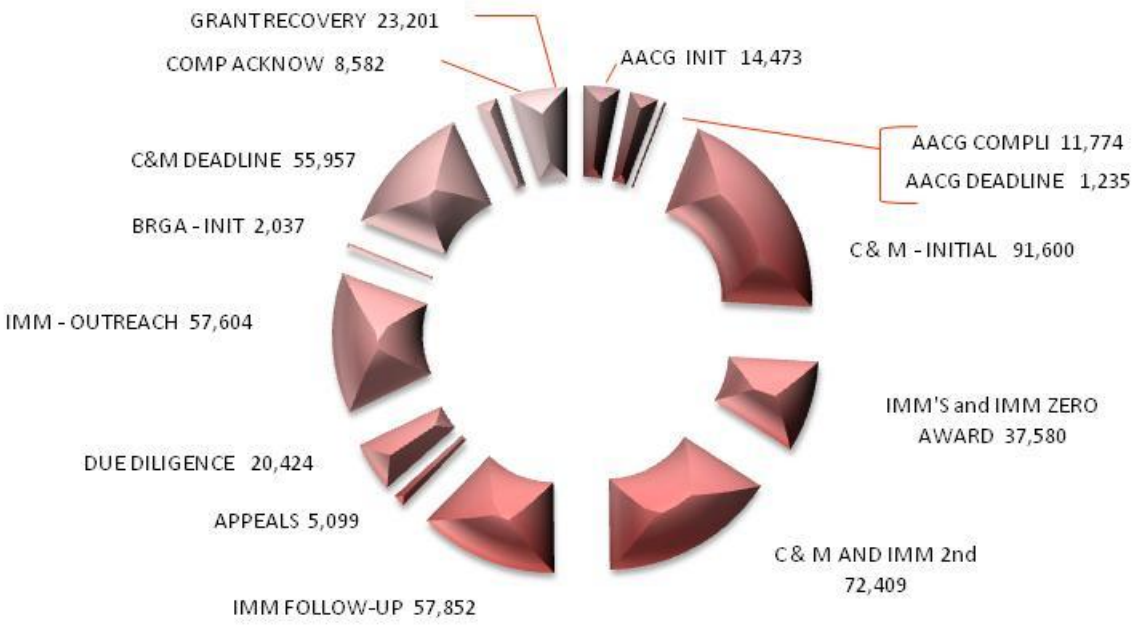
Letters Mailed

There were a total of 846 letters mailed during the reporting period. From Transition of Contract 4/20/09 forward, 469,771 letters have been mailed.

Table 16: Weekly Letters Mailed

Weekly Activity	Week to Date	Total*
Additional Affordable Compensation Grant (AACG) - Initial Letter	-	14,473
Additional Affordable Compensation Grant (AACG) Compliance - 6 month letter for efforts to comply	-	11,774
Additional Affordable Compensation Grant (AACG) Deadline Letter	-	1,235
Compliance & Monitoring (C&M) - Initial Letter	-	91,600
Individual Mitigation Measures (IMM)	-	37,580
Compliance and Monitoring (C&M) and Individual Mitigation Measures (IMM) Second letters to non-respondents	-	72,409
Compliance and Monitoring (C&M) and Individual Mitigation Measures (IMM) Followup-up Letters to respondents for additional documents	225	57,852
Appleals Determination Letters and Denied Appeals	-	5,099
Due Diligence Letters	332	20,424
Individual Mitigation Measures (IMM) - Outreach Letters & Deadline Letters	-	57,604
Blight Reduction Grant Adjustment (BRGA) - Initial Letters	-	2,037
Individual Mitigation Measures (IMM) - Second Certification Letters	-	9,944
C&M Deadline Letters	-	55,957
Compliance Acknowledgement Letter	289	8,582
Grant Recovery Letters	10,572	23,201
Grand Total	**846**	**469,771**

Figure 7: Project Letters Mailed by Type



PROGRAM SUPPORT STATUS

ANTIFRAUD, WASTE & ABUSE/ RECORDS REQUESTS

- Researched and responded to subpoenas, advocacy group requests, and applicant file requests
- Investigated both internal and external matters reported via several sources, to include the Antifraud and Ethics Help Lines

Table 17: Antifraud, Waste & Abuse

ACTIVITY	20-Dec 26-Dec	27-Dec 2-Jan	3-Jan 9-Jan	10-Jan 16-Jan	17-Jan 23-Jan
ID Verifications Received For Review	2	0	1	0	0
ID Verification Cleared	2	0	0	0	1
AFWA Issues Opened	0	0	4	6	3

Table 18: Record Requests

ACTIVITY	20-Dec 26-Dec	27-Dec 2-Jan	3-Jan 9-Jan	10-Jan 16-Jan	17-Jan 23-Jan
Subpoenas Received	0	0	2	0	0
Subpoenas Resolved	0	1	1	1	0
Public Record Requests Received	2	1	11	10	13
Public Record Requests Resolved	10	2	6	11	10

APPENDIX A

Closings by Parish and Zip Code –

Note: *All Damaged Residence information is as provided by the applicant during the application process. Actual damaged residence information may differ from what the applicant provided. Eligibility information is confirmed during the verification process.*

Parish	Option 1. Keep Your Home	Option Amount	Option 2. Sell, but Stay in Louisiana	Option Amount	Option 3. Sell, and Move out of Louisiana	Option Amount	Total	Total Dollars by Parish
Acadia	289	$11,656,344.94	2	$79,017.14			**291**	**$11,735,362.08**
Allen	489	$17,509,977.27	11	$781,526.11	1	$15,302.45	**501**	**$18,306,805.83**
Ascension	144	$6,939,617.20					**144**	**$6,939,617.20**
Assumption	211	$7,514,542.24					**211**	**$7,514,542.24**
Beauregard	938	$29,775,273.11	10	$699,394.01			**948**	**$30,474,667.12**
Calcasieu	12,716	$466,092,257.43	108	$7,750,205.90	6	$281,654.70	**12,830**	**$474,124,118.03**
Cameron	1,551	$102,755,560.79	127	$9,805,284.76	2	$143,850.00	**1,680**	**$112,704,695.55**
East Baton Rouge	178	$7,360,381.54	1	$66,481.37	1	$62,718.03	**180**	**$7,489,580.94**
East Feliciana	27	$943,768.11	1	$50,000.00			**28**	**$993,768.11**
Evangeline	53	$1,569,626.54					**53**	**$1,569,626.54**
Iberia	1,024	$51,415,319.52	16	$910,434.47	1	$61,085.70	**1,041**	**$52,386,839.69**
Iberville	55	$2,381,192.84	1	$36,036.42			**56**	**$2,417,229.26**
Jefferson	25,114	$1,378,675,523.67	136	$14,102,150.89	30	$2,672,679.64	**25,280**	**$1,395,450,354.20**
Jefferson Davis	853	$29,717,017.17	12	$832,716.37			**865**	**$30,549,733.54**
Lafayette	114	$3,483,188.48	2	$205,060.00			**116**	**$3,688,248.48**
Lafourche	791	$37,983,686.61	6	$394,070.95	1	$83,762.58	**798**	**$38,461,520.14**
Livingston	213	$9,575,335.38	3	$170,679.66			**216**	**$9,746,015.04**
Orleans	41,731	$3,830,698,293.76	3,632	$351,129,462.15	1,560	$122,283,954.87	**46,923**	**$4,304,111,710.78**

Parish	Option 1. Keep Your Home	Option Amount	Option 2. Sell, but Stay in Louisiana	Option Amount	Option 3. Sell, and Move out of Louisiana	Option Amount	Total	Total Dollars by Parish
Plaquemines	2,904	$182,598,831.45	242	$16,401,928.43	23	$1,257,284.17	**3,169**	**$200,258,044.05**
Pointe Coupee	14	$709,703.66					**14**	**$709,703.66**
Sabine	30	$1,141,854.17					**30**	**$1,141,854.17**
Saint Bernard	7,888	$691,612,279.21	3,755	$309,265,179.22	711	$50,819,191.43	**12,354**	**$1,051,696,649.86**
Saint Charles	985	$42,719,745.32	2	$187,531.89			**987**	**$42,907,277.21**
Saint Helena	270	$11,671,633.87	2	$143,031.10			**272**	**$11,814,664.97**
Saint James	367	$13,289,908.45					**367**	**$13,289,908.45**
Saint Landry	160	$7,678,260.71	6	$540,359.60			**166**	**$8,218,620.31**
Saint Martin	102	$2,996,506.66	3	$158,095.95			**105**	**$3,154,602.61**
Saint Mary	841	$35,795,884.24	4	$207,470.66			**845**	**$36,003,354.90**
Saint Tammany	10,954	$713,992,508.01	144	$13,826,852.20	32	$2,372,014.65	**11,130**	**$730,191,374.86**
St John The Baptist	1,225	$35,909,986.69					**1,225**	**$35,909,986.69**
Tangipahoa	1,506	$66,217,751.43	6	$419,788.82	1	$41,576.71	**1,513**	**$66,679,116.96**
Terrebonne	2,474	$132,760,552.30	50	$3,494,712.41	1	$41,071.13	**2,525**	**$136,296,335.84**
Vermilion	1,617	$97,431,098.21	50	$3,450,006.10	3	$134,133.35	**1,670**	**$101,015,237.66**
Vernon	142	$4,132,406.24	2	$152,624.24			**144**	**$4,285,030.48**
Washington	1,325	$42,506,955.30	13	$732,001.25	1	$19,005.64	**1,339**	**$43,257,962.19**
West Baton Rouge	13	$713,734.22					**13**	**$713,734.22**
West Feliciana	4	$236,134.76					**4**	**$236,134.76**
	119,312	**$8,080,162,641.50**	**8,347**	**$735,992,102.07**	**2,374**	**$180,289,285.05**	**130,033**	**$8,996,444,028.62**

Zip Code	Number of Closings	Dollar Amount
30291	1	$106,860.00
32217	1	$56,870.38
35222	1	$84,402.30
38309	1	$41,960.00
39466	1	$150,000.00
40094	1	$48,090.77
40117	1	$10,229.98
40119	1	$69,861.57
40445	1	$48,187.59
70001	929	$50,796,663.59
70002	974	$61,070,381.46
70003	2,376	$135,539,421.65
70005	831	$46,274,060.46
70006	1,480	$82,127,938.32
70012	1	$69,868.67
70014	1	$45,419.47
70015	1	$37,500.00
70017	10	$1,110,170.91
70018	4	$482,395.38
70019	5	$684,750.00
70028	1	$130,730.00
70029	1	$69,425.63
70030	52	$2,412,391.13
70031	49	$1,996,570.81
70032	1,885	$153,451,336.08
70033	1	$35,800.00
70036	187	$13,486,367.78
70037	484	$27,079,901.39
70038	279	$12,632,149.60
70039	88	$3,565,676.79
70040	368	$30,465,032.00
70041	776	$44,491,312.75
70042	6	$339,677.42
70043	5,241	$449,543,801.46
70044	3	$286,000.00
70045	3	$280,479.74
70046	11	$848,418.19
70047	161	$7,263,427.51
70048	2	$45,330.74
70049	172	$6,188,055.70
70050	228	$14,493,378.84
70051	60	$2,362,782.22
70052	47	$1,425,874.86
70053	701	$35,644,864.32
70054	2	$99,998.05
70056	1,907	$85,609,914.92
70057	118	$4,345,794.86
70058	3,251	$154,044,721.03
70059	5	$406,081.88
70062	908	$58,993,445.43
70063	6	$294,660.03
70064	3	$194,967.67
70065	3,828	$209,940,735.35
70066	7	$205,912.60
70067	421	$30,992,756.81
70068	738	$15,838,036.26
70069	9	$450,673.66
70070	128	$4,552,884.84
70071	46	$1,863,258.85
70072	4,357	$273,541,094.09
70073	6	$342,123.71
70075	1,530	$115,481,352.58
70076	13	$545,568.27
70077	1	$150,000.00
70078	19	$1,110,998.85
70079	20	$1,051,921.41
70080	16	$926,716.27
70081	2	$186,646.09
70082	141	$9,865,163.53
70083	807	$58,259,509.22
70084	235	$10,297,982.50
70085	1,568	$131,514,527.20
70086	74	$3,088,464.22
70087	308	$14,866,726.34
70090	172	$6,424,696.48

Zip Code	Number of Closings	Dollar Amount
70091	105	$4,955,128.90
70092	2,055	$194,726,251.61
70093	2	$300,000.00
70094	1,990	$82,480,216.66
70095	2	$66,435.42
70096	1	$110,448.86
70101	11	$773,641.90
70104	1	$2,613.09
70105	1	$78,877.29
70107	1	$56,880.00
70109	1	$147,266.60
70110	1	$82,000.00
70112	72	$6,357,855.76
70113	415	$36,930,204.93
70114	1,345	$64,558,104.11
70115	1,444	$108,212,257.37
70116	754	$73,220,596.11
70117	5,947	$620,056,751.54
70118	2,385	$215,194,473.26
70119	3,488	$327,308,491.58
70120	1	$79,091.60
70121	416	$27,371,105.31
70122	7,836	$766,638,712.63
70123	526	$30,104,219.45
70124	3,880	$436,330,426.97
70125	1,699	$165,567,541.14
70126	6,247	$573,972,355.48
70127	3,995	$343,967,171.39
70128	3,619	$294,837,707.97
70129	1,954	$174,620,053.57
70130	232	$15,960,618.76
70131	1,474	$68,288,201.25
70132	1	$73,490.92
70150	1	$150,000.00
70164	2	$167,379.50
70170	1	$93,514.45
70175	2	$276,180.00
70177	7	$827,042.34
70179	1	$1,259.62
70189	1	$150,000.00
70219	1	$150,000.00
70224	1	$75,268.74
70230	1	$38,772.50
70301	196	$7,387,653.85
70302	1	$71,610.00
70339	5	$121,948.82
70340	19	$565,168.55
70341	54	$1,880,792.32
70342	5	$128,223.21
70343	28	$992,372.45
70344	616	$40,405,124.92
70345	96	$4,842,646.01
70346	62	$2,960,067.00
70352	1	$27,570.55
70353	197	$14,554,241.52
70354	53	$2,779,784.46
70355	7	$248,227.22
70356	177	$7,844,540.10
70357	52	$3,623,302.87
70358	231	$20,008,792.20
70359	80	$2,085,947.05
70360	136	$4,494,203.44
70361	5	$238,990.92
70362	1	$18,421.53
70363	736	$35,686,018.45
70364	131	$5,097,881.23
70372	13	$307,504.06
70373	16	$872,622.50
70374	39	$1,658,753.76
70377	294	$17,701,630.60
70380	85	$3,621,219.72
70381	2	$109,537.47
70390	112	$4,224,507.00
70391	4	$107,798.39
70392	43	$1,706,276.70

Zip Code	Number of Closings	Dollar Amount
70393	7	$223,911.69
70394	261	$11,601,321.42
70395	37	$1,397,763.37
70397	161	$10,787,315.35
70401	174	$8,451,849.37
70403	242	$10,336,466.52
70404	14	$521,945.95
70420	121	$6,020,420.29
70421	11	$998,068.49
70422	298	$12,150,441.68
70423	1	$12,824.36
70424	1	$122,993.05
70426	190	$5,973,399.29
70427	725	$22,783,816.43
70429	4	$117,268.02
70430	1	$103,885.39
70431	111	$6,060,005.81
70433	309	$16,888,615.90
70434	11	$878,521.56
70435	265	$13,987,059.18
70436	17	$742,211.49
70437	145	$6,754,637.44
70438	371	$12,483,002.74
70440	1	$62,968.52
70441	172	$7,820,952.73
70442	6	$314,061.09
70443	179	$8,289,678.47
70444	192	$8,133,045.51
70445	678	$44,960,106.75
70446	45	$1,869,436.19
70447	81	$4,276,264.51
70448	498	$30,880,483.84
70449	17	$1,183,416.45
70450	62	$2,371,783.07
70451	29	$1,290,689.75
70452	420	$16,790,921.02
70453	9	$480,798.59
70454	199	$8,563,890.40
70455	13	$469,191.68
70456	106	$4,935,128.50
70457	1	$35,295.95
70458	3,416	$231,616,299.08
70459	10	$632,048.26
70460	2,002	$128,311,186.82
70461	2,795	$209,808,350.05
70462	71	$3,113,706.33
70463	16	$899,530.48
70464	8	$318,952.13
70465	35	$1,494,898.41
70466	59	$2,188,152.40
70467	3	$104,278.01
70469	3	$134,948.01
70470	5	$314,715.44
70471	223	$10,847,473.44
70478	1	$112,500.00
70485	1	$150,000.00
70501	25	$642,075.97
70503	5	$329,340.63
70506	14	$504,455.07
70507	13	$345,416.85
70508	9	$242,751.01
70510	623	$36,614,571.29
70511	1	$53,690.00
70512	13	$379,636.50
70514	129	$4,603,595.07
70515	12	$429,546.15
70516	2	$53,376.91
70517	49	$1,439,254.30
70518	12	$367,025.21
70519	3	$101,702.98
70520	10	$331,706.43
70521	1	$45,018.75
70522	14	$420,078.41
70523	23	$783,279.95
70524	2	$174,079.78

Zip Code	Number of Closings	Dollar Amount
70525	22	$565,938.16
70526	116	$4,843,245.26
70528	316	$20,348,623.70
70529	10	$286,189.04
70531	11	$289,766.57
70532	118	$4,628,985.91
70533	688	$44,519,798.23
70534	3	$134,344.10
70535	33	$1,886,611.44
70537	3	$76,369.94
70538	488	$22,903,309.91
70540	1	$38,290.00
70542	53	$2,173,898.64
70543	26	$865,458.82
70544	204	$6,964,200.17
70546	243	$7,634,720.23
70548	109	$6,308,133.13
70549	69	$2,562,204.53
70550	2	$68,572.83
70551	3	$174,693.54
70552	9	$278,889.34
70554	10	$351,850.91
70555	13	$591,648.16
70556	12	$514,070.32
70559	20	$684,828.08
70560	695	$35,635,469.87
70562	1	$30,150.00
70563	28	$1,039,758.26
70569	3	$178,047.46
70570	102	$5,097,412.13
70575	2	$47,439.07
70576	2	$61,571.68
70577	3	$90,698.20
70578	67	$3,339,698.50
70581	24	$885,851.86
70582	45	$1,416,765.43
70583	7	$200,490.25
70584	5	$176,302.13
70585	1	$51,800.73
70586	18	$456,886.60
70589	8	$506,537.08
70591	181	$5,574,704.28
70592	23	$830,304.39
70601	2,981	$110,067,543.11
70602	6	$179,130.05
70605	1,687	$55,175,023.61
70606	11	$328,226.43
70607	2,020	$82,739,081.57
70609	1	$17,850.00
70610	1	$23,185.00
70611	1,009	$42,883,036.40
70612	5	$238,832.90
70614	1	$36,000.00
70615	1,227	$49,058,399.29
70616	7	$545,049.93
70630	125	$4,795,089.58
70631	644	$46,546,500.72
70632	192	$15,732,973.83
70633	492	$16,194,017.23
70634	477	$15,177,406.85
70637	15	$618,507.79
70638	2	$36,138.71
70639	4	$96,593.64
70640	37	$1,787,949.97
70641	2	$133,401.05
70643	123	$9,031,742.36
70644	3	$84,653.39
70645	288	$17,343,449.16
70646	68	$3,500,596.26
70647	612	$24,313,016.46
70648	169	$6,017,084.46
70650	14	$429,633.32
70651	12	$302,585.85
70652	71	$1,826,498.08
70653	63	$1,859,319.59

Zip Code	Number of Closings	Dollar Amount
70654	12	$359,228.51
70655	148	$5,360,007.86
70656	12	$644,609.56
70657	232	$9,024,098.65
70658	28	$1,183,875.70
70659	15	$409,994.23
70660	110	$3,688,886.23
70661	243	$9,554,680.91
70662	3	$100,999.77
70663	1,334	$44,389,044.97
70664	14	$375,972.92
70665	588	$21,760,550.46
70667	1	$79,564.87
70668	395	$14,707,240.58
70669	636	$23,316,451.18
70688	1	$3,067.74
70699	1	$43,610.00
70706	14	$554,301.82
70707	1	$10,888.64
70711	17	$661,274.56
70714	17	$628,611.54
70716	1	$51,452.27
70717	1	$26,530.00
70718	3	$201,731.51
70719	3	$111,358.16

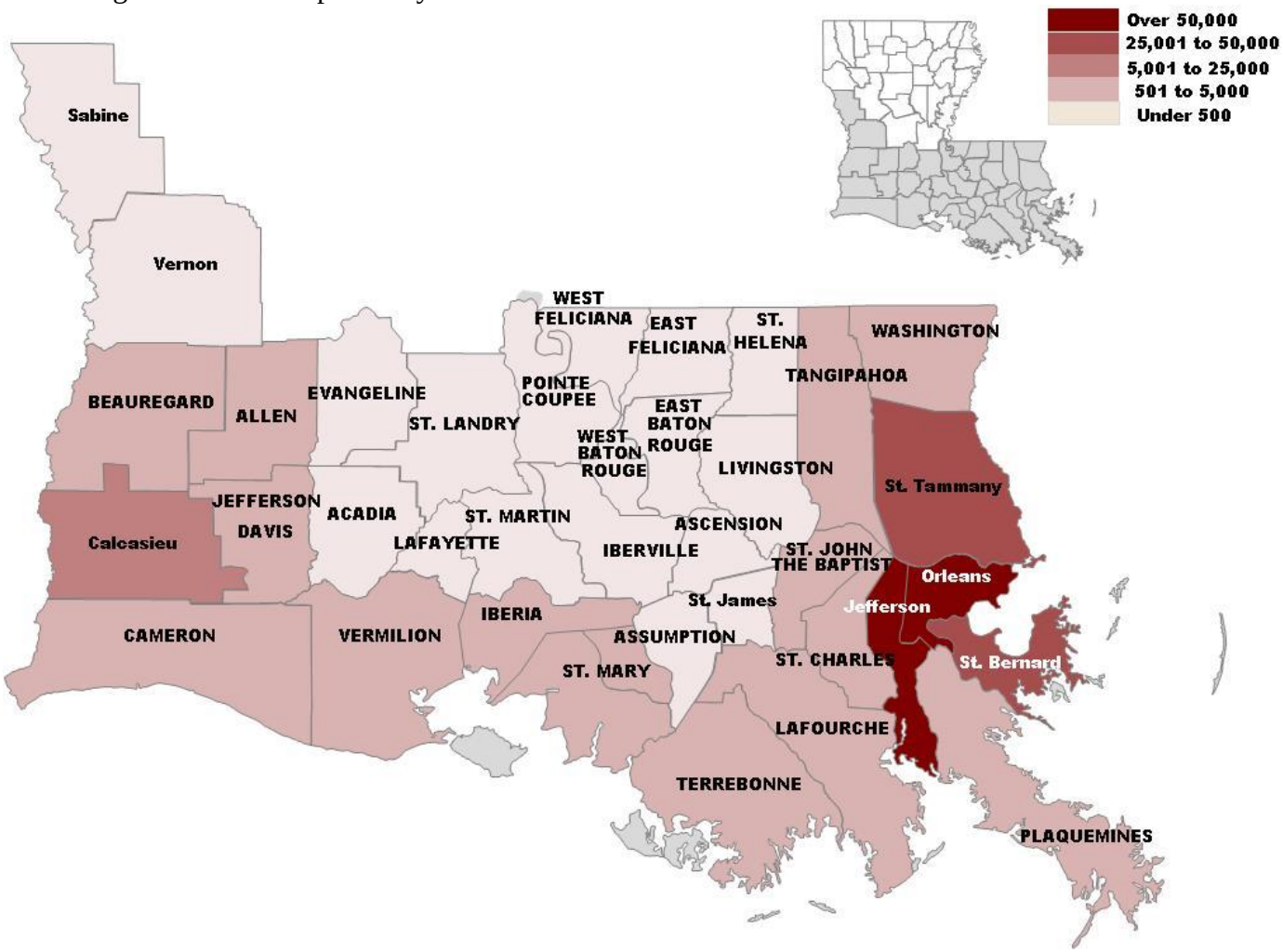
Zip Code	Number of Closings	Dollar Amount
70721	16	$659,735.10
70722	18	$666,408.43
70723	41	$1,457,299.15
70725	7	$392,685.71
70726	32	$1,485,128.97
70727	1	$16,116.61
70728	1	$43,176.16
70729	1	$27,422.22
70730	4	$111,465.55
70733	6	$440,058.70
70734	7	$343,481.81
70736	1	$30,450.00
70737	36	$1,644,667.58
70739	7	$336,164.09
70740	2	$102,042.59
70744	17	$749,420.93
70748	1	$47,087.71
70749	1	$47,436.46
70750	1	$17,690.00
70753	1	$32,854.40
70754	9	$309,935.66
70757	2	$119,326.35
70760	6	$406,974.23
70761	2	$79,242.66
70763	18	$630,599.10

Zip Code	Number of Closings	Dollar Amount
70764	13	$420,503.31
70767	11	$615,863.97
70769	19	$838,361.32
70770	4	$143,792.25
70772	1	$30,000.00
70774	7	$474,670.90
70775	7	$646,634.76
70776	5	$161,861.97
70777	4	$119,263.90
70778	9	$538,391.67
70780	5	$293,328.13
70783	1	$46,200.00
70785	22	$991,990.88
70788	11	$601,042.37
70789	2	$140,129.00
70791	13	$646,336.60
70792	1	$109,594.42
70802	20	$636,248.48
70805	29	$1,388,020.46
70806	6	$406,100.62
70807	9	$373,494.23
70808	3	$142,078.14
70809	2	$172,541.48
70810	8	$493,787.15
70811	6	$390,084.16

Zip Code	Number of Closings	Dollar Amount
70812	10	$344,248.38
70814	16	$319,256.91
70815	9	$271,743.21
70816	5	$181,640.69
70817	9	$348,525.60
70818	1	$150,000.00
70819	4	$169,090.93
70820	2	$106,764.89
70856	1	$32,177.38
70901	1	$104,992.18
71022	1	$105,000.00
71026	1	$150,000.00
71028	1	$38,942.58
71119	1	$109,098.52
71126	1	$24,607.39
71295	1	$44,824.28
71322	1	$13,213.66
71353	7	$495,373.93
71367	12	$304,256.66
71403	13	$538,622.97
71419	1	$2,395.64
71429	3	$112,694.56
71433	1	$150,000.00
71439	4	$82,709.06
71446	76	$1,904,505.35
71449	14	$693,760.60
71458	1	$61,740.00
71460	1	$150,000.00
71461	4	$71,791.85
71462	1	$22,416.19
71463	75	$2,913,883.57
71474	2	$63,056.62
71486	6	$79,677.27
71496	1	$19,538.03
74058	1	$30,999.68
74060	1	$14,540.78
74071	1	$63,321.64
75038	1	$12,893.25
75127	1	$150,000.00
77027	1	$45,992.13
77043	1	$48,754.91
77045	1	$150,000.00
77058	1	$114,672.04
77087	1	$27,700.00
78607	1	$115,000.00
90363	1	$144,701.00
	130,033	**$8,996,444,028.62**

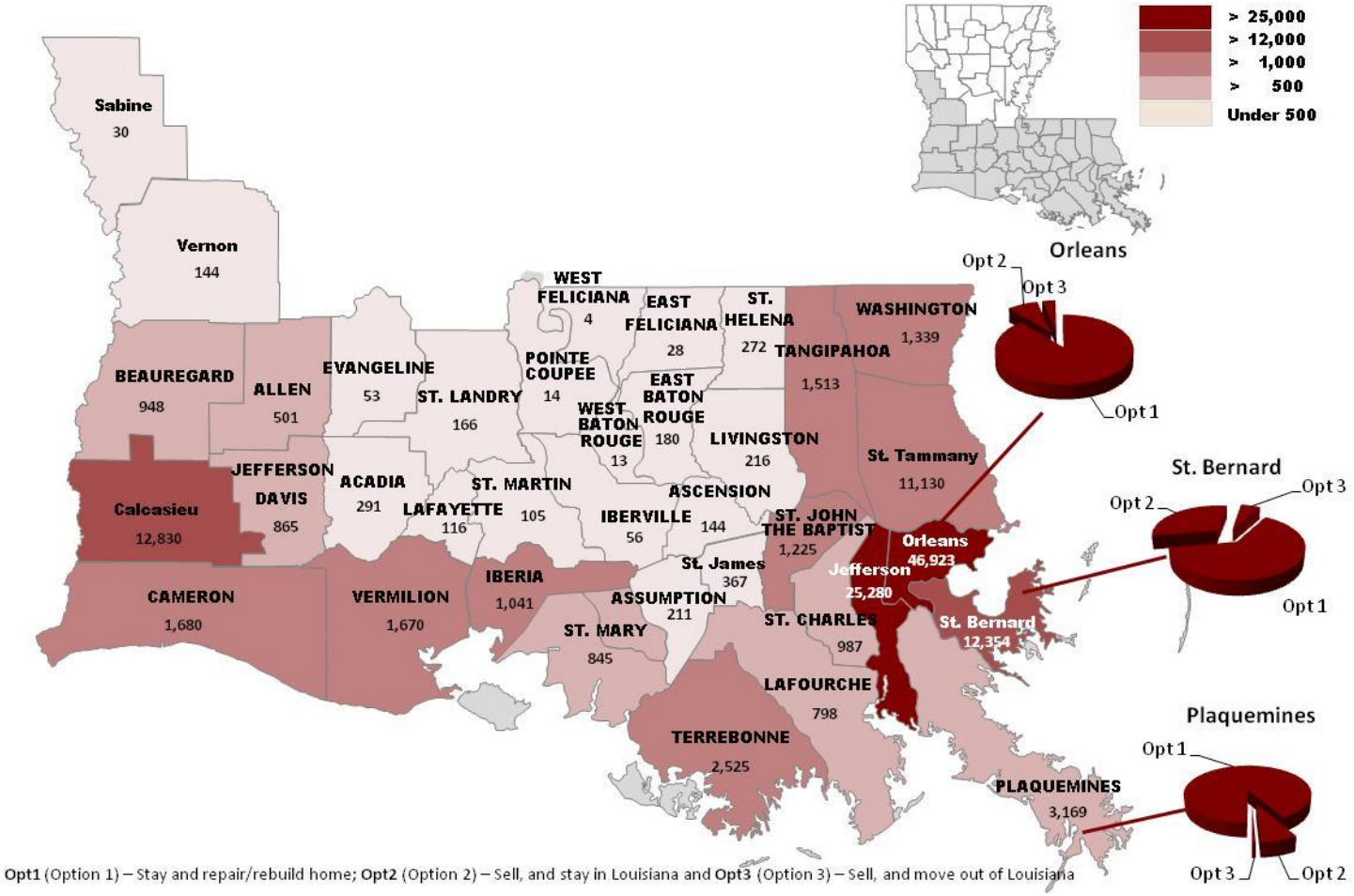
APPENDIX B

Total Number of damaged residences reported by Parish



APPENDIX C

Actual use of Funds as of January 23, 2014



APPENDIX D

Elevation, ACG, & IMM by Parish

Parish	Elev Count	Elev Amount	ACG Count	ACG Amount	IMM Count	IMM Amount
Acadia	82	$2,320,000.00	140	$3,403,318.84	53	$397,500.00
Allen	34	$885,225.00	207	$6,141,446.52	93	$695,761.71
Ascension	14	$360,000.00	85	$2,212,111.73	28	$210,000.00
Assumption	10	$250,000.00	129	$3,396,841.37	31	$232,500.00
Beauregard	21	$540,000.00	364	$9,568,829.99	128	$960,000.00
Calcasieu	1,113	$30,417,490.41	3,349	$106,898,374.44	2,285	$17,136,690.00
Cameron	667	$18,523,795.60	661	$30,579,024.35	143	$1,066,102.38
East Baton Rouge	16	$450,000.00	60	$1,956,662.02	37	$277,500.00
East Feliciana			19	$439,951.51	5	$37,500.00
Evangeline	2	$50,000.00	25	$581,710.48	5	$37,500.00
Iberia	356	$9,865,379.46	463	$14,181,624.00	198	$1,484,142.77
Iberville	3	$80,000.00	37	$994,842.40	5	$37,500.00
Jefferson	8,036	$237,852,213.12	4,818	$155,683,949.36	7,703	$57,732,717.12
Jefferson Davis	65	$1,828,527.52	240	$7,221,433.77	155	$1,161,230.00
Lafayette	5	$150,000.00	58	$1,406,509.96	19	$142,500.00
Lafourche	255	$7,065,009.36	418	$12,048,026.15	134	$1,000,216.77
Livingston	29	$730,000.00	139	$3,906,505.30	27	$202,500.00
Orleans	15,169	$448,513,138.81	19,667	$1,128,612,014.16	9,373	$70,162,253.60
Plaquemines	794	$21,193,558.72	1,901	$82,577,040.40	220	$1,650,000.00
Pointe Coupee			10	$351,120.57	2	$15,000.00
Sabine	2	$40,000.00	18	$608,466.67	4	$30,000.00
Saint Bernard	1,376	$39,061,130.44	5,274	$277,534,657.07	860	$6,426,773.51
Saint Charles	250	$7,140,000.00	296	$6,923,260.65	257	$1,927,500.00
Saint Helena	21	$550,753.25	199	$5,693,134.50	36	$270,000.00

Parish	Elev Count	Elev Amount	ACG Count	ACG Amount	IMM Count	IMM Amount
Saint James	5	$120,000.00	171	$4,483,657.71	87	$652,500.00
Saint Landry	14	$400,000.00	91	$3,172,575.84	38	$285,000.00
Saint Martin	8	$220,000.00	67	$1,195,444.89	19	$142,500.00
Saint Mary	215	$6,100,000.00	518	$15,193,977.88	122	$915,000.00
Saint Tammany	1,594	$44,921,508.72	2,911	$121,870,678.12	1,910	$14,311,937.17
St John The Baptist	61	$1,806,659.53	348	$8,913,189.33	404	$3,028,558.49
Tangipahoa	128	$3,410,000.00	934	$26,912,211.14	255	$1,912,340.10
Terrebonne	1,193	$33,026,117.20	1,340	$40,647,079.65	437	$3,272,332.31
Vermilion	860	$25,346,725.53	610	$20,463,348.37	296	$2,220,000.00
Vernon	4	$90,000.00	46	$1,239,563.56	22	$165,000.00
Washington	31	$810,000.00	507	$15,735,027.17	323	$2,421,392.20
West Baton Rouge			7	$207,143.15	2	$15,000.00
West Feliciana			2	$122,368.90	1	$7,500.00
	32,433	**$944,117,232.67**	**46,129**	**$2,123,077,121.92**	**25,717**	**$192,642,448.13**

APPENDIX E

A total of 53% of the 114,723 applicants monitored through this period have been dispositioned Compliant. The Non-Compliant population was 25% of the total.

Table 19: Compliant by Parish

	Total	Compliant	Compliant %	Occupancy Established	Comp+Occ Established Subtotal	Comp+Occ Established % Subtotal	Non-Compliant	Non-Compliant %	Workable Inventory	Workable Inventory %
Acadia	**229**	103	45.0%	29	132	57.6%	62	27.1%	35	15.3%
Allen	**412**	232	56.3%	43	275	66.7%	105	25.5%	32	7.8%
Ascension	**104**	53	51.0%	12	65	62.5%	29	27.9%	10	9.6%
Assumption	**111**	57	51.4%	18	75	67.6%	28	25.2%	8	7.2%
Beauregard	**747**	447	59.8%	86	533	71.4%	170	22.8%	44	5.9%
Calcasieu	**10,971**	7,112	64.8%	792	7,904	72.0%	2,301	21.0%	766	7.0%
Cameron	**1,249**	577	46.2%	86	663	53.1%	386	30.9%	200	16.0%
East Baton Rouge	**159**	88	55.3%	9	97	61.0%	43	27.0%	19	11.9%
East Feliciana	**18**	9	50.0%	4	13	72.2%	4	22.2%	1	5.6%
Evangeline	**42**	17	40.5%	7	24	57.1%	16	38.1%	2	4.8%
Iberia	**739**	424	57.4%	74	498	67.4%	173	23.4%	68	9.2%
Iberville	**29**	10	34.5%	9	19	65.5%	8	27.6%	2	6.9%
Jefferson	**23,313**	13,933	59.8%	1,121	15,054	64.6%	5,590	24.0%	2,669	11.4%
Jefferson Davis	**729**	431	59.1%	68	499	68.4%	169	23.2%	61	8.4%
Lafayette	**70**	39	55.7%	5	44	62.9%	17	24.3%	9	12.9%
Lafourche	**539**	213	39.5%	67	280	51.9%	160	29.7%	99	18.4%
Livingston	**121**	49	40.5%	15	64	52.9%	46	38.0%	11	9.1%
Orleans	**41,867**	19,552	46.7%	2,852	22,404	53.5%	12,593	30.1%	6,870	16.4%

	Total	Compliant	Compliant %	Occupancy Established	Comp+Occ Established Subtotal	Comp+Occ Established % Subtotal	Non-Compliant	Non-Compliant %	Workable Inventory	Workable Inventory %
Plaquemines	**1,888**	722	38.2%	166	888	47.0%	641	34.0%	359	19.0%
Pointe Coupee	**11**	2	18.2%	5	7	63.6%	4	36.4%	0	0.0%
Sabine	**20**	10	50.0%	4	14	70.0%	5	25.0%	1	5.0%
Saint Bernard	**9,508**	5,747	60.4%	611	6,358	66.9%	2,269	23.9%	881	9.3%
Saint Charles	**803**	385	47.9%	51	436	54.3%	247	30.8%	120	14.9%
Saint Helena	**131**	65	49.6%	21	86	65.6%	21	16.0%	24	18.3%
Saint James	**223**	137	61.4%	26	163	73.1%	44	19.7%	16	7.2%
Saint Landry	**136**	71	52.2%	14	85	62.5%	36	26.5%	15	11.0%
Saint Martin	**69**	35	50.7%	9	44	63.8%	19	27.5%	6	8.7%
Saint Mary	**422**	137	32.5%	41	178	42.2%	154	36.5%	90	21.3%
Saint Tammany	**10,087**	6,361	63.1%	649	7,010	69.5%	2,239	22.2%	838	8.3%
St John The Baptist	**1,004**	616	61.4%	86	702	69.9%	235	23.4%	67	6.7%
Tangipahoa	**884**	421	47.6%	113	534	60.4%	245	27.7%	105	11.9%
Terrebonne	**1,815**	770	42.4%	171	941	51.8%	560	30.9%	314	17.3%
Vermilion	**1,350**	848	62.8%	89	937	69.4%	292	21.6%	121	9.0%
Vernon	**120**	70	58.3%	8	78	65.0%	34	28.3%	8	6.7%
Washington	**1,094**	647	59.1%	144	791	72.3%	230	21.0%	73	6.7%
West Baton Rouge	**10**	6	60.0%	0	6	60.0%	3	30.0%	1	10.0%
West Feliciana	**4**	3	75.0%	0	3	75.0%	0	0.0%	1	25.0%
****C&M Not Required To Date***	**3,695**									
Total	**114,723**	**60,399**	**52.6%**	**7,505**	**67,904**	**59.2%**	**29,178**	**25.4%**	**13,946**	**12.2%**

*Note: Files with a final disposition of "Complete" or files "Held for further research"

GLOSSARY

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

- ***Duplicate Application*** Represents the total number of all applications identified for being a duplicate application.
- ***No First Appointment*** Represents the total number of all applications who did not complete an appointment by the December 15, 2007 deadline.
- ***Ineligible-FEMA Assessment*** Represents the total number of all applications due to FEMA assessment requirement.
- ***Sold Home Ineligible/Not Interested*** Represents the total number of all applications who did not meet the eligibility requirements of the Sold Home program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

- ***Zero Award*** Represents the total number of eligible applications under program guidelines but with grant calculation of zero dollars.
- ***Application Withdrawn*** Represents the total number of applications closed at the request of the applicant.

Total Benefits Calculated (Eligible Only) Represents the total population and benefits calculated for all eligible applicants that have positive calculations amounts and have not withdrawn their applications.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

- ***Option One Closings*** Applicants who have received funds under the Option 1 Benefit Selection.
- ***Option Two Closings*** Applicants who have received funds under the Option 2 Benefit Selection.
- ***Option Three Closings*** Applicants who have received funds under the Option 3 Benefit Selection.
- ***Sold Home Closings*** Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.
- ***Elevation Only Closings*** Represents the cumulative number of Option 1 applicants that received elevation funding only.
- ***Total Closing with Elevation Dollars*** Represents the cumulative number of Option 1 applicants that received elevation funding. The dollar amount represents the total elevation dollar elevation dollars disbursed under the program.

Eligible Applicants Without Funds Represents the total number of eligible applications that have yet to receive an award.

Eligibility Documentation Requested Represents applicants who have not provided necessary documentation to support their program eligibility.

Unable to Contact Represents the eligible applicants who are no longer responding to program communications.

Active Applications Represents the current total workable inventory of the program.

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Pipeline Diagram Terms (Figures 1 and 2):

APPLICATIONS & APPOINTMENTS

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

Road Home Advisory Services (RHAS) Appointments Held Represents the cumulative number of all Road Home Advisory Services appointments held.

CALCULATIONS

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

CLOSINGS BY OPTION SELECTION

Option One Closings Applicants who have received funds under the Option 1 Benefit Selection.

Option Two Closings Applicants who have received funds under the Option 2 Benefit Selection.

Option Three Closings Applicants who have received funds under the Option 3 Benefit Selection.

Sold Home Closings Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.

CLOSINGS

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for an initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

AWARD STATISTICS

Average Award Represents the Total Funds Disbursed to Date divided by the cumulative number of applicants that have received funding from the Road Home Program.

Evidence of Occupancy Applicant has provided documentation according to Compliance & Monitoring policy to show that the occupancy requirement has been met.