The Homeowner Assistance Program
Week 344 Situation & Pipeline Report

February 5, 2013

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EXECUTIVE SUMMARY

- 130,017 homeowners had their benefits calculated, 129,962 (99.96%) have closed on their Road Home grant with disbursements totaling $8,978,596,679. The average award is $69,086
- 119,287 (92%) of these homeowners have decided to stay and rebuild in Louisiana. Rebuilding resources provided to Option 1 homeowners total $8,066,826,388. The average award is $67,625
- 65,678 additional disbursements have been closed for a total of $1,259,122,078. The average additional disbursement is $19,171.
- 55,946 (54%) of all Road Home dollars ($4,852,460,692) has been provided to low to moderate income households. The average award is $86,735
- 46,101 homeowners have received $2,119,527,567 in Additional Compensation Grant (ACG) to supplement their recovery needs
- 32,380 applicants have received elevation disbursements totaling $942,333,752
- 30,000 elderly applicants have closed for a total of $2,397,559,269. The average award is $79,919
- 17,576 disabled (self reporting) applicants have closed for a total of $1,302,884,799. The average award is $74,129
- BRGA funding has been provided to 465 homeowners receiving $15,477,779
- IMM funding has been provided to 24,660 homeowners receiving $184,725,974
- 48% of the 113,046 applicants monitored through this period has been dispositioned Compliant. 28 of the 37 work-in-progress Parishes have greater than 40% compliancy

Table 1: Homeowner Program Snapshot

Activity	As of COB 1/25/13	Weekly Activity	As of COB 1/31/13	*Total Dollars*
Applications Received				
Total Applications Received	229,432	0	229,432	
Ineligible Applications				
Total Ineligible	80,960	0	80,960	
Duplicate Application	39,668	0	39,668	
No First Appointment	24,628	0	24,628	
Ineligible- FEMA Assessment	7,512	0	7,512	
Sold Home Ineligible / Not Interested	2,689	0	2,689	
Ownership	2,687	0	2,687	
Occupancy	1,178	0	1,178	
Title/Heirship Issues	621	0	621	
Other	1,977	0	1,977	
Eligible Applications				
Total Eligible Population	148,472	0	148,472	
Applications Withdrawn	3,922	1	3,923	
Zero Awards	14,531	1	14,532	
Eligible for Benefits Calculation	130,019	-2	130,017	
Funding Disbursed				
Total Funding Disbursed	129,961	1	129,962	**$ 8,978,596,679**
Option One Closings	119,287	0	119,287	**$ 8,066,826,388**
Option Two Closings	8,318	1	8,319	**$ 733,201,359**
Option Three Closings	2,356	0	2,356	**$ 178,568,931**
Sold Homes Closings	1,229	0	1,229	**$ 53,793,550**
Elevation Only Closings	1,621	0	1,621	**$ 48,040,242**
Total Closings with Elevation Dollars	32,379	1	32,380	**$ 942,333,752**
Affordable Compensation Grants Disbursed	46,101	0	46,101	**$ 2,119,527,567**
Individual Mitigation Measures (IMM)	24,655	5	24,660	**$ 184,725,974**
Benefits Calculated Without Funds Disbursed				
Eligiblity Calculated Without Funds Disbursed	58	-3	55	**$ 3,621,603**
Active Applications	9	-1	8	**$ 690,672**
IMM Only	3	-1	2	**$ 15,000**
Currently Transferred to Title Company				
Initial Closing Transfer	46	-1	45	**$ 2,915,931**
Additional Disbursement Transfer	193	7	200	**$ 2,223,111**
Award Statistics				
Average Award				**$ 69,086**

Closing Activity

As of January 31, 2013, a total of 44,853 files have been transferred to closing agents by HGI. The closing team has assisted closing agents in completion of 129,962 closings, of which:

- The average award is $69,086;
- 30,000 Elderly Applicant closings were held for a total of $2,397,559,269 and average award of $79,919;
- 17,576 Disabled (Self Reporting) Applicant closings were held for a total of $1,302,884,799 and average award of $74,129.

Table 2: Applicants and Closings Held By Race/Ethnicity

Race	Applicants #	Applicants %	Closings Held #	Closings Held %	Average Award Amount
American Indian/Alaska Native	666	>1%	522	0.40%	$60,534.01
American Indian/Alaska Native and White	530	>1%	385	0.30%	$60,522.03
American Indian/Alaskan Native/Black-African American	379	>1%	298	0.23%	$71,807.76
Asian	2,925	2.00%	2,159	1.66%	$64,394.15
Asian and White	300	>1%	215	0.17%	$68,871.42
Black/African American	65,833	36.00%	53,470	41.14%	$72,298.27
Black/African American and White	1,153	1.00%	919	0.71%	$75,291.85
Native Hawaiian/Other Pacific Islander	183	>1%	134	0.10%	$68,414.22
Other Multi-Racial	3,419	2.00%	2,588	1.99%	$68,744.34
White	72,052	39.00%	51,510	39.63%	$63,225.17
A race was not provided	37,673	20.00%	17,722	13.64%	$77,286.75
Total	**185,113**		**129,962**		**$69,086.32**

Table 3: Closings by Elderly Applicants

Closing Options	Elderly Count	Closing Amount	%	Average Award
1	25,270	$1,970,472,403.79	84.23%	$77,976.75
2	2,718	$266,849,016.44	9.06%	$98,178.45
3	2,012	$160,237,848.75	6.71%	$79,641.08
Total	**30,000**	**$2,397,559,268.98**		**$79,918.64**

Table 4: Closings by Disabled (Self Reporting) Applicants

Closing Options	Disabled Count	Closing Amount	%	Average Award
1	15,981	$1,159,801,196.93	90.93%	$72,573.76
2	1,142	$107,812,289.70	6.50%	$94,406.56
3	453	$35,271,311.92	2.58%	$77,861.62
Total	**17,576**	**$1,302,884,798.55**		**$74,128.63**

Low/Moderate Income Households

- A total of 129,962 applicants had gone to closing and received their Road Home disbursement as of January 31, 2013. Of these applicants, 55,946 (43 percent) were documented as LMI.
- A total of $8,978,596,678.78 in Homeowner Assistance Program awards were disbursed as of January 31, 2013. Of these disbursements, (54 percent) went to applicants documented as LMI.

Table 5: Closings Held Activity including LMI Detail

Total Household and Low/Moderate Income (LMI) Detail

Closings Held	Option 1	Option 2	Option 3	Totals
Number of Closed Options	119,287	8,319	2,356	129,962
Total $ in Closed Options	$8,066,826,387.90	$733,201,359.43	$178,568,931.45	$8,978,596,678.78
Comp Grant $ in Closed Options	$5,012,108,426.98	$541,476,476.82	$178,424,481.45	$5,732,009,385.25
Elev Grant $ in Closed Options	$942,176,771.92	$126,980.45	N/A	$942,333,752.37
ACG $ in Closed Options	$1,927,815,214.78	$191,597,902.16	N/A	$2,119,527,566.94
IMM $ in Closed Options	$184,725,974.22	N/A	N/A	$184,725,974.22
LMI Closed Options	**Option 1**	**Option 2**	**Option 3**	**Totals**
Number of Closings Held by LMI	50,912	4,057	977	55,946
Total $ to LMI	$4,371,718,560.54	$407,233,899.23	$73,508,232.22	$4,852,460,691.99
Comp Grant $ to LMI	$2,016,145,645.81	$225,010,530.37	$73,363,782.22	$2,314,519,958.40
Elev Grant $ to LMI	$454,812,492.28	$80,460.00	$30,000.00	$454,922,952.28
ACG $ to LMI	$1,840,150,663.13	$182,142,908.86	N/A	$2,022,408,021.99
Total IMM $	$60,609,759.32	$0.00	N/A	$60,609,759.32
LMI Closed Option Percentages	**Option 1**	**Option 2**	**Option 3**	**Totals**
% of Total Closings Held that are LMI	43%	49%	41%	43%
% of Total $ to LMI	54%	56%	41%	54%
% of Comp Grant $ to LMI	40%	42%	41%	40%
% of Elev Grant $ to LMI	48%	63%	N/A	48%
% to IMM	33%	N/A	N/A	33%

Table 6: Additional ACG Dollars

ACG > $50,000	
Count	13,840
Additional ACG Amount	$485,286,500

Elevation Program Activity

As of January 31, 2013, a total of 115,540 elevation letters have been sent to applicants.

- 34,490 (30%) applicants have returned letters expressing their interest in participating in the elevation program.
- 32,548 applicants are eligible and interested in receiving elevation awards.
  32,380 applicants have received elevation disbursements totaling $942,333,752 (average elevation award of $29,102).
- 5,094 initial and 25,380 additional disbursements of elevation funds from March 2008 through the present for a total of $894,004,012.
- 1,906 initial and 763 additional disbursements previously from program inception through current total of $48,329,740.
- 24 elevation requests for a total of $707,416 are currently at the closing companies for processing. See Table 6 for a summary of Elevation Disbursement Activity.

Table 7: Elevation Disbursement Activity

	# 0f Initial Disbursements	# 0f Additional Disbursements	Total $ Disbursed
Elevation Disbursements through Feb 08	1,906	763	$ 48,329,740
Elevation Disbursements from Mar 08	5,094	25,380	$ 894,004,012
Total Elevation Disbursements	7,000	26,143	$ 942,333,752
	Applications at Title Company		
Total Pending Transactions	24		$ 707,416

IMM Funding

As of January 31, 2013, IMM funding has been provided to 24,660 homeowners receiving $184,725,974:

- 39,023 letters have been mailed to date
- 34, 369 letters (88%) have been returned to the program;

24,660 (72%) have received disbursements totaling $184,725,974 with another 126 ($0.9 million) in the payment queue;

- 9,709 (28%) of the homeowners who responded have not been funded:
    - 8,598 (89%) of these homeowners have been determined to be ineligible or have declined funding;
    - 358 (4%) are currently being worked by the program;
    - 627 (6%) are missing documentation;
    - 126 (1%) are at the title company.

Individual Mitigation Measure (IMM) Certification

24,341 Certification letters were sent to Individual Mitigation Measure (IMM) applicants who received disbursements through November, 2012. Of the 9,637 letters returned through January 31, 2013, a total of 8,727 have been certified and 910 are under review.

Table 8: IMM Certification Status

Certification Status	Applicants	%
Certified	8,727	36%
Under Review	910	4%
Total Non-responses	14,704	60%
Total Letters Sent	24,341	100%

Figure 1: IMM Certification Status

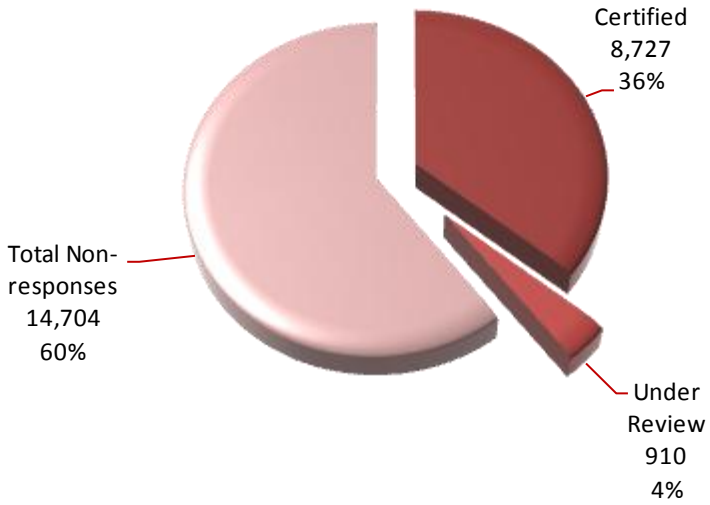


Table 9: Total Certification Population

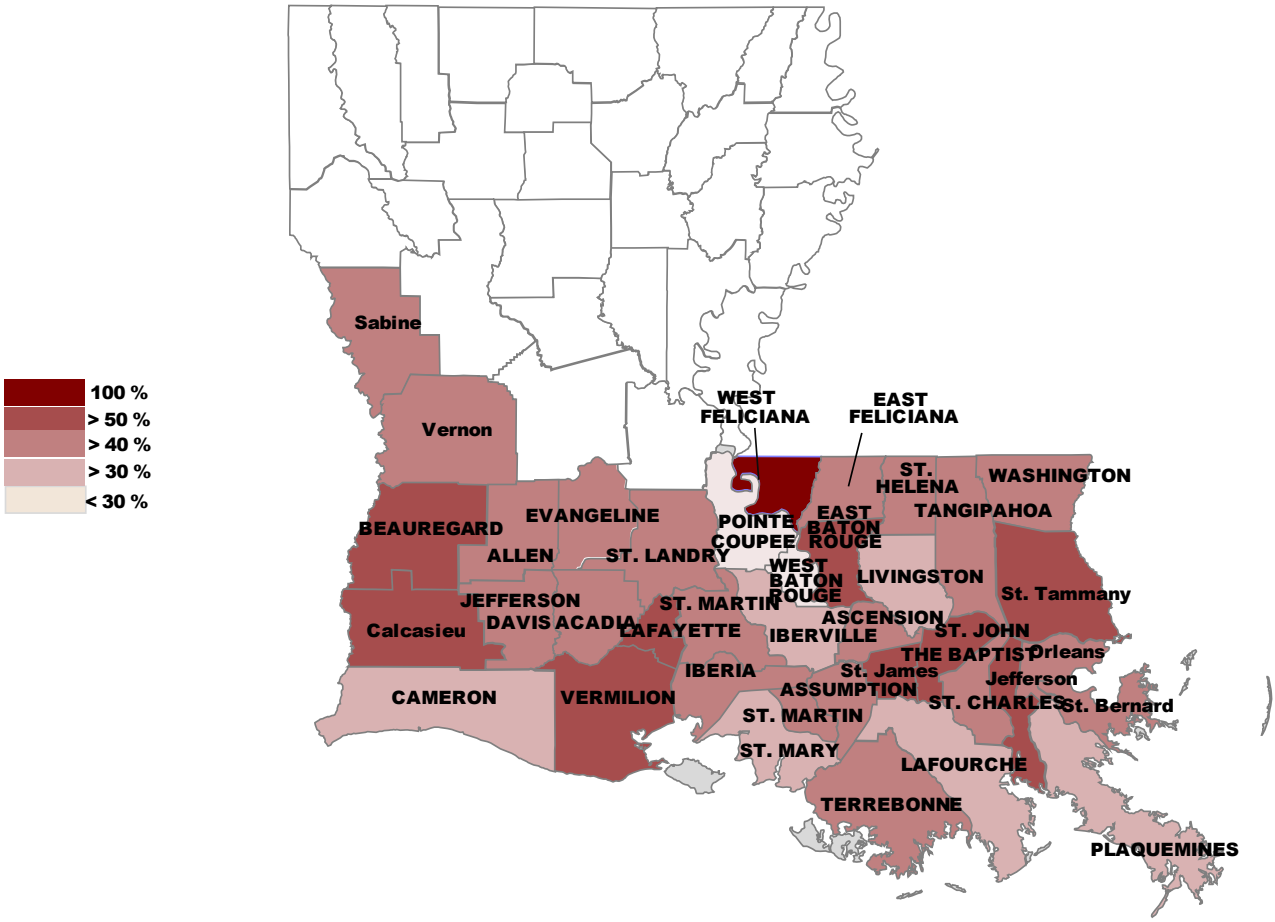
Total Certified Population	Applicants
Certified Files	8,727
Utilized IMM	8,727
Window Protection	6,909
Other Mitigation Activity	5,443
Provided Contractor Name	6,995
Provided Completion Date	5,393

Compliance and Monitoring

A total of 48% of the 113,046 applicants monitored through this period have been dispositioned Compliant. 28 of the 37 work-in-progress Parishes have greater than 40% compliancy.

Please see Appendix E, Compliance by Parish for additional details.

Figure 2: Compliance by Parish

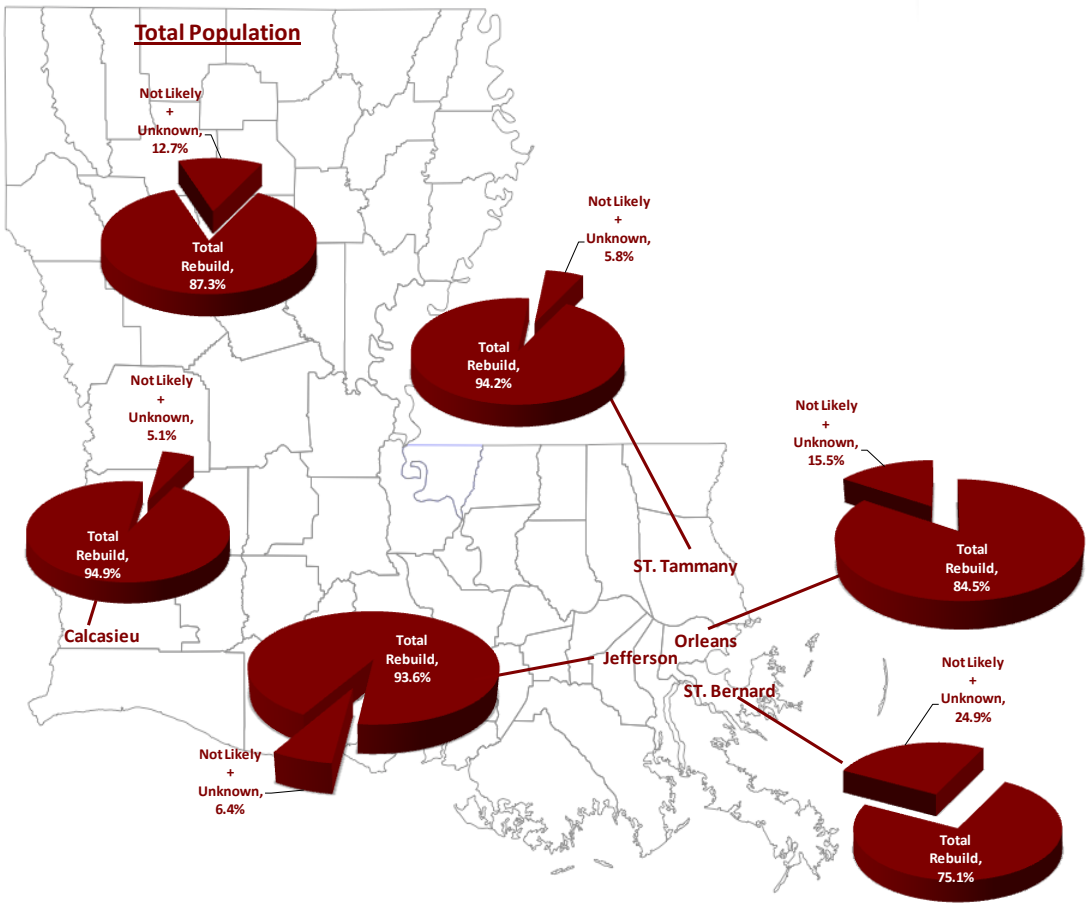


A total of 87.2%[1] of the 113,046 applicants monitored through this period are likely to have rebuilt their homes.

Table 10: Likely/Not Likely to Have Rebuilt

	Total	Total Rebuild	Total Rebuild %	Likely Rebuild	Not Likely to Rebuild	Unknown
Orleans	42,547	35,964	84.5%	17,411	2,105	4,478
Jefferson	23,643	22,128	93.6%	8,643	1,362	153
Calcasieu	11,114	10,542	94.9%	4,529	519	53
Saint Tammany	10,165	9,574	94.2%	4,069	535	56
Saint Bernard	10,154	7,624	75.1%	3,095	959	1,571
	113,046	98,672	87.3%	43,874	7,636	6,738

Figure 3: Likely/Not Likely to Have Rebuilt



[1] Note: this number represents the summation of compliant applicants and those Likely to rebuild.

Appeals

As of January 31, 2013, 17,916 cases have been processed through the Appeals department, 17,915 have been resolved, and 1 is active. Table 11: Status of Appeals shows the status of these cases.

Table 11: Status of Appeals

Resolved Cases	Applicants	%	Awards	Average Award
Additional Funds Awarded	6,750	38%	$189,284,767	$28,042
Reduction of Award	918	5%	($17,455,665)	($19,056)
No Change	5,624	31%		
Eligibility Approved	1,575	9%		
Eligibility Denied	3,048	17%		
Total	**17,915**	**100%**		

Figure 4: Status of Appeals

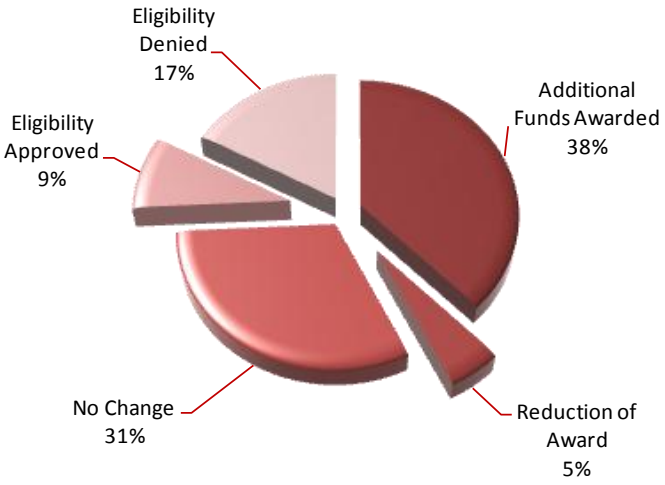


Table 12: Status of State Panel Review Appeals

ACTIVITY	As of COB 10-Jan	As of COB 17-Jan	As of COB 24-Jan	As of COB 31-Jan
Total Cases Requested for State Panel Review	4,235	4,235	4,235	4,235
State Appeal Cases in Progress	0	0	0	0
State Appeal Cases Resolved	**4,235**	**4,235**	**4,235**	**4,235**

Incoming and Outgoing Calls

There were a total of 2,216 incoming and outgoing calls made for this reporting period.

Table 13: Incoming and Outgoing Calls

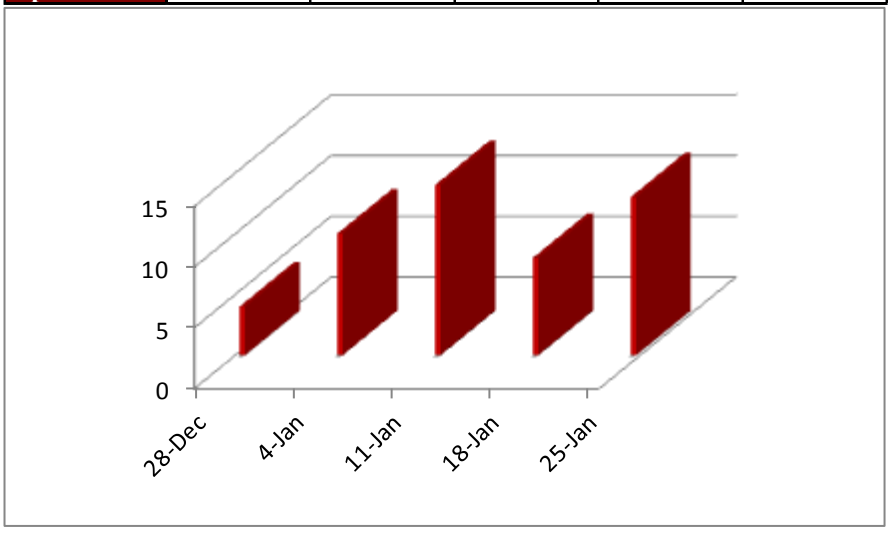
01/25/2013 - 01/31/2013	In-Coming	Out-Going	Abandoned	Abandon %	Total Calls
Call Center	318		7	2.2%	318
Compliance Call Center	117		0	0.0%	117
C&M	49	612			661
IMM	6	43			49
C&M Non Responsive					845
LLS	0	1			1
AFWA	19	39	0		58
Record Requests	16	10	0		26
Subrogation	4	2			6
E&BD	49	80			129
Appeals	0	6	0		6
Total	578	793	7	0.3%	2,216

Housing Assistance Center Appointment Activity

There were a total of 13 RHAS appointments held at the Baton Rouge and New Orleans Housing Assistance Centers during the reporting period.

Figure 5: Housing Assistance Center Appointments by Week

Week Start	28-Dec	4-Jan	11-Jan	18-Jan	25-Jan
Appointments per Week	4	10	14	8	13



Letters Mailed

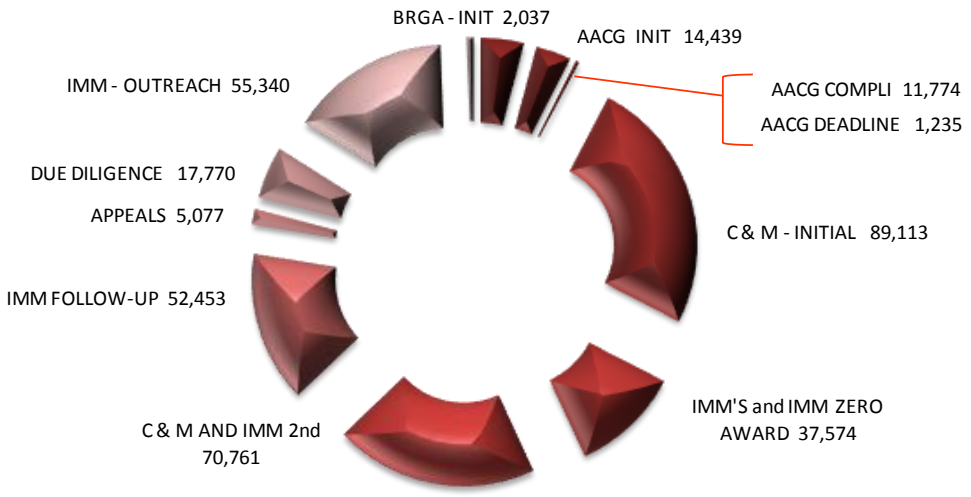
There were a total of 1,387 letters mailed during the reporting period. From Transition of Contract 4/20/09 forward, 358,313 letters have been mailed.

Table 14: Weekly Letters Mailed

Weekly Activity	Week to Date	Total*
Additional Affordable Compensation Grant (AACG) - Initial Letter	2	14,439
Additional Affordable Compensation Grant (AACG) Compliance - 6 month letter for efforts to comply	-	11,774
Additional Affordable Compensation Grant (AACG) Deadline Letter	-	1,235
Compliance & Monitoring (C&M) - Initial Letter	-	89,113
Individual Mitigation Measures (IMM)	-	37,574
Compliance and Monitoring (C&M) and Individual Mitigation Measures (IMM) Second letters to non-respondents	-	70,761
Compliance and Monitoring (C&M) and Individual Mitigation Measures (IMM) Followup-up Letters to respondents for additional documents	444	52,453
Appeals Determination Letters and Denied Appeals	1	5,077
Due Diligence Letters	25	17,770
Individual Mitigation Measures (IMM) - Outreach Letters & Deadline Letters	422	55,340
Blight Reduction Grant Adjustment (BRGA) - Initial Letters	-	2,037
Individual Mitigation Measures (IMM) - Second Certification Letters	493	740
Grand Total	**1,387**	**358,313**

*From Transition of Contract 4/20/09 and forward: 358,313 are shown in the table above and figure below.

Figure 6: Project Letters Mailed by Type



PROGRAM SUPPORT STATUS

ANTIFRAUD, WASTE & ABUSE/ RECORDS REQUESTS

- Researched and responded to subpoenas, advocacy group requests, and applicant file requests
- Investigated both internal and external matters reported via several sources, to include the Antifraud and Ethics Help Lines

Table 15: Antifraud and Ethics Metrics

ACTIVITY	29-Dec 4-Jan	4-Jan 11-Jan	12-Jan 18-Jan	19-Jan 25-Jan	26-Jan 1-Feb
Issues Received via Antifraud and Ethic Help Line	1	4	2	2	2

Table 16: Antifraud, Waste & Abuse

ACTIVITY	29-Dec 4-Jan	4-Jan 11-Jan	12-Jan 18-Jan	19-Jan 25-Jan	26-Jan 1-Feb
ID Verifications Received For Review	1	4	2	2	2
ID Verifications Cleared	1	4	2	2	2
AWFA Issues Opened	3	5	15	9	7

Table 17: Record Requests

ACTIVITY	29-Dec 4-Jan	4-Jan 11-Jan	12-Jan 18-Jan	19-Jan 25-Jan	26-Jan 1-Feb
Subpoenas Received	0	0	1	1	1
Subpoenas Resolved	1	0	0	0	2
Public Record Requests Received	6	6	13	0	2
Public Record Requests Resolved	6	7	9	7	3

APPENDIX A

Closings by Parish and Zip Code –

Note: *All Damaged Residence information is as provided by the applicant during the application process. Actual damaged residence information may differ from what the applicant provided. Eligibility information is confirmed during the verification process.*

Parish	Option 1. Keep Your Home	Option Amount	Option 2. Sell, but Stay in Louisiana	Option Amount	Option 3. Sell, and Move out of Louisiana	Option Amount	Total	Total Dollars by Parish
Acadia	289	$11,628,835.22	2	$79,017.14			**291**	**$11,707,852.36**
Allen	489	$17,457,477.27	11	$781,526.11	1	$15,302.45	**501**	**$18,254,305.83**
Ascension	144	$6,932,117.20					**144**	**$6,932,117.20**
Assumption	211	$7,499,542.24					**211**	**$7,499,542.24**
Beauregard	937	$29,707,773.11	10	$699,394.01			**947**	**$30,407,167.12**
Calcasieu	12,713	$464,831,747.59	107	$7,711,915.90	6	$281,654.70	**12,826**	**$472,825,318.19**
Cameron	1,551	$102,706,161.41	127	$9,805,284.76	2	$143,850.00	**1,680**	**$112,655,296.17**
East Baton Rouge	178	$7,345,381.54	1	$66,481.37	1	$62,718.03	**180**	**$7,474,580.94**
East Feliciana	27	$936,268.11	1	$50,000.00			**28**	**$986,268.11**
Evangeline	53	$1,569,626.54					**53**	**$1,569,626.54**
Iberia	1,023	$51,221,152.72	16	$910,434.47	1	$61,085.70	**1,040**	**$52,192,672.89**
Iberville	55	$2,373,692.84	1	$36,036.42			**56**	**$2,409,729.26**
Jefferson	25,099	$1,375,510,711.46	136	$14,092,101.40	30	$2,672,679.64	**25,265**	**$1,392,275,492.50**
Jefferson Davis	853	$29,575,982.14	12	$832,716.37			**865**	**$30,408,698.51**
Lafayette	114	$3,483,188.48	2	$205,060.00			**116**	**$3,688,248.48**
Lafourche	791	$37,884,247.62	6	$394,070.95	1	$83,762.58	**798**	**$38,362,081.15**
Livingston	213	$9,552,835.38	3	$170,679.66			**216**	**$9,723,515.04**
Orleans	41,729	$3,825,601,235.47	3,612	$349,050,242.27	1,544	$120,967,824.65	**46,885**	**$4,295,619,302.39**

Parish	Option 1. Keep Your Home	Option Amount	Option 2. Sell, but Stay in Louisiana	Option Amount	Option 3. Sell, and Move out of Louisiana	Option Amount	Total	Total Dollars by Parish
Plaquemines	2,902	$182,242,540.80	241	$16,351,928.43	23	$1,257,284.17	**3,166**	**$199,851,753.40**
Pointe Coupee	14	$702,203.66					**14**	**$702,203.66**
Sabine	30	$1,141,854.17					**30**	**$1,141,854.17**
Saint Bernard	7,890	$691,175,929.16	3,753	$309,076,125.63	710	$50,460,468.05	**12,353**	**$1,050,712,522.84**
Saint Charles	984	$42,617,897.90	2	$187,531.89			**986**	**$42,805,429.79**
Saint Helena	270	$11,641,633.87	2	$143,031.10			**272**	**$11,784,664.97**
Saint James	367	$13,237,408.45					**367**	**$13,237,408.45**
Saint Landry	159	$7,626,520.21	6	$540,359.60			**165**	**$8,166,879.81**
Saint Martin	102	$2,981,506.66	3	$158,095.95			**105**	**$3,139,602.61**
Saint Mary	841	$35,728,384.24	4	$207,470.66			**845**	**$35,935,854.90**
Saint Tammany	10,954	$713,209,082.71	141	$13,465,462.52	31	$2,326,514.65	**11,126**	**$729,001,059.88**
St John The Baptist	1,224	$35,749,380.28					**1,224**	**$35,749,380.28**
Tangipahoa	1,506	$66,010,038.30	6	$419,788.82	1	$41,576.71	**1,513**	**$66,471,403.83**
Terrebonne	2,474	$132,469,563.26	49	$3,431,972.41	1	$41,071.13	**2,524**	**$135,942,606.80**
Vermilion	1,617	$97,065,737.33	50	$3,450,006.10	3	$134,133.35	**1,670**	**$100,649,876.78**
Vernon	142	$4,117,406.24	2	$152,624.24			**144**	**$4,270,030.48**
Washington	1,325	$42,341,455.34	13	$732,001.25	1	$19,005.64	**1,339**	**$43,092,462.23**
West Baton Rouge	13	$713,734.22					**13**	**$713,734.22**
West Feliciana	4	$236,134.76					**4**	**$236,134.76**
	119,287	**$8,066,826,387.90**	**8,319**	**$733,201,359.43**	**2,356**	**$178,568,931.45**	**129,962**	**$8,978,596,678.78**

Zip Code	Number of Closings	Dollar Amount
30291	1	$106,860.00
32217	1	$56,870.38
35222	1	$84,402.30
38309	1	$41,960.00
39466	1	$150,000.00
40094	1	$48,090.77
40117	1	$10,229.98
40119	1	$69,861.57
40445	1	$48,187.59
70001	929	$50,713,515.84
70002	972	$60,930,521.26
70003	2,375	$135,265,023.96
70005	831	$46,208,441.58
70006	1,480	$81,999,943.26
70012	1	$69,868.67
70014	1	$45,419.47
70015	1	$37,500.00
70017	10	$1,093,844.45
70018	4	$482,395.38
70019	5	$684,750.00
70028	1	$130,730.00
70029	1	$69,425.63
70030	52	$2,412,391.13
70031	49	$1,996,570.81
70032	1,885	$153,300,613.04
70033	1	$35,800.00
70036	187	$13,396,367.78
70037	483	$26,967,401.39
70038	279	$12,617,149.60
70039	88	$3,543,176.79
70040	368	$30,435,129.81
70041	775	$44,456,312.75
70042	6	$339,677.42
70043	5,240	$449,148,326.10
70044	3	$286,000.00
70045	3	$280,479.74
70046	11	$848,418.19
70047	161	$7,240,927.51
70048	2	$45,330.74
70049	172	$6,135,555.70
70050	228	$14,485,878.84
70051	60	$2,362,782.22
70052	47	$1,425,874.86
70053	701	$35,591,298.19
70054	2	$99,998.05
70056	1,906	$85,405,453.96
70057	118	$4,326,047.44
70058	3,250	$153,747,404.58
70059	5	$406,081.88
70062	908	$58,908,699.88
70063	6	$294,660.03
70064	3	$194,967.67
70065	3,824	$209,511,034.67
70066	7	$205,912.60
70067	421	$30,930,304.16
70068	738	$15,758,211.41
70069	9	$450,673.66
70070	127	$4,523,284.84
70071	46	$1,855,758.85
70072	4,354	$272,862,572.69
70073	6	$342,123.71
70075	1,530	$115,401,806.27
70076	13	$545,568.27
70077	1	$150,000.00
70078	19	$1,110,998.85
70079	20	$1,051,921.41
70080	16	$926,716.27
70081	2	$186,646.09
70082	141	$9,857,663.53
70083	807	$58,218,120.76
70084	235	$10,282,982.50
70085	1,567	$131,302,002.32
70086	74	$3,088,464.22
70087	308	$14,859,226.34
70090	172	$6,402,196.48

Zip Code	Number of Closings	Dollar Amount
70091	105	$4,947,628.90
70092	2,054	$194,391,904.37
70093	2	$300,000.00
70094	1,989	$82,172,919.44
70095	2	$66,435.42
70096	1	$110,448.86
70101	11	$773,641.90
70104	1	$2,613.09
70105	1	$78,877.29
70107	1	$56,880.00
70109	1	$147,266.60
70110	1	$82,000.00
70112	72	$6,350,355.76
70113	414	$36,806,299.93
70114	1,343	$64,336,352.41
70115	1,442	$108,071,059.95
70116	754	$73,112,237.80
70117	5,933	$618,154,965.63
70118	2,383	$214,754,054.79
70119	3,488	$326,977,354.24
70120	1	$79,091.60
70121	416	$27,333,605.31
70122	7,830	$765,208,856.43
70123	526	$30,049,448.62
70124	3,880	$436,037,481.13
70125	1,698	$165,065,888.57
70126	6,241	$572,421,715.63
70127	3,993	$343,426,769.86
70128	3,616	$294,287,775.10
70129	1,953	$174,348,707.33
70130	232	$15,945,037.26
70131	1,474	$68,112,228.07
70132	1	$73,490.92
70150	1	$150,000.00
70164	2	$167,379.50
70170	1	$93,514.45
70175	2	$276,180.00
70177	7	$827,042.34
70179	1	$1,259.62
70189	1	$150,000.00
70219	1	$150,000.00
70224	1	$75,268.74
70230	1	$38,772.50
70301	196	$7,380,153.85
70302	1	$71,610.00
70339	5	$121,948.82
70340	19	$565,168.55
70341	54	$1,873,292.32
70342	5	$128,223.21
70343	28	$992,372.45
70344	616	$40,239,967.47
70345	96	$4,835,146.01
70346	62	$2,960,067.00
70352	1	$27,570.55
70353	197	$14,554,241.52
70354	53	$2,779,784.46
70355	7	$248,227.22
70356	177	$7,844,540.10
70357	52	$3,623,302.87
70358	230	$19,961,020.24
70359	80	$2,078,447.05
70360	136	$4,486,703.44
70361	5	$238,990.92
70362	1	$18,421.53
70363	736	$35,606,042.65
70364	131	$5,090,381.23
70372	13	$307,504.06
70373	16	$872,622.50
70374	39	$1,658,753.76
70377	294	$17,653,800.93
70380	85	$3,621,219.72
70381	2	$109,537.47
70390	112	$4,217,007.00
70391	4	$107,798.39
70392	43	$1,698,776.70

Zip Code	Number of Closings	Dollar Amount
70393	7	$223,911.69
70394	261	$11,563,821.42
70395	37	$1,390,263.37
70397	161	$10,727,382.20
70401	174	$8,429,349.37
70403	242	$10,306,466.52
70404	14	$521,945.95
70420	121	$5,995,420.29
70421	11	$998,068.49
70422	298	$12,120,441.68
70423	1	$12,824.36
70424	1	$122,993.05
70426	190	$5,943,399.29
70427	725	$22,700,816.43
70429	4	$117,268.02
70430	1	$103,885.39
70431	111	$6,060,005.81
70433	309	$16,858,615.90
70434	11	$878,521.56
70435	265	$13,971,861.01
70436	17	$742,211.49
70437	145	$6,739,637.44
70438	371	$12,438,002.74
70440	1	$62,968.52
70441	172	$7,805,952.73
70442	6	$314,061.09
70443	179	$8,241,549.39
70444	192	$8,110,545.51
70445	677	$44,835,034.05
70446	45	$1,867,352.14
70447	81	$4,263,399.31
70448	498	$30,794,330.46
70449	17	$1,183,416.45
70450	62	$2,364,283.11
70451	29	$1,283,189.75
70452	420	$16,775,056.12
70453	9	$480,798.59
70454	199	$8,548,890.40
70455	13	$469,191.68
70456	106	$4,897,628.50
70457	1	$35,295.95
70458	3,413	$231,179,977.95
70459	10	$632,048.26
70460	2,002	$128,116,427.79
70461	2,795	$209,604,269.58
70462	71	$3,091,206.33
70463	16	$899,530.48
70464	8	$318,952.13
70465	35	$1,494,898.41
70466	59	$2,180,652.40
70467	3	$104,278.01
70469	3	$134,948.01
70470	5	$314,715.44
70471	223	$10,817,473.44
70478	1	$112,500.00
70485	1	$150,000.00
70501	25	$642,075.97
70503	5	$329,340.63
70506	14	$504,455.07
70507	13	$345,416.85
70508	9	$242,751.01
70510	623	$36,503,669.58
70511	1	$53,690.00
70512	13	$379,636.50
70514	129	$4,573,595.07
70515	12	$429,546.15
70516	2	$53,376.91
70517	49	$1,424,254.30
70518	12	$367,025.21
70519	3	$101,702.98
70520	10	$331,706.43
70521	1	$45,018.75
70522	14	$420,078.41
70523	23	$775,779.95
70524	2	$174,079.78

Zip Code	Number of Closings	Dollar Amount
70525	22	$565,938.16
70526	116	$4,835,745.26
70528	316	$20,280,113.79
70529	10	$286,189.04
70531	11	$282,266.57
70532	118	$4,613,985.91
70533	688	$44,301,303.49
70534	3	$134,344.10
70535	33	$1,871,611.44
70537	3	$76,369.94
70538	488	$22,880,809.91
70540	1	$38,290.00
70542	53	$2,173,898.64
70543	26	$852,949.10
70544	203	$6,919,460.17
70546	243	$7,559,720.23
70548	109	$6,308,133.13
70549	69	$2,562,204.53
70550	2	$68,572.83
70551	3	$174,693.54
70552	9	$278,889.34
70554	10	$351,850.91
70555	13	$591,648.16
70556	12	$514,070.32
70559	20	$684,828.08
70560	695	$35,523,543.07
70562	1	$30,150.00
70563	28	$1,039,758.26
70569	3	$178,047.46
70570	101	$5,055,717.11
70575	2	$47,439.07
70576	2	$61,571.68
70577	3	$90,698.20
70578	67	$3,339,698.50
70581	24	$885,851.86
70582	45	$1,416,765.43
70583	7	$200,490.25
70584	5	$176,302.13
70585	1	$51,800.73
70586	18	$456,886.60
70589	8	$506,537.08
70591	181	$5,540,725.92
70592	23	$830,304.39
70601	2,981	$109,667,935.46
70602	6	$179,130.05
70605	1,686	$55,073,029.39
70606	11	$320,726.43
70607	2,018	$82,553,806.24
70609	1	$17,850.00
70610	1	$23,185.00
70611	1,009	$42,813,983.72
70612	5	$238,832.90
70614	1	$36,000.00
70615	1,227	$48,974,871.72
70616	7	$545,049.93
70630	125	$4,795,089.58
70631	644	$46,536,001.34
70632	192	$15,725,473.83
70633	492	$16,138,449.45
70634	477	$15,154,906.85
70637	15	$618,507.79
70638	2	$36,138.71
70639	4	$96,593.64
70640	37	$1,787,949.97
70641	2	$133,401.05
70643	123	$9,022,842.36
70644	3	$84,653.39
70645	288	$17,320,949.16
70646	68	$3,485,596.26
70647	612	$24,265,959.79
70648	169	$6,009,584.46
70650	14	$429,633.32
70651	12	$302,585.85
70652	71	$1,826,498.08
70653	63	$1,851,819.59

Zip Code	Number of Closings	Dollar Amount
70654	12	$359,228.51
70655	148	$5,322,507.86
70656	12	$644,609.56
70657	230	$8,963,308.65
70658	28	$1,176,375.70
70659	15	$409,994.23
70660	110	$3,681,386.23
70661	243	$9,547,180.91
70662	3	$100,999.77
70663	1,334	$44,267,444.97
70664	14	$375,972.92
70665	588	$21,726,003.23
70667	1	$79,564.87
70668	395	$14,639,900.58
70669	636	$23,234,453.80
70688	1	$3,067.74
70699	1	$43,610.00
70706	14	$554,301.82
70707	1	$10,888.64
70711	17	$661,274.56
70714	17	$628,611.54
70716	1	$51,452.27
70717	1	$26,530.00
70718	3	$201,731.51
70719	3	$111,358.16

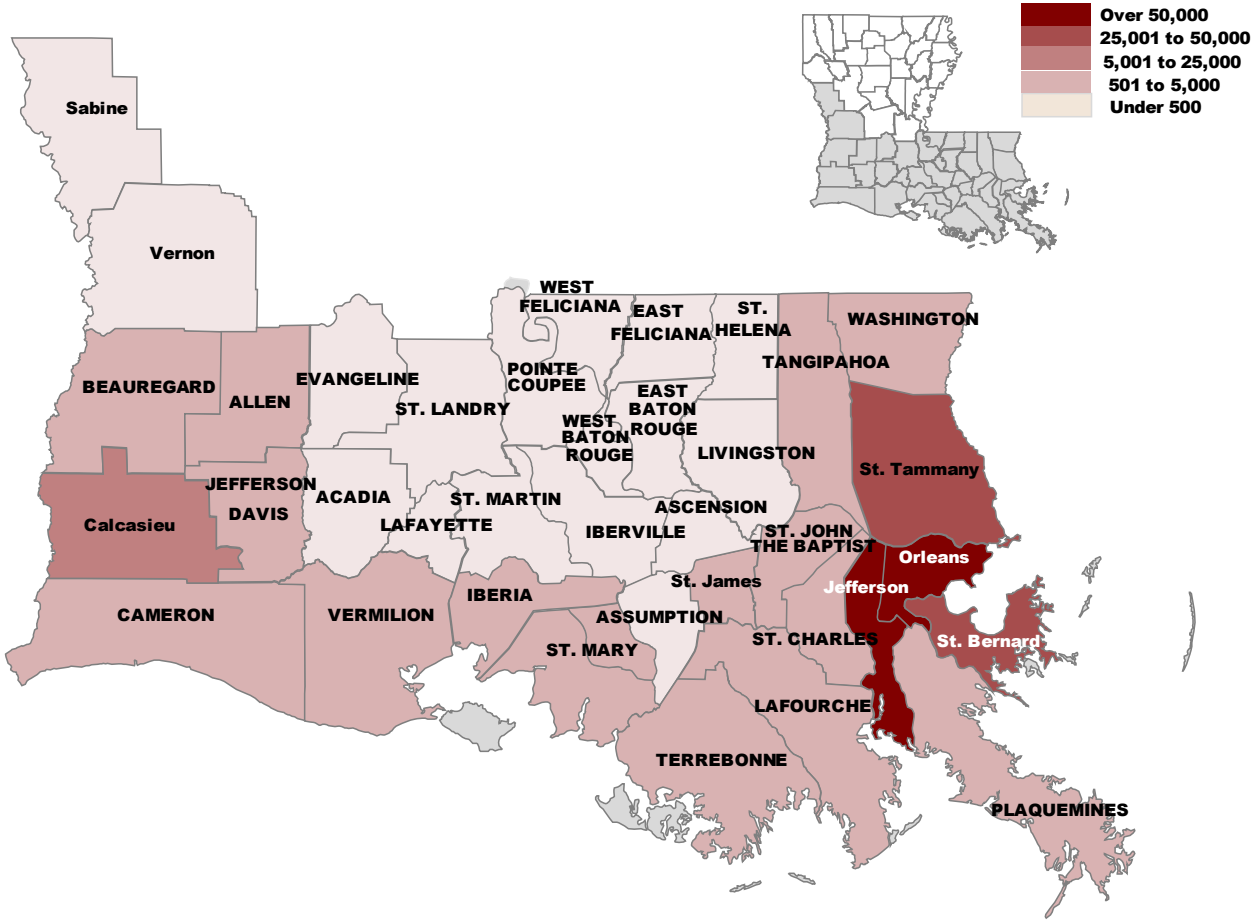
Zip Code	Number of Closings	Dollar Amount
70721	16	$659,735.10
70722	18	$658,908.43
70723	41	$1,449,799.15
70725	7	$392,685.71
70726	32	$1,485,128.97
70727	1	$16,116.61
70728	1	$43,176.16
70729	1	$27,422.22
70730	4	$111,465.55
70733	6	$440,058.70
70734	7	$343,481.81
70736	1	$30,450.00
70737	36	$1,644,667.58
70739	7	$336,164.09
70740	2	$102,042.59
70744	17	$749,420.93
70748	1	$47,087.71
70749	1	$47,436.46
70750	1	$17,690.00
70753	1	$32,854.40
70754	9	$309,935.66
70757	2	$111,826.35
70760	6	$406,974.23
70761	2	$79,242.66
70763	18	$615,599.10

Zip Code	Number of Closings	Dollar Amount
70764	13	$420,503.31
70767	11	$615,863.97
70769	19	$830,861.32
70770	4	$143,792.25
70772	1	$30,000.00
70774	7	$474,670.90
70775	7	$646,634.76
70776	5	$161,861.97
70777	4	$119,263.90
70778	9	$538,391.67
70780	5	$285,828.13
70783	1	$46,200.00
70785	22	$991,990.88
70788	11	$601,042.37
70789	2	$140,129.00
70791	13	$646,336.60
70792	1	$109,594.42
70802	20	$636,248.48
70805	29	$1,380,520.46
70806	6	$398,600.62
70807	9	$373,494.23
70808	3	$142,078.14
70809	2	$172,541.48
70810	8	$493,787.15
70811	6	$390,084.16

Zip Code	Number of Closings	Dollar Amount
70812	10	$344,248.38
70814	16	$319,256.91
70815	9	$271,743.21
70816	5	$181,640.69
70817	9	$348,525.60
70818	1	$150,000.00
70819	4	$169,090.93
70820	2	$106,764.89
70856	1	$32,177.38
70901	1	$104,992.18
71022	1	$105,000.00
71026	1	$150,000.00
71028	1	$38,942.58
71119	1	$109,098.52
71126	1	$24,607.39
71295	1	$44,824.28
71322	1	$13,213.66
71353	7	$495,373.93
71367	12	$304,256.66
71403	13	$531,122.97
71419	1	$2,395.64
71429	3	$112,694.56
71433	1	$150,000.00
71439	4	$82,709.06
71446	76	$1,897,005.35
71449	14	$693,760.60
71458	1	$61,740.00
71460	1	$150,000.00
71461	4	$71,791.85
71462	1	$22,416.19
71463	75	$2,906,383.57
71474	2	$63,056.62
71486	6	$79,677.27
71496	1	$19,538.03
74058	1	$30,999.68
74060	1	$14,540.78
74071	1	$63,321.64
75038	1	$12,893.25
75127	1	$150,000.00
77027	1	$45,992.13
77043	1	$48,754.91
77045	1	$150,000.00
77058	1	$114,672.04
77087	1	$27,700.00
78607	1	$115,000.00
90363	1	$144,701.00
	129,962	**$8,978,596,678.78**

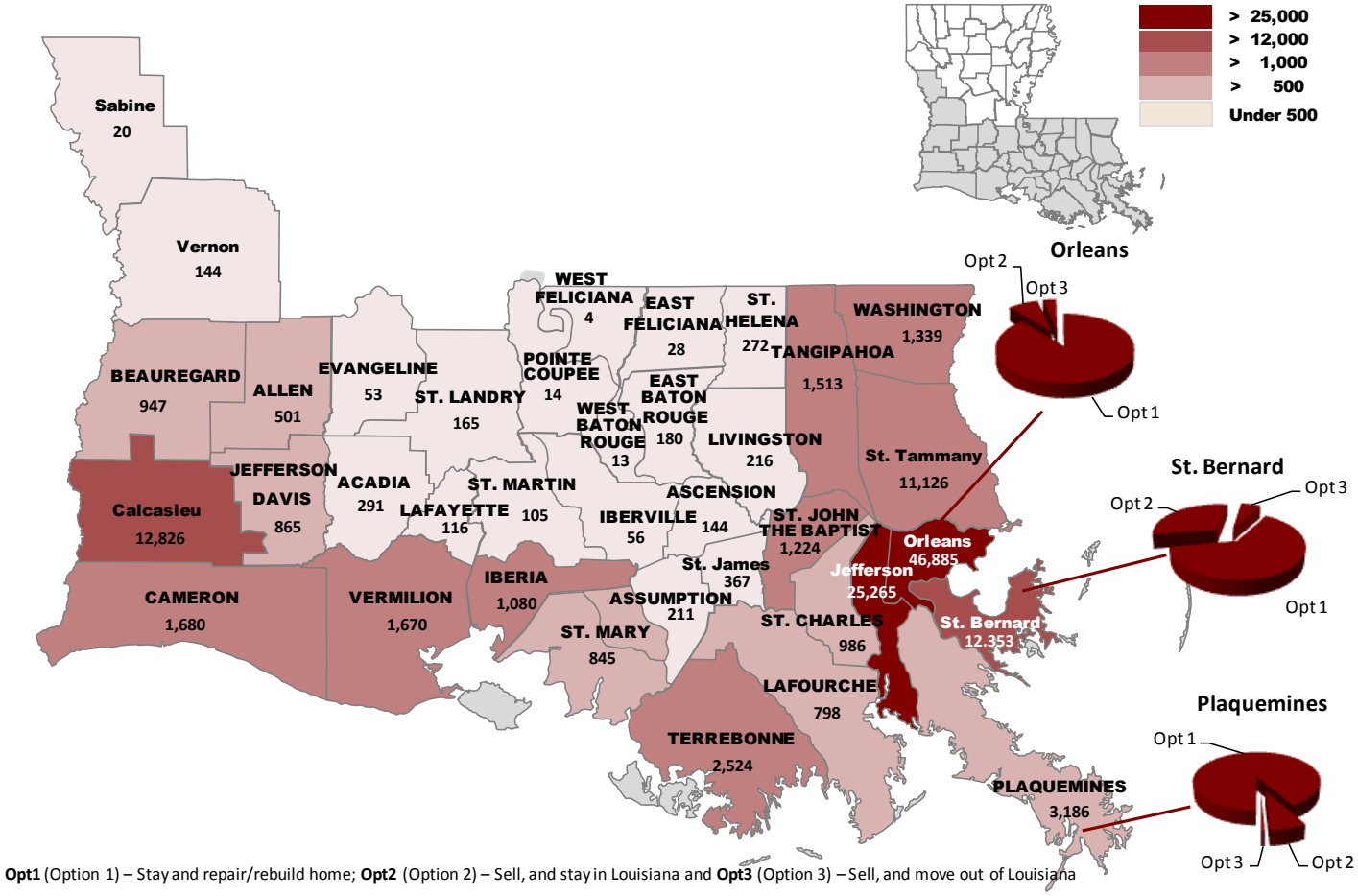
APPENDIX B

Total Number of damaged residences reported by Parish



APPENDIX C

Actual use of Funds as of January 31, 2013



Opt1 (Option 1) – Stay and repair/rebuild home; **Opt2** (Option 2) – Sell, and stay in Louisiana and **Opt3** (Option 3) – Sell, and move out of Louisiana

APPENDIX D

Elevation, ACG, & IMM by Parish

Parish	Elev Count	Elev Amount	ACG Count	ACG Amount	IMM Count	IMM Amount
Acadia	82	$2,320,000.00	140	$3,403,318.84	49	$367,500.00
Allen	34	$885,225.00	207	$6,141,446.52	86	$643,261.71
Ascension	14	$360,000.00	85	$2,212,111.73	27	$202,500.00
Assumption	10	$250,000.00	129	$3,396,841.37	29	$217,500.00
Beauregard	21	$540,000.00	364	$9,568,829.99	119	$892,500.00
Calcasieu	1,112	$30,387,490.41	3,348	$106,729,319.52	2,159	$16,191,690.00
Cameron	667	$18,523,795.60	661	$30,579,024.35	136	$1,018,103.00
East Baton Rouge	16	$450,000.00	60	$1,956,662.02	35	$262,500.00
East Feliciana			19	$439,951.51	4	$30,000.00
Evangeline	2	$50,000.00	25	$581,710.48	5	$37,500.00
Iberia	353	$9,775,379.46	462	$14,119,208.30	192	$1,439,142.77
Iberville	3	$80,000.00	37	$994,842.40	4	$30,000.00
Jefferson	8,015	$237,208,993.12	4,817	$155,515,226.59	7,438	$55,746,749.16
Jefferson Davis	65	$1,828,527.52	240	$7,221,433.77	138	$1,033,730.00
Lafayette	5	$150,000.00	58	$1,406,509.96	19	$142,500.00
Lafourche	255	$7,065,009.36	418	$12,021,487.16	124	$925,216.77
Livingston	29	$730,000.00	139	$3,906,505.30	24	$180,000.00
Orleans	15,156	$448,111,564.66	19,647	$1,125,934,722.17	9,049	$67,734,680.79
Plaquemines	795	$21,213,558.72	1,899	$82,490,033.96	208	$1,560,000.00
Pointe Coupee			10	$351,120.57	1	$7,500.00
Sabine	2	$40,000.00	18	$608,466.67	4	$30,000.00
Saint Bernard	1,375	$39,019,145.44	5,272	$277,286,885.74	831	$6,209,273.51
Saint Charles	250	$7,140,000.00	296	$6,923,260.65	245	$1,837,500.00

Parish	Elev Count	Elev Amount	ACG Count	ACG Amount	IMM Count	IMM Amount
Saint Helena	21	$550,753.25	199	$5,693,134.50	32	$240,000.00
Saint James	5	$120,000.00	171	$4,483,657.71	80	$600,000.00
Saint Landry	14	$400,000.00	90	$3,193,253.81	33	$247,500.00
Saint Martin	8	$220,000.00	67	$1,195,444.89	17	$127,500.00
Saint Mary	215	$6,100,000.00	518	$15,193,977.88	113	$847,500.00
Saint Tammany	1,587	$44,711,508.72	2,913	$121,746,435.59	1,815	$13,599,997.38
St John The Baptist	61	$1,806,659.53	348	$8,913,189.33	383	$2,871,058.49
Tangipahoa	128	$3,410,000.00	934	$26,904,677.06	231	$1,732,340.10
Terrebonne	1,193	$32,879,416.05	1,339	$40,654,068.07	416	$3,116,838.34
Vermilion	852	$25,106,725.53	609	$20,456,705.75	290	$2,175,000.00
Vernon	4	$90,000.00	46	$1,239,563.56	20	$150,000.00
Washington	31	$810,000.00	507	$15,735,027.17	301	$2,256,392.20
West Baton Rouge			7	$207,143.15	2	$15,000.00
West Feliciana			2	$122,368.90	1	$7,500.00
	32,380	**$942,333,752.37**	**46,101**	**$2,119,527,566.94**	**24,660**	**$184,725,974.22**

APPENDIX E

A total of 48% of the 113,046 applicants monitored through this period have been dispositioned Compliant. The Non-Compliant population was 26% of the total.

Table 18: Compliant by Parish

	Total	No Response	% No Response	Response	% Response	Compliant	% Compliant	Non-Compliant	% Non-Compliant
Acadia	**229**	40	17%	189	83%	93	41%	96	42%
Allen	**414**	72	17%	342	83%	200	48%	138	33%
Ascension	**105**	26	25%	79	75%	43	41%	36	34%
Assumption	**112**	26	23%	86	77%	45	40%	41	37%
Beauregard	**748**	154	21%	594	79%	376	50%	214	29%
Calcasieu	**11,114**	2,247	20%	8,867	80%	6,013	54%	2,645	24%
Cameron	**1,267**	289	23%	978	77%	459	36%	502	40%
East Baton Rouge	**160**	42	26%	118	74%	82	51%	35	22%
East Feliciana	**17**	1	6%	16	94%	7	41%	9	53%
Evangeline	**43**	13	30%	30	70%	17	40%	13	30%
Iberia	**748**	148	20%	600	80%	355	47%	222	30%
Iberville	**29**	8	28%	21	72%	10	34%	11	38%
Jefferson	**23,643**	4,431	19%	19,212	81%	13,485	57%	5,123	22%
Jefferson Davis	**746**	174	23%	572	77%	341	46%	217	29%
Lafayette	**71**	17	24%	54	76%	39	55%	15	21%
Lafourche	**543**	129	24%	414	76%	212	39%	196	36%
Livingston	**125**	37	30%	88	70%	41	33%	46	37%
Orleans	**42,547**	10,506	25%	32,041	75%	18,553	44%	11,846	28%

	Total	No Response	% No Response	Response	% Response	Compliant	% Compliant	Non-Compliant	% Non-Compliant
Plaquemines	**1,885**	502	27%	1,383	73%	585	31%	726	39%
Pointe Coupee	**11**	2	18%	9	82%	1	9%	8	73%
Sabine	**20**	3	15%	17	85%	9	45%	8	40%
Saint Bernard	**10,154**	2,619	26%	7,535	74%	4,529	45%	2,581	25%
Saint Charles	**813**	207	25%	606	75%	377	46%	200	25%
Saint Helena	**129**	14	11%	115	89%	56	43%	59	46%
Saint James	**230**	55	24%	175	76%	116	50%	58	25%
Saint Landry	**135**	33	24%	102	76%	64	47%	37	27%
Saint Martin	**70**	11	16%	59	84%	30	43%	27	39%
Saint Mary	**429**	94	22%	335	78%	165	38%	167	39%
Saint Tammany	**10,165**	2,138	21%	8,027	79%	5,505	54%	2,315	23%
St John The Baptist	**1,015**	188	19%	827	81%	557	55%	246	24%
Tangipahoa	**904**	217	24%	687	76%	382	42%	296	33%
Terrebonne	**1,849**	433	23%	1,416	77%	741	40%	643	35%
Vermilion	**1,324**	232	18%	1,092	82%	698	53%	365	28%
Vernon	**121**	29	24%	92	76%	63	52%	28	23%
Washington	**1,117**	217	19%	900	81%	543	49%	351	31%
West Baton Rouge	**11**	5	45%	6	55%	3	27%	3	27%
West Feliciana	**3**	0	0%	3	100%	3	100%	0	0%
Total	**113,046**	**25,359**	**22%**	**87,687**	**78%**	**54,798**	**48%**	**29,523**	**26%**

GLOSSARY

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

- ***Duplicate Application*** Represents the total number of all applications identified for being a duplicate application.
- ***No First Appointment*** Represents the total number of all applications who did not complete an appointment by the December 15, 2007 deadline.
- ***Ineligible-FEMA Assessment*** Represents the total number of all applications due to FEMA assessment requirement.
- ***Sold Home Ineligible/Not Interested*** Represents the total number of all applications who did not meet the eligibility requirements of the Sold Home program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

- ***Zero Award*** Represents the total number of eligible applications under program guidelines but with grant calculation of zero dollars.
- ***Application Withdrawn*** Represents the total number of applications closed at the request of the applicant.

Total Benefits Calculated (Eligible Only) Represents the total population and benefits calculated for all eligible applicants that have positive calculations amounts and have not withdrawn their applications.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

- ***Option One Closings*** Applicants who have received funds under the Option 1 Benefit Selection.
- ***Option Two Closings*** Applicants who have received funds under the Option 2 Benefit Selection.
- ***Option Three Closings*** Applicants who have received funds under the Option 3 Benefit Selection.
- ***Sold Home Closings*** Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.
- ***Elevation Only Closings*** Represents the cumulative number of Option 1 applicants that received elevation funding only.
- ***Total Closing with Elevation Dollars*** Represents the cumulative number of Option 1 applicants that received elevation funding. The dollar amount represents the total elevation dollar elevation dollars disbursed under the program.

Eligible Applicants Without Funds Represents the total number of eligible applications that have yet to receive an award.

Eligibility Documentation Requested Represents applicants who have not provided necessary documentation to support their program eligibility.

Unable to Contact Represents the eligible applicants who are no longer responding to program communications.

Active Applications Represents the current total workable inventory of the program.

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Pipeline Diagram Terms (Figures 1 and 2):

APPLICATIONS & APPOINTMENTS

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

Road Home Advisory Services (RHAS) Appointments Held Represents the cumulative number of all Road Home Advisory Services appointments held.

CALCULATIONS

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

CLOSINGS BY OPTION SELECTION

Option One Closings Applicants who have received funds under the Option 1 Benefit Selection.

Option Two Closings Applicants who have received funds under the Option 2 Benefit Selection.

Option Three Closings Applicants who have received funds under the Option 3 Benefit Selection.

Sold Home Closings Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.

CLOSINGS

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for an initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

AWARD STATISTICS

Average Award Represents the Total Funds Disbursed to Date divided by the cumulative number of applicants that have received funding from the Road Home Program.