The Homeowner Assistance Program
Week 306 Situation & Pipeline Report

May 15, 2012

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EXECUTIVE SUMMARY

A total of 16 appointments were held with applicants at the Baton Rouge Housing and New Orleans Assistance Offices. The number of total eligible population decreased to 148,435 and the total number of closings held as of May 10 increased to 129,801.

Table 1: Homeowner Program Snapshot

Activity	As of COB 5/4/12	Weekly Activity	As of COB 5/10/12	Total Dollars
Applications Received				
Total Applications Received	229,430	0	229,430	
Ineligible Applications				
Total Ineligible	80,993	2	80,995	
Duplicate Application	39,668	0	39,668	
No First Appointment	24,628	0	24,628	
Ineligible- FEMA Assessment	7,512	0	7,512	
Sold Home Ineligible / Not Interested	2,690	0	2,690	
Title/Heirship Issues	2,696	0	2,696	
Occupancy	1,189	0	1,189	
Ownership	631	1	632	
Other	1,979	1	1,980	
Eligible Applications				
Total Eligible Population	148,437	-2	148,435	
Applications Withdrawn	3,912	1	3,913	
Zero Awards	14,396	-4	14,392	
Eligible for Benefits Calculation	130,129	1	130,130	
Funding Disbursed				
Total Funding Disbursed	129,771	30	129,801	**$8,943,967,110**
Option One Closings	119,136	28	119,164	**$8,036,624,531**
Option Two Closings	8,291	1	8,292	**$730,832,992**
Option Three Closings	2,344	1	2,345	**$176,509,586**
Sold Homes Closings	1,236	0	1,236	**$53,998,134**
Elevation Only Closings	1,741	-3	1,738	**$51,520,242**
Total Closings with Elevation Dollars	32,220	14	32,234	**$937,934,110**
Affordable Compensation Grants Disbursed	46,061	7	46,068	**$2,115,350,399**
Individual Mitigation Measures (IMM)	21,590	418	22,008	**$164,859,747**
Benefits Calculated Without Funds Disbursed				
Eligibility Calculated Without Funds Disbursed	358	-29	329	**$7,603,286**
Active Applications	13	0	13	**$589,447**
IMM Only	190	-6	184	**$1,410,000**
Currently Transferred to Title Company				
Initial Closing Transfer	155	-23	132	**$5,603,839**
Additional Disbursement Transfer	740	-126	614	**$5,282,704**

HOMEOWNER PROGRAM Ezra

Housing Assistance Center Activity

Table 2: Homeowner Assistance Program Pipeline – Applicant Input and Calculation

	Homeowner Process	Cumulative As of 05/04	Cumulative As of 05/10	Increase
Applications & Appointments	Apps Received	229,430	229,430	0
	Total Ineligible	80,993	80,995	2
	Benefit Options Letters Without Closings	358	329	-29
	RHAS Appts Held	69,238	69,254	16
Calculations	*Total Eligible Population*	*148,437*	*148,435*	*-2*
	Total (Billions $)	**$8.95**	**$8.95**	**$0.00**
	Average	**$68,766**	**$68,789**	

** The $8.95 billion total and $68,7689average award represent maximum benefit if ALL eligible applicants select to rebuild in place (the total includes additional compensation grant calculations, compensation grants, and elevation grants, but does not include 'zero' grant awards and applicants terminated)*

Table 3: Homeowner Assistance Program Pipeline - Option Selection and Closing Process

	Homeowner Process	Cumulative As of 05/04	Cumulative As of 05/10	Increase
Closings by Option Selection	Option One Closings	119,136	119,164	28
	Option Two Closings	8,291	8,292	1
	Option Three Closings	2,344	2,345	1
	Sold Homes	1,236	1,236	0
Closings	*Total Funding Disbursed*	*129,771*	*129,801*	*30*
	Total (Billions $)	**$8.94**	**$8.94**	**$0.00**
	Average	**$68,887**	**$68,905**	

Table 4: Closings Held Activity including LMI Detail

Total Household and Low/Moderate Income (LMI) Detail

Closings Held	Option 1	Option 2	Option 3	Totals
Number of Closed Options	119,164	8,292	2,345	129,801
Total $ in Closed Options	$8,036,624,531.18	$730,832,991.94	$176,509,586.45	$8,943,967,109.57
Comp Grant $ in Closed Options	$5,009,557,031.82	$539,850,685.35	$176,415,136.45	$5,725,822,853.62
Elev Grant $ in Closed Options	$937,777,129.18	$126,980.45	N/A	$937,934,109.63
ACG $ in Closed Options	$1,924,430,622.82	$190,855,326.14	N/A	$2,115,350,398.96
IMM $ in Closed Options	$164,859,747.36	N/A	N/A	$164,859,747.36
LMI Closed Options	**Option 1**	**Option 2**	**Option 3**	**Totals**
Number of Closings Held by LMI	50,835	4,043	975	55,853
Total $ to LMI	$4,354,828,742.94	$405,979,829.45	$72,742,804.79	$4,833,551,377.18
Comp Grant $ to LMI	$2,012,784,089.89	$224,398,575.21	$72,648,354.79	$2,309,831,019.89
Elev Grant $ to LMI	$453,150,557.28	$80,460.00	$30,000.00	$453,261,017.28
ACG $ in Research for Categorization	$89,884,311.04	$9,354,531.90	N/A	$99,238,842.94
ACG $ to LMI	$1,834,546,311.78	$181,500,794.24	N/A	$2,016,111,556.02
Total ACG $	$1,924,430,622.82	$190,855,326.14	N/A	$2,115,350,398.96
Total IMM $	$54,347,783.99	$0.00	N/A	$54,347,783.99
LMI Closed Option Percentages	**Option 1**	**Option 2**	**Option 3**	**Totals**
% of Total Closings Held that are LMI	43%	49%	42%	43%
% of Total $ to LMI	54%	55%	41%	54%
% of Comp Grant $ to LMI	40%	41%	41%	40%
% of Elev Grant $ to LMI	48%	31%	N/A	48%
% of ACG $ to LMI	95%	94%	N/A	95%
% to IMM	33%	N/A	N/A	33%

Table 5: Additional ACG Dollars

ACG > $50,000	
Count	13,755
Additional ACG Amount	482,528,460.14

Low/Moderate Income Households

- A total of 129,801 applicants had gone to closing and received their Road Home disbursement as of May 10, 2012. Of these applicants, 55,853 (43 percent) were documented as LMI.
- A total of $8,943,967,109.57 in Homeowner Assistance Program awards were disbursed as of May 10, 2012. Of these disbursements, (54 percent) went to applicants documented as LMI.

Elevation Program Activity

As of May 10, 2012, a total of 115,540 elevation letters have been sent to applicants.

- 34,490 (30%) applicants have returned letters expressing their interest in participating in the elevation program.
- 32,347 applicants are eligible and interested in receiving elevation awards.
  32,234 applicants have received elevation disbursements totaling $937,934,110 (average elevation award of $29,098).
- 5,096 initial and 25,232 additional disbursements of elevation funds from March 2008 through the present for a total of $889,644,589.
- 1,906 initial and 766 additional disbursements previously from program inception through current total of $48,289,521.
- 41 elevation requests for a total of $1,189,615 are currently at the closing companies for processing. See Table 6 for a summary of Elevation Disbursement Activity.

Table 6: Elevation Disbursement Activity

	# 0f Initial Disbursements	# 0f Additional Disbursements	Total $ Disbursed
Elevation Disbursements through Feb 08	1,906	766	$ 48,289,521
Elevation Disbursements from Mar 08	5,096	25,232	$ 889,644,589
Total Elevation Disbursements	7,002	25,998	$ 937,934,110
	Applications at Title Company		
Total Pending Transactions	41		$ 1,189,615

Closing Activity

- As of May 10, 2012, a total of 42,795 files have been transferred to closing agents by HGI.
- The closing team has assisted closing agents in completion of 129,801 closings, of which:
  - The average award is $68,905.22.
  - 55,853 also received additional compensation grants. The average additional compensation grant award is $36,096.75.
  - Closed 29,958 elderly applicants for a total of $2,390,084,983.24.
  - Appendix C reports Closings by Parish and Zip Code
- To date, the closing agents have completed 62,098 additional disbursements for a total of $1,229,588,772.99. The average additional disbursement is $19,800.78.

Table 7: Applicants and Closings Held By Race/Ethnicity

Race	Applicants			Closings Held	
	#	%		#	%
American Indian/Alaska Native	666	>1%		523	0.41%
American Indian/Alaska Native and White	530	>1%		385	0.30%
American Indian/Alaskan Native/Black-Afric	379	>1%		298	0.23%
Asian	2,925	2.00%		2,157	1.66%
Asian and White	300	>1%		214	0.16%
Black/African American	65,833	36.00%		53,418	41.15%
Black/African American and White	1,153	1.00%		918	0.71%
Native Hawaiian/Other Pacific Islander	183	>1%		134	0.10%
Other Multi-Racial	3,419	2.00%		2,587	1.99%
White	72,052	39.00%		51,466	39.67%
A race was not provided	37,673	20.00%		17,701	13.63%
	185,113			**129,801**	

Appeals

As of May 10, 2012, 17,911 cases have been processed through the Appeals department, 17,909 have been resolved, and 2 are active. **Error! Not a valid bookmark self-reference.** shows the status of these cases.

Table 8: Status of Appeals

Resolved Cases	Applicants	%	Awards	Average Award
Additional Funds Awarded	6,748	38%	189,234,932	28,043
Reduction of Award	918	5%	(17,455,665)	(19,056)
No Change	5,622	31%		
Eligibility Approved	1,575	9%		
Eligibility Denied	3,046	17%		
Total	**17,909**	**100%**		

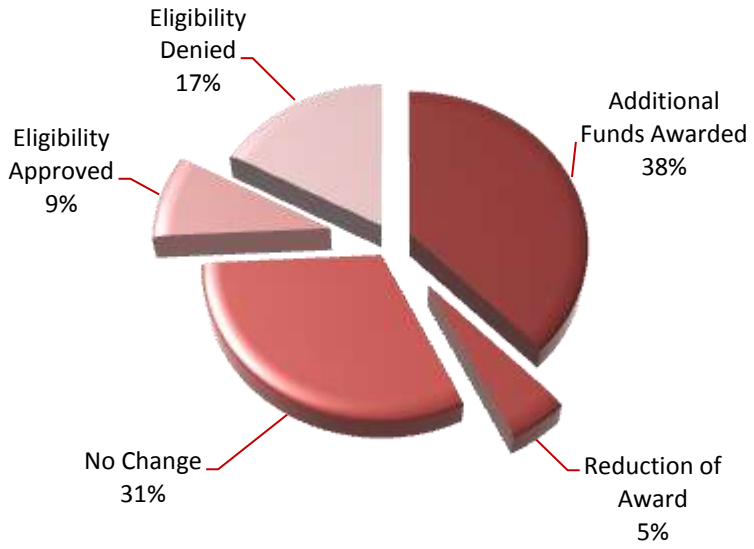


Table 9: Status of State Panel Review Appeals

ACTIVITY	As of COB 19-Apr	As of COB 26-Apr	As of COB 3-May	As of COB 10-May
Total Cases Requested for State Panel Review	4,228	4,228	4,228	4,228
State Appeal Cases in Progress	5	5	2	2
State Appeal Cases Resolved	**4,223**	**4,223**	**4,226**	**4,226**

Incoming and Outgoing Calls

There were a total of 1,471 incoming and outgoing calls made for this reporting period.

Table 10: Incoming and Outgoing Calls

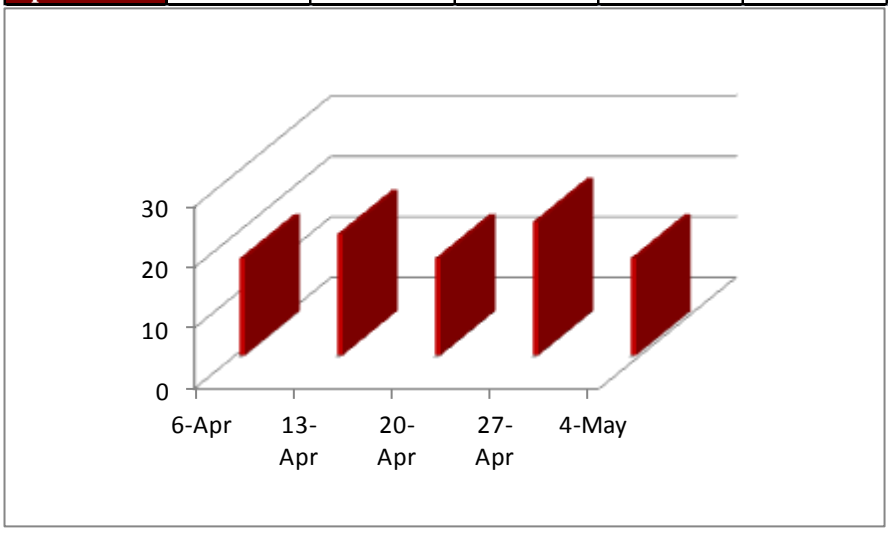
5/4/2012 - 5/10/2012	In-Coming	Out-Going	Abandoned	Abandon %	Total Calls
Call Center	480		17	3.7	480
Compliance Call Center	186		18	9.8	186
C&M	72	233			305
IMM	15	131			146
LLS	4	6			10
AFWA	44	33	0		77
Record Requests	11	6	0		17
Subrogation	3	0			3
E&BD	92	149	0	0.0	241
Appeals	1	5	0		6
Total	908	563	35	2.4%	1,471

Housing Assistance Center Appointment Activity

There were a total of 16 RHAS appointments held at the Baton Rouge and New Orleans Housing Assistance Centers during the reporting period.

Figure 1: Housing Assistance Center Appointments by Week

Week Start	6-Apr	13-Apr	20-Apr	27-Apr	4-May
Appointments per Week	16	20	16	22	16



Letters Mailed

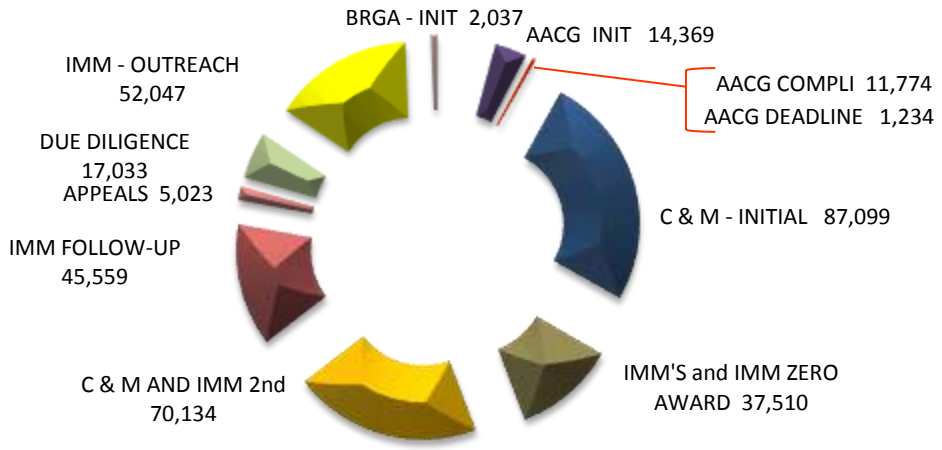
There were a total of 39 letters mailed during the reporting period. From Transition of Contract 4/20/09 forward, 343,819 letters have been mailed.

Table 11: Weekly Letters Mailed

Weekly Activity	Week to Date	From Transition of Contract 4/20/09 and forward
ADDITIONAL AFFORDABLE COMPENSATION GRANT (AACG) - INITIAL LETTERS	2	14,369
ADDITIONAL AFFORDABLE COMPENSATION GRANT (AACG) COMPLIANCE - 6 MONTH LETTER FOR EFFORTS TO COMPLY	-	11,774
ADDITIONAL AFFORDABLE COMPENSATION GRANT (AACG) DEADLINE LETTERS	-	1,234
COMPLIANCE & MONITORING (C&M) - INITIAL LETTERS	-	87,099
INDIVIDUAL MITIGATION MEASURES (IMM)	2	37,510
COMPLIANCE and MONITORING (C & M) AND INDIVIDUAL MITIGATION MEASURES (IMM) - SECOND LETTERS TO NON-RESPONDENTS	-	70,134
COMPLIANCE AND MONITORING (C&M) AND INDIVIDUAL MITIGATION MEASURES (IMM) FOLLOW-UP LETTERS TO RESPONDENTS FOR ADDITIONAL DOCUMENTS	-	45,559
APPEALS DETERMINATION LETTERS AND DENIED APPEALS	-	5,023
DUE DILIGENCE LETTERS	32	17,033
INDIVIDUAL MITIGATION MEASURES (IMM) - OUTREACH LETTERS & DEADLINE LETTERS	3	52,047
BLIGHT REDUCTION GRANT ADJUSTMENT (BRGA) -INITIAL LETTERS	-	2,037
Grand Total	**39**	**343,819**

*From Transition of Contract 4/20/09 and forward: 343,819are shown in the table above and figure below.

Figure 2: Project Letters Mailed by Type



PROGRAM SUPPORT STATUS

ANTIFRAUD, WASTE & ABUSE/ RECORDS REQUESTS

- Researched and responded to subpoenas, advocacy group requests, and applicant file requests
- Investigated both internal and external matters reported via several sources, to include the Antifraud and Ethics Help Lines

Table 12: Antifraud and Ethics Metrics

ACTIVITY	7-Apr 13-Apr	14-Apr 20-Apr	21-Apr 27-Apr	28-Apr 4-May	5-May 11-May
Issues Received via Antifraud and Ethic Help Line	0	0	0	0	0

Table 13: Antifraud, Waste & Abuse

ACTIVITY	7-Apr 13-Apr	14-Apr 20-Apr	21-Apr 27-Apr	28-Apr 4-May	5-May 11-May
ID Verifications Received For Review	0	0	0	0	0
ID Verifications Cleared	0	0	0	0	0
AWFA Issues Opened	13	14	18	13	21

Table 14: Record Requests

ACTIVITY	7-Apr 13-Apr	14-Apr 20-Apr	21-Apr 27-Apr	28-Apr 4-May	5-May 11-May
Subpoenas Received	3	0	1	2	0
Subpoenas Resolved	1	0	5	3	0
Public Record Requests Received	8	9	5	9	5
Public Record Requests Resolved	12	10	8	12	2

APPENDIX A

Closings by Parish and Zip Code –

Note: *All Damaged Residence information is as provided by the applicant during the application process. Actual damaged residence information may differ from what the applicant provided. Eligibility information is confirmed during the verification process.*

Parish	Option 1. Keep Your Home	Option Amount	Option 2. Sell, but Stay in Louisiana	Option Amount	Option 3. Sell, and Move out of Louisiana	Option Amount	Total	Total Dollars by Parish
Acadia	289	$11,538,855.22	2	$79,017.14			**291**	**$11,617,872.36**
Allen	489	$17,331,057.27	11	$781,526.11	1	$15,302.45	**501**	**$18,127,885.83**
Ascension	144	$6,901,511.33					**144**	**$6,901,511.33**
Assumption	210	$7,382,551.49					**210**	**$7,382,551.49**
Beauregard	935	$29,617,773.11	10	$699,394.01			**945**	**$30,317,167.12**
Calcasieu	12,703	$462,531,417.75	107	$7,711,915.90	6	$281,654.70	**12,816**	**$470,524,988.35**
Cameron	1,550	$102,378,817.34	127	$9,804,707.26	2	$143,850.00	**1,679**	**$112,327,374.60**
East Baton Rouge	178	$7,301,506.04	1	$66,481.37	1	$62,718.03	**180**	**$7,430,705.44**
East Feliciana	27	$921,268.11	1	$50,000.00			**28**	**$971,268.11**
Evangeline	53	$1,569,443.71					**53**	**$1,569,443.71**
Iberia	1,023	$51,058,100.45	16	$910,434.47	1	$61,085.70	**1,040**	**$52,029,620.62**
Iberville	55	$2,373,692.84	1	$36,036.42			**56**	**$2,409,729.26**
Jefferson	25,063	$1,368,684,988.97	135	$14,064,362.94	30	$2,672,679.64	**25,228**	**$1,385,422,031.55**
Jefferson Davis	853	$29,457,588.79	12	$832,716.37			**865**	**$30,290,305.16**
Lafayette	114	$3,418,408.95	2	$205,060.00			**116**	**$3,623,468.95**
Lafourche	791	$37,742,326.94	6	$394,070.95	1	$83,762.58	**798**	**$38,220,160.47**
Livingston	213	$9,515,335.38	3	$170,679.66			**216**	**$9,686,015.04**
Orleans	41,676	$3,812,564,019.72	3,589	$346,978,996.81	1,536	$119,599,739.27	**46,801**	**$4,279,142,755.80**

Parish	Option 1. Keep Your Home	Option Amount	Option 2. Sell, but Stay in Louisiana	Option Amount	Option 3. Sell, and Move out of Louisiana	Option Amount	Total	Total Dollars by Parish
Plaquemines	2,901	$181,759,747.09	240	$16,263,270.86	23	$1,256,655.57	**3,164**	**$199,279,673.52**
Pointe Coupee	14	$702,203.66					**14**	**$702,203.66**
Sabine	30	$1,126,854.17					**30**	**$1,126,854.17**
Saint Bernard	7,886	$689,769,833.59	3,751	$308,793,106.13	706	$49,717,637.03	**12,343**	**$1,048,280,576.75**
Saint Charles	982	$42,329,421.13	3	$313,531.89	1	$90,000.00	**986**	**$42,732,953.02**
Saint Helena	269	$11,593,168.27	2	$143,031.10			**271**	**$11,736,199.37**
Saint James	367	$13,177,408.45					**367**	**$13,177,408.45**
Saint Landry	158	$7,579,147.58	6	$540,359.60			**164**	**$8,119,507.18**
Saint Martin	102	$2,952,537.46	3	$158,095.95			**105**	**$3,110,633.41**
Saint Mary	840	$35,543,282.81	4	$207,470.66			**844**	**$35,750,753.47**
Saint Tammany	10,948	$711,018,285.93	140	$13,442,333.52	31	$2,288,714.65	**11,119**	**$726,749,334.10**
St John The Baptist	1,223	$35,466,007.52					**1,223**	**$35,466,007.52**
Tangipahoa	1,506	$65,685,229.77	6	$419,788.82	1	$41,576.71	**1,513**	**$66,146,595.30**
Terrebonne	2,473	$131,928,609.62	49	$3,431,972.41	1	$41,071.13	**2,523**	**$135,401,653.16**
Vermilion	1,617	$96,612,853.44	50	$3,450,006.10	3	$134,133.35	**1,670**	**$100,196,992.89**
Vernon	142	$4,064,906.24	2	$152,624.24			**144**	**$4,217,530.48**
Washington	1,323	$42,076,502.06	13	$732,001.25	1	$19,005.64	**1,337**	**$42,827,508.95**
West Baton Rouge	13	$713,734.22					**13**	**$713,734.22**
West Feliciana	4	$236,134.76					**4**	**$236,134.76**
	119,164	**$8,036,624,531.18**	**8,292**	**$730,832,991.94**	**2,345**	**$176,509,586.45**	**129,801**	**$8,943,967,109.57**

Zip Code	Number of Closings	Dollar Amount
30291	1	$106,860.00
32217	1	$56,870.38
35222	1	$84,402.30
38309	1	$41,960.00
39466	1	$150,000.00
40094	1	$48,090.77
40117	1	$10,229.98
40119	1	$69,861.57
40445	1	$48,187.59
70001	926	$50,515,942.24
70002	970	$60,711,014.08
70003	2,375	$134,662,864.48
70005	830	$46,059,545.18
70006	1,478	$81,635,874.75
70012	1	$69,868.67
70014	1	$45,419.47
70015	1	$37,500.00
70017	10	$1,093,844.45
70018	4	$482,395.38
70019	5	$684,750.00
70028	1	$130,730.00
70029	1	$69,425.63
70030	52	$2,404,891.13
70031	49	$1,996,570.81
70032	1,882	$152,867,626.89

Zip Code	Number of Closings	Dollar Amount
70033	1	$35,800.00
70036	187	$13,306,324.29
70037	483	$26,922,401.39
70038	279	$12,594,649.60
70039	87	$3,535,676.79
70040	368	$30,390,089.74
70041	775	$44,345,314.31
70042	6	$339,677.42
70043	5,236	$448,219,532.24
70044	3	$286,000.00
70045	3	$280,479.74
70046	11	$848,418.19
70047	161	$7,222,210.06
70048	2	$45,330.74
70049	172	$6,128,055.70
70050	228	$14,380,690.10
70051	60	$2,347,782.22
70052	47	$1,425,874.86
70053	700	$35,471,265.29
70054	2	$99,998.05
70056	1,901	$84,764,864.58
70057	118	$4,289,827.87
70058	3,243	$152,596,808.95
70059	5	$398,581.87
70062	908	$58,777,092.38

Zip Code	Number of Closings	Dollar Amount
70063	6	$294,660.03
70064	3	$194,967.67
70065	3,818	$208,408,904.28
70066	7	$205,912.60
70067	421	$30,838,311.16
70068	737	$15,526,545.23
70069	9	$450,673.66
70070	127	$4,485,784.84
70071	46	$1,855,758.85
70072	4,347	$271,609,816.82
70073	6	$334,623.71
70075	1,530	$115,165,528.06
70076	13	$545,568.27
70077	1	$150,000.00
70078	19	$1,065,998.85
70079	20	$1,044,421.41
70080	16	$926,716.27
70081	2	$186,646.09
70082	141	$9,857,663.53
70083	806	$58,066,768.13
70084	235	$10,230,874.28
70085	1,566	$131,060,576.61
70086	74	$3,073,464.22
70087	307	$14,753,588.23
70090	172	$6,357,196.48

Zip Code	Number of Closings	Dollar Amount
70091	105	$4,932,628.90
70092	2,054	$194,015,442.21
70093	2	$300,000.00
70094	1,986	$81,681,530.51
70095	2	$66,435.42
70096	1	$110,448.86
70101	11	$763,931.30
70104	1	$2,613.09
70105	1	$78,877.29
70107	1	$56,880.00
70109	1	$147,266.60
70110	1	$82,000.00
70112	72	$6,340,954.06
70113	413	$36,659,214.46
70114	1,340	$63,924,800.93
70115	1,439	$107,623,158.90
70116	752	$72,964,720.81
70117	5,920	$616,086,525.24
70118	2,382	$214,104,676.40
70119	3,476	$325,687,277.40
70120	1	$79,091.60
70121	416	$27,229,105.31
70122	7,825	$762,968,677.56
70123	524	$29,813,352.83
70124	3,874	$435,487,988.45
70125	1,693	$164,208,014.13
70126	6,229	$569,719,293.34
70127	3,986	$341,392,104.33
70128	3,607	$292,755,221.00
70129	1,952	$173,588,845.92
70130	232	$15,902,555.53
70131	1,470	$67,558,775.44
70132	1	$73,490.92
70150	1	$150,000.00
70164	2	$167,379.50
70170	1	$93,514.45
70175	2	$276,180.00
70177	7	$827,042.34
70179	1	$1,259.62
70189	1	$150,000.00
70219	1	$150,000.00
70224	1	$75,268.74
70230	1	$38,772.50
70301	196	$7,350,153.85
70302	1	$71,610.00
70339	5	$121,948.82
70340	19	$565,168.55
70341	54	$1,850,792.32
70342	5	$128,223.21
70343	28	$992,372.45
70344	616	$40,104,818.40
70345	96	$4,805,146.01
70346	62	$2,929,461.13
70352	1	$27,570.55
70353	197	$14,531,741.52
70354	53	$2,779,784.46
70355	7	$248,227.22
70356	177	$7,784,540.10
70357	52	$3,615,802.87
70358	230	$19,924,379.53
70359	80	$2,078,447.05
70360	136	$4,464,203.44
70361	5	$238,990.92
70362	1	$18,421.53
70363	735	$35,462,274.23
70364	131	$5,075,381.23
70372	13	$307,504.06
70373	16	$872,622.50
70374	39	$1,643,753.76
70377	294	$17,592,084.73
70380	84	$3,570,229.72
70381	2	$109,537.47
70390	112	$4,158,506.25
70391	4	$107,798.39
70392	43	$1,691,276.70

Zip Code	Number of Closings	Dollar Amount
70393	7	$216,411.69
70394	261	$11,513,111.79
70395	37	$1,382,763.37
70397	161	$10,645,851.20
70401	174	$8,407,666.87
70403	242	$10,246,466.52
70404	14	$506,945.95
70420	121	$5,980,420.29
70421	11	$998,068.49
70422	297	$11,987,230.05
70423	1	$12,824.36
70424	1	$122,993.05
70426	189	$5,881,980.23
70427	724	$22,555,801.95
70429	4	$109,768.02
70430	1	$103,885.39
70431	111	$6,045,005.81
70433	307	$16,781,378.29
70434	11	$878,521.56
70435	265	$13,926,861.01
70436	17	$719,531.49
70437	145	$6,706,362.07
70438	371	$12,407,533.00
70440	1	$62,968.52
70441	172	$7,790,952.73
70442	6	$314,061.09
70443	179	$8,211,549.39
70444	192	$8,102,345.51
70445	677	$44,737,653.50
70446	45	$1,867,352.14
70447	81	$4,255,899.31
70448	498	$30,704,330.46
70449	17	$1,183,416.45
70450	62	$2,336,233.11
70451	29	$1,283,189.75
70452	420	$16,722,556.12
70453	9	$473,298.59
70454	199	$8,526,390.40
70455	13	$469,191.68
70456	106	$4,897,628.50
70457	1	$35,295.95
70458	3,409	$230,323,842.67
70459	10	$624,548.26
70460	2,001	$127,749,954.34
70461	2,795	$209,083,046.06
70462	71	$3,068,706.33
70463	16	$892,030.48
70464	8	$318,952.13
70465	35	$1,472,398.41
70466	59	$2,158,152.40
70467	3	$104,278.01
70469	3	$134,948.01
70470	5	$314,715.44
70471	223	$10,764,973.44
70478	1	$112,500.00
70485	1	$150,000.00
70501	25	$634,575.97
70503	5	$329,340.63
70506	14	$496,955.07
70507	13	$345,416.85
70508	9	$235,251.01
70510	623	$36,348,635.71
70511	1	$53,690.00
70512	13	$379,636.50
70514	129	$4,566,095.07
70515	12	$429,546.15
70516	2	$53,376.91
70517	49	$1,409,294.30
70518	12	$367,025.21
70519	3	$101,702.98
70520	10	$324,206.43
70521	1	$45,018.75
70522	14	$420,078.41
70523	23	$775,779.95
70524	2	$174,079.78

Zip Code	Number of Closings	Dollar Amount
70525	22	$565,938.16
70526	116	$4,760,745.26
70528	316	$20,204,287.98
70529	10	$251,409.51
70531	11	$282,266.57
70532	118	$4,606,485.91
70533	688	$44,079,279.28
70534	3	$134,344.10
70535	33	$1,871,611.44
70537	3	$68,869.94
70538	487	$22,748,208.48
70540	1	$38,290.00
70542	53	$2,173,898.64
70543	26	$852,949.10
70544	203	$6,881,960.17
70546	243	$7,492,963.23
70548	109	$6,300,633.13
70549	69	$2,562,204.53
70550	2	$68,572.83
70551	3	$167,193.54
70552	9	$265,837.07
70554	10	$351,668.08
70555	13	$591,648.16
70556	12	$514,070.32
70559	20	$684,828.08

Zip Code	Number of Closings	Dollar Amount
70560	695	$35,418,543.07
70562	1	$30,150.00
70563	28	$1,032,258.26
70569	3	$170,547.46
70570	100	$5,015,844.48
70575	2	$47,439.07
70576	2	$61,571.68
70577	3	$90,698.20
70578	67	$3,332,218.50
70581	24	$879,621.86
70582	45	$1,402,756.23
70583	7	$200,490.25
70584	5	$176,302.13
70585	1	$51,800.73
70586	18	$456,886.60
70589	8	$506,537.08
70591	181	$5,510,319.57
70592	23	$830,304.39
70601	2,978	$108,998,813.80
70602	6	$179,130.05
70605	1,684	$54,816,844.31
70606	11	$320,726.43
70607	2,018	$82,194,232.79
70609	1	$17,850.00
70610	1	$23,185.00

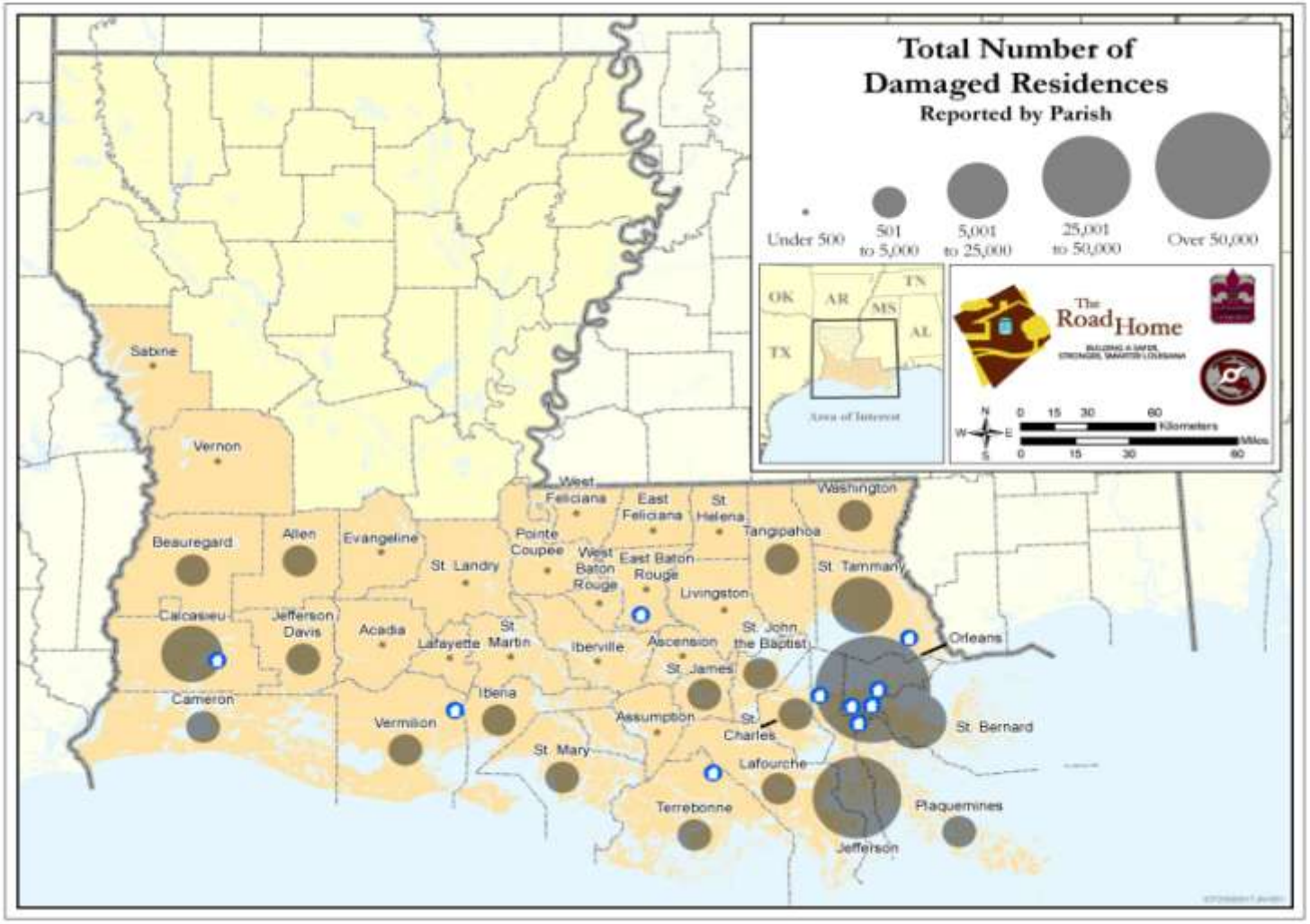
Zip Code	Number of Closings	Dollar Amount
70611	1,008	$42,637,711.20
70612	5	$238,832.90
70614	1	$36,000.00
70615	1,227	$48,745,011.42
70616	7	$483,199.93
70630	125	$4,780,089.58
70631	644	$46,505,423.84
70632	192	$15,710,473.83
70633	492	$16,101,511.29
70634	476	$15,102,406.85
70637	15	$611,007.79
70638	2	$36,138.71
70639	4	$96,593.64
70640	37	$1,787,949.97
70641	2	$133,401.05
70643	123	$8,951,327.43
70644	3	$84,653.39
70645	287	$17,222,620.57
70646	68	$3,478,096.26
70647	612	$24,175,959.79
70648	169	$5,987,084.46
70650	14	$429,633.32
70651	12	$302,585.85
70652	71	$1,818,998.08
70653	63	$1,851,819.59

Zip Code	Number of Closings	Dollar Amount
70654	12	$359,228.51
70655	148	$5,263,587.86
70656	12	$644,609.56
70657	230	$8,948,308.65
70658	28	$1,168,875.70
70659	15	$409,994.23
70660	109	$3,666,386.23
70661	243	$9,524,680.91
70662	3	$100,999.77
70663	1,332	$44,049,666.67
70664	14	$375,972.92
70665	588	$21,634,989.27
70667	1	$79,564.87
70668	393	$14,554,422.48
70669	636	$23,133,194.94
70688	1	$3,067.74
70699	1	$43,610.00
70702	1	$50,117.82
70706	14	$554,301.82
70707	1	$10,888.64
70711	17	$661,274.56
70714	17	$614,736.04
70716	1	$51,452.27
70717	1	$26,530.00
70718	3	$201,731.51
70719	3	$111,358.16
70721	16	$659,735.10
70722	18	$651,408.43
70723	41	$1,442,299.15
70725	7	$392,685.71
70726	32	$1,485,128.97
70727	1	$16,116.61
70728	1	$43,176.16
70729	1	$27,422.22
70730	4	$111,465.55
70733	6	$440,058.70
70734	7	$343,481.81
70736	1	$30,450.00
70737	36	$1,644,667.58
70739	7	$336,164.09
70740	2	$102,042.59
70744	17	$741,920.93
70748	1	$39,587.71
70749	1	$47,436.46
70750	1	$17,690.00
70753	1	$32,854.40
70754	9	$309,935.66
70757	2	$111,826.35
70760	6	$406,974.23
70761	2	$79,242.66
70763	18	$615,599.10
70764	13	$420,503.31
70767	11	$615,863.97
70769	19	$830,861.32
70770	4	$143,792.25
70772	1	$30,000.00
70774	7	$474,670.90
70775	7	$646,634.76
70776	5	$161,861.97
70777	4	$119,263.90
70778	9	$538,391.67
70780	5	$285,828.13
70783	1	$46,200.00
70785	22	$991,990.88
70788	11	$601,042.37
70789	2	$140,129.00
70791	13	$646,336.60
70792	1	$109,594.42
70802	20	$628,748.48
70805	29	$1,365,520.46
70806	6	$398,600.62
70807	9	$373,494.23
70808	3	$142,078.14
70809	2	$172,541.48
70810	8	$486,287.15

Zip Code	Number of Closings	Dollar Amount
70811	6	$390,084.16
70812	10	$344,248.38
70814	16	$319,256.91
70815	9	$271,743.21
70816	5	$181,640.69
70817	9	$348,525.60
70818	1	$150,000.00
70819	4	$169,090.93
70820	2	$106,764.89
70856	1	$32,177.38
70901	1	$104,992.18
71022	1	$105,000.00
71026	1	$150,000.00
71028	1	$38,942.58
71119	1	$109,098.52
71126	1	$24,607.39
71295	1	$44,824.28
71322	1	$13,213.66
71353	7	$495,373.93
71367	12	$304,256.66
71403	13	$523,622.97
71419	1	$2,395.64
71429	3	$97,694.56
71433	1	$150,000.00
71439	4	$82,709.06

Zip Code	Number of Closings	Dollar Amount
71446	76	$1,867,005.35
71449	14	$693,760.60
71458	1	$61,740.00
71460	1	$150,000.00
71461	4	$64,291.85
71462	1	$22,416.19
71463	75	$2,876,383.57
71474	2	$63,056.62
71486	6	$79,677.27
71496	1	$12,038.03
74058	1	$30,999.68
74060	1	$14,540.78
74071	1	$63,321.64
75038	1	$12,893.25
75127	1	$150,000.00
77027	1	$45,992.13
77043	1	$48,754.91
77045	1	$150,000.00
77058	1	$114,672.04
77087	1	$27,700.00
78607	1	$115,000.00
90363	1	$144,701.00
	129,801	**$8,943,967,109.57**

APPENDIX B


Total Number of Damaged Residences
Reported by Parish
Under 500
501 to 5,000
5,001 to 25,000
25,001 to 50,000
Over 50,000
OK
AR
MS
AL
TX
TN
Area of Interest
The Road Home
Kilometers
Miles
Sabine
Vernon
Beauregard
Allen
Evangeline
St. Landry
Pointe Coupee
West Feliciana
East Feliciana
St. Helena
Tangipahoa
Washington
West Baton Rouge
East Baton Rouge
Livingston
St. Tammany
Calcasieu
Jefferson Davis
Acadia
Lafayette
St. Martin
Iberville
Ascension
St. John the Baptist
Orleans
St. James
Cameron
Iberia
Vermilion
Assumption
St. Charles
St. Bernard
St. Mary
Lafourche
Terrebonne
Plaquemines
Jefferson

APPENDIX C

Actual Use of Funds
as of May 11th, 2012
Options chosen at Closing
Option 1 - Stay and repair/rebuild home
Option 2 - Sell, and stay in Louisiana
Option 3 - Sell, and move out of Louisiana
The Road Home
Sabine 30
Vernon 144
Beauregard 945
Allen 501
Evangeline 53
Jefferson Davis 865
Calcasieu 12816
Cameron 1679
Acadia 291
St. Landry 164
Lafayette 116
Vermilion 1670
Iberia 1040
St. Martin 105
West Feliciana 4
East Feliciana 28
Pointe Coupee 14
West Baton Rouge 13
East Baton Rouge 180
St. Helena 271
Livingston 216
Ascension 144
Iberville 56
St. Mary 844
Assumption 210
St. James 367
Lafourche 798
Terrebonne 2523
Tangipahoa 1513
Washington 1337
St. Tammany 11119
St. John the Baptist 1223
St. Charles 986
Jefferson 25228
Orleans 46801
St. Bernard 12343
Plaquemines 3164
This map represents options chosen by Applicants at closing
129,301 Applicants have closed

APPENDIX D

Elevation, ACG, & IMM by Parish

Parish	Elev Count	Elev Amount	ACG Count	ACG Amount	IMM Count	IMM Amount
Acadia	81	$2,290,000.00	140	$3,403,318.84	41	$307,500.00
Allen	34	$885,225.00	207	$6,142,526.52	69	$515,761.71
Ascension	14	$360,000.00	86	$2,220,091.73	22	$165,000.00
Assumption	10	$250,000.00	128	$3,383,194.87	18	$135,000.00
Beauregard	21	$540,000.00	364	$9,568,829.99	107	$802,500.00
Calcasieu	1,112	$30,387,490.41	3,347	$106,579,489.99	1,874	$14,054,190.00
Cameron	667	$18,523,795.60	661	$30,557,900.40	108	$808,103.00
East Baton Rouge	16	$450,000.00	60	$1,956,662.02	30	$225,000.00
East Feliciana			19	$439,951.51	2	$15,000.00
Evangeline	2	$50,000.00	25	$581,710.48	5	$37,500.00
Iberia	353	$9,775,379.46	462	$14,119,909.43	170	$1,274,142.77
Iberville	3	$80,000.00	37	$994,842.40	4	$30,000.00
Jefferson	7,962	$235,616,860.27	4,816	$155,353,921.44	6,768	$50,725,466.18
Jefferson Davis	65	$1,828,527.52	240	$7,221,433.77	123	$922,500.00
Lafayette	5	$150,000.00	58	$1,406,509.96	15	$112,500.00
Lafourche	255	$7,065,009.36	418	$12,048,664.35	106	$790,216.77
Livingston	29	$730,000.00	139	$3,906,505.30	19	$142,500.00
Orleans	15,085	$445,948,844.77	19,620	$1,122,930,818.78	8,131	$60,861,866.72
Plaquemines	795	$21,203,718.72	1,899	$82,392,143.91	182	$1,365,000.00
Pointe Coupee			10	$351,120.57	1	$7,500.00
Sabine	2	$40,000.00	18	$608,466.67	2	$15,000.00
Saint Bernard	1,372	$38,924,195.44	5,269	$276,837,983.56	743	$5,555,725.80

Parish	Elev Count	Elev Amount	ACG Count	ACG Amount	IMM Count	IMM Amount
Saint Charles	249	$7,110,000.00	296	$6,968,973.22	211	$1,582,500.00
Saint Helena	21	$550,753.25	198	$5,685,344.82	29	$217,500.00
Saint James	5	$120,000.00	171	$4,483,657.71	72	$540,000.00
Saint Landry	14	$400,000.00	89	$3,192,542.03	27	$202,500.00
Saint Martin	8	$220,000.00	68	$1,201,298.06	13	$97,500.00
Saint Mary	215	$6,100,000.00	517	$15,138,209.46	96	$720,000.00
Saint Tammany	1,579	$44,481,508.72	2,915	$121,636,675.68	1,573	$11,785,145.28
St John The Baptist	61	$1,806,659.53	348	$8,913,189.33	344	$2,578,558.49
Tangipahoa	127	$3,390,000.00	934	$26,833,465.64	197	$1,477,340.10
Terrebonne	1,189	$32,769,416.05	1,338	$40,612,948.07	364	$2,726,838.34
Vermilion	848	$24,986,725.53	609	$20,395,856.07	256	$1,920,000.00
Vernon	4	$90,000.00	46	$1,239,563.56	13	$97,500.00
Washington	31	$810,000.00	507	$15,713,166.77	270	$2,023,892.20
West Baton Rouge			7	$207,143.15	2	$15,000.00
West Feliciana			2	$122,368.90	1	$7,500.00
	32,234	**$937,934,109.63**	**46,068**	**$2,115,350,398.96**	**22,008**	**$164,859,747.36**

APPENDIX E

Compliance and Monitoring

A total of 44% of the 112,545 applicants monitored through this period have been dispositioned Compliant. The Non-Compliant population was 23% of the total.

Table 15: Compliant by Parish

	Total	No Response	% No Response	Response	% Response	Compliant	% Compliant	Non-Compliant	% Non-Compliant
Acadia	**227**	57	25%	170	75%	81	36%	73	32%
Allen	**410**	120	29%	290	71%	166	40%	118	29%
Ascension	**104**	38	37%	66	63%	38	37%	27	26%
Assumption	**111**	28	25%	83	75%	37	33%	42	38%
Beauregard	**738**	205	28%	533	72%	346	47%	176	24%
Calcasieu	**11,039**	3,037	28%	8,002	72%	5,461	49%	2,424	22%
Cameron	**1,256**	419	33%	837	67%	388	31%	401	32%
East Baton Rouge	**159**	48	30%	111	70%	77	48%	34	21%
East Feliciana	**17**	3	18%	14	82%	5	29%	9	53%
Evangeline	**43**	17	40%	26	60%	16	37%	10	23%
Iberia	**740**	201	27%	539	73%	318	43%	207	28%
Iberville	**28**	9	32%	19	68%	8	29%	11	39%
Jefferson	**23,535**	5,977	25%	17,558	75%	12,521	53%	4,613	20%
Jefferson Davis	**736**	231	31%	505	69%	296	40%	201	27%
Lafayette	**71**	19	27%	52	73%	35	49%	15	21%
Lafourche	**540**	179	33%	361	67%	181	34%	166	31%
Livingston	**124**	45	36%	79	64%	37	30%	35	28%

	Total	No Response	% No Response	Response	% Response	Compliant	% Compliant	Non-Compliant	% Non-Compliant
Orleans	**42,372**	14,103	33%	28,269	67%	17,076	40%	10,301	24%
Plaquemines	**1,841**	718	39%	1,123	61%	499	27%	578	31%
Pointe Coupee	**11**	2	18%	9	82%	1	9%	7	64%
Sabine	**20**	5	25%	15	75%	7	35%	7	35%
Saint Bernard	**10,227**	3,658	36%	6,569	64%	4,026	39%	2,289	22%
Saint Charles	**806**	286	35%	520	65%	332	41%	178	22%
Saint Helena	**129**	20	16%	109	84%	51	40%	57	44%
Saint James	**230**	72	31%	158	69%	105	46%	46	20%
Saint Landry	**133**	35	26%	98	74%	60	45%	33	25%
Saint Martin	**67**	14	21%	53	79%	25	37%	25	37%
Saint Mary	**428**	130	30%	298	70%	141	33%	149	35%
Saint Tammany	**10,122**	3,045	30%	7,077	70%	4,959	49%	1,996	20%
St John The Baptist	**1,013**	257	25%	756	75%	518	51%	233	23%
Tangipahoa	**892**	277	31%	615	69%	339	38%	259	29%
Terrebonne	**1,832**	598	33%	1,234	67%	666	36%	526	29%
Vermilion	**1,303**	314	24%	989	76%	643	49%	311	24%
Vernon	**119**	44	37%	75	63%	49	41%	25	21%
Washington	**1,108**	291	26%	817	74%	490	44%	309	28%
West Baton Rouge	**11**	5	45%	6	55%	3	27%	3	27%
West Feliciana	**3**	1	33%	2	67%	2	67%	0	0%
Total	**112,545**	**34,508**	**31%**	**78,037**	**69%**	**50,003**	**44%**	**25,894**	**23%**

GLOSSARY

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

- ***Duplicate Application*** Represents the total number of all applications identified for being a duplicate application.
- ***No First Appointment*** Represents the total number of all applications who did not complete an appointment by the December 15, 2007 deadline.
- ***Ineligible-FEMA Assessment*** Represents the total number of all applications due to FEMA assessment requirement.
- ***Sold Home Ineligible/Not Interested*** Represents the total number of all applications who did not meet the eligibility requirements of the Sold Home program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

- ***Zero Award*** Represents the total number of eligible applications under program guidelines but with grant calculation of zero dollars.
- ***Application Withdrawn*** Represents the total number of applications closed at the request of the applicant.

Total Benefits Calculated (Eligible Only) Represents the total population and benefits calculated for all eligible applicants that have positive calculations amounts and have not withdrawn their applications.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.

- ***Option One Closings*** Applicants who have received funds under the Option 1 Benefit Selection.
- ***Option Two Closings*** Applicants who have received funds under the Option 2 Benefit Selection.
- ***Option Three Closings*** Applicants who have received funds under the Option 3 Benefit Selection.
- ***Sold Home Closings*** Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.
- ***Elevation Only Closings*** Represents the cumulative number of Option 1 applicants that received elevation funding only.
- ***Total Closing with Elevation Dollars*** Represents the cumulative number of Option 1 applicants that received elevation funding. The dollar amount represents the total elevation dollar elevation dollars disbursed under the program.

Eligible Applicants Without Funds Represents the total number of eligible applications that have yet to receive an award.

Eligibility Documentation Requested Represents applicants who have not provided necessary documentation to support their program eligibility.

Unable to Contact Represents the eligible applicants who are no longer responding to program communications.

Active Applications Represents the current total workable inventory of the program.

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Pipeline Diagram Terms (Figures 1 and 2):

APPLICATIONS & APPOINTMENTS

Total Applications Received Represents the cumulative number of all applications entered in the system. This number includes applications that are incomplete, test submissions and multiple submissions.

Total Ineligible Represents the total number of all applications who do not meet the basic eligibility requirements for the program.

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

Road Home Advisory Services (RHAS) Appointments Held Represents the cumulative number of all Road Home Advisory Services appointments held.

CALCULATIONS

Total Eligible Population Equals total applications received minus total ineligible. Represents the population of applicants that are in an eligible program status. Dollar amount represent the cumulative benefits calculated for all eligible applicants.

CLOSINGS BY OPTION SELECTION

Option One Closings Applicants who have received funds under the Option 1 Benefit Selection.

Option Two Closings Applicants who have received funds under the Option 2 Benefit Selection.

Option Three Closings Applicants who have received funds under the Option 3 Benefit Selection.

Sold Home Closings Represents the cumulative number of applicants with funds disbursed where the applicant sold their home prior to August 29, 2007.

CLOSINGS

Currently Transferred to Title Company

Initial Closing Transfer Represents the number of files currently transferred for an initial closing to closing agents.

Additional Disbursements Transfer Represents the number of files currently transferred for an additional disbursement to the closing agent.

Total Funding Disbursed Represents the cumulative number of applicants that have received Funding from the Road Home program. The dollar amount represents the total funds disbursed to date.